

# ■ NetApp\* Knowledge Base

NFS client trying to mount qtree created on NetApp and gets "access denied"



 $https://kb.netapp.com/Advice\_and\_Troubleshooting/Data\_Storage\_Software/ONTAP\_OS/NFS\_client\_t...$ 

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## **Applies to**

- ONTAP 9
- · Cloud Volumes ONTAP

#### Issue

NFS client unable to mount a volume\qtree:

mount.nfs: access denied by server while mounting vserver1:/volume1/qtree1 mount.nfs: access denied by server while mounting vserver1:/volume1

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### Cause

Below are the probable cases:

- RO Access Rule is set to never in the vserver export-policy rule
- Client IP/Hostname is missing from export policy rules

#### Solution

- Please review export policy to ensure desired Client IP/Hostname has at least RO access for desired authentication style
- Follow troubleshooting procedure outline in <u>Troubleshooting Access Denied or Mount Hung from NFS client</u> for clustered Data ONTAP

### **Additional Information**

N/A