Sarah Leder

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Github:
https://github.com/Trinity16201

Experience

March 2019–Current
Laboratory Supervisor• Idexx Laboratories

April 2014–March 2019
Customer Support Liaison• Idexx Laboratories

April 2007–April 2014
Laboratory Technician• Idexx Laboratories

In August of 2023, I began a 6-month bootcamp course for Full Stack Web Development at The Ohio State University with completion in February 2024. I have a lifelong dedication to learning and enjoy using creativity to solve complex problems. I've worked in multiple areas within Idexx reference laboratories over the past 16 years. I am skilled in leadership, project management, internal and external client interactions, multitasking, resourcefulness, organization, and prioritization.

Education

The Ohio State University, Columbus, Ohio
- Full Stack Web Development Certificate.
- An intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, JQuery, Node.js, MySQL, Express, React, and other areas.

Columbus State Community College, Columbus, Ohio
- Associates of Science- Veterinary Technician Degree.

Technical Skills

- Utilizes many systems including Lynxx, SAP, SAS, and Microsoft Office programs.
- Installed Tap & Go at each workstation and worked with IT to resolve issues post launch.

- Assisted with user acceptance testing with Technical Operations.
- Monitors timely inventory receipt and coordination for backordered supplies within SAP.
- Orders supplies while utilizing supply PAR level sheet currently being standardized across the labs.
- Utilizes SAS for monitoring progress within the lab and pulling data for national specimen processing meeting.
- Main point of contact for service on instruments and facilities. Often involved in troubleshooting steps to resolve ongoing issues.

Achievements

- Performed a virtual tour of our reference lab to the Data Analytics community in 2022.
- Worked with Techops for updating the Flow Cytometry SOP and provided a new checklist for labs to utilize when shipping this test.
- Collected data regarding our dayshift PSM PPH which concluded that we cannot track accurate production numbers with a co-located Veterinary Emergency Center.
- Main point of contact for any IT issues within the lab. Replaced over 30 computers and resolved over 50 issues within my supervisor career.
- Cross trained every technician on my team and often in multiple areas.
- Maintains 22 accounts for ordering supplies throughout the lab.

References

Available upon request