

# Tripti Ahuja

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## TECHNICAL SKILLS

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- **Database & Scripting:** Azure SQL, PostgreSQL, Python, Postman (API testing)
- **Reporting:** Tableau(Server/Cloud), PowerBI
- **Project Management Tools:** Scrum/Agile, JIRA, Trello, Confluence

## EXPERIENCE

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### • Mphasis Limited

India

#### *Module Lead - Systems*

Jan '23 - Present

- Partnered with business teams to understand requirements, define KPIs, and translate them into scalable Tableau dashboards and self-service reports.
- Designed and optimized Tableau dashboards with RLS, ensuring interactive insights and sub-10 second load times.
- Built and refined data models using SQL/PostgreSQL and custom queries to improve accuracy, usability, and consistency across analytics solutions.
- Streamlined admin tasks by managing user access, scheduling refreshes, and monitoring performance to ensure reliable delivery of insights.
- Automated Tableau administrative tasks (provisioning, content migration, extract monitoring) via REST APIs and Python scripting, reducing manual overhead.

### • Ultimate Kronos Group

India

#### *Senior Analyst*

Dec '19 - Oct '22

- Assessed requirements, maintained processes & delivered monthly stakeholder reports.
- Developed Tableau/Power BI visualizations & dynamic dashboards providing actionable insights.
- Analyzed data for real-time KPI & financial insights to inform strategic decisions.
- Served as SME for process improvement & project management (Global Finance), driving operational efficiency.
- Collaborated with Finance/IT teams on technical initiatives, change requests & solution evaluation.
- Developed complex SQL queries & optimized database performance using Azure SQL for financial data processing.

### • Accenture Solutions Pvt Ltd

India

#### *Business Analyst*

Jan '17 - Dec '19

- Led design & implementation of solutions improving operational efficiency.
- Developed analytical reports & dashboards using Excel & VBA, from Excel, and CSV sources.
- Communicated insights & strategic plans effectively to cross-functional teams & senior management.
- Evaluated, analyzed & documented system requirements; maintained processes & delivered status reports.
- Monitored deliverables ensuring timely completion & adherence to quality standards.

## KEY PROJECTS

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### • Mphasis Limited (Bain & Co. Client)

Jan '23 - Present

#### 1. Sustainability & BCN Dashboard Development

- Partnered with Sustainability/BCN teams to capture requirements and design interactive Tableau dashboards for ESG reporting.
- Integrated multiple data sources (SQL/PostgreSQL) into unified dashboards, ensuring consistent and reliable sustainability KPIs.
- Built intuitive visualizations to track progress against carbon footprint, energy usage, and compliance goals, enabling transparency in ESG initiatives.
- Implemented row-level security (RLS), role-based views, and interactive filters to tailor insights for different stakeholders.
- Automated data refresh cycles and applied performance tuning to ensure sub-10 second load times and scalable adoption across business teams.

#### 2. Polaris Data Analytics Platform – End-to-End Tableau Project

- Collaborated with the Polaris data engineering team to understand backend architecture and data pipelines.
- Designed and wrote custom SQL queries to prepare curated datasets for Tableau, ensuring accuracy and usability.
- Developed KPI-driven dashboards covering revenue, operations, and customer trends, with self-service drilldowns for business users.

- Delivered a complete end-to-end solution: from requirement gathering, data preparation, and visualization design to dashboard deployment on Tableau Server.

### **3. InfraOps Dashboard for Bain & Co. Customers**

- Partnered with the InfraOps team to capture requirements and design dashboards tailored for their customer-facing reporting needs.
- Built Tableau dashboards to track workload volumes, MTTR, and incident/task/event resolution metrics.
- Created interactive reports with customer-specific filters, enabling tailored insights for different client groups.
- Automated data refreshes and fine-tuned performance, ensuring smooth adoption by InfraOps customers.

### **4. Tableau Cloud Migration & Automation**

- Collaborated with the Tableau Admin team on migrating analytics from Tableau Server to Tableau Cloud using Tableau Content Migration Tool.
- Automated repetitive admin tasks by creating Python scripts leveraging Tableau REST APIs for provisioning, extract monitoring, and content migration.
- Troubleshoot and resolved issues with Tableau Bridge extract refreshes, ensuring reliable connectivity for on-premise data sources.
- Streamlined user access, scheduling, and performance monitoring to provide a seamless post-migration experience.
- Delivered a scalable, cloud-first Tableau environment that improved reliability, reduced manual overhead, and enabled business continuity.

## **• Ultimate Kronos Group**

*Dec '19 - Oct '22*

### **1. Finance Performance Dashboards (PTP, RTR, OTC)**

- Created Tableau dashboards for Finance functions (Procure-to-Pay, Record-to-Report, Order-to-Cash), sourcing data from SAP systems.
- Partnered with Finance stakeholders to define KPIs, compliance metrics, and reporting layouts that supported operational needs.
- Developed dashboards that unified financial data, tracked process health, and provided real-time visibility into global finance operations.
- Improved adoption by delivering user-friendly, interactive dashboards with guided navigation and contextual tooltips.

### **2. Executive Financial Insights Dashboard**

- Designed Tableau dashboards for Finance leadership to monitor strategic KPIs across revenue, cost optimization, and forecasting.
- Extracted and modeled data from SAP systems to feed into Tableau, ensuring accurate and timely insights.
- Built executive-level dashboards with advanced charting, interactive filters, and secure role-based access for global teams.
- Enabled the Finance leadership team to make data-driven decisions by simplifying complex financial data into intuitive visuals.

## **• Neo Analytics (Freelance Project)**

*Contract*

*About Neo Analytics: Neo Analytics, powered by One Network's proprietary NEO AI & ML technology, is a Digital Supply Chain and Lending Analytics platform. Its big data and machine learning-based Loan Origination (LOS) and CRM systems help BHPH and independent dealers maximize profitability.*

### **Tableau Dashboard Optimization Project**

- Partnered with the Neo Analytics team to optimize and enhance 15 Tableau dashboards supporting both supply chain and lending analytics use cases.
- Updated and restructured data models with custom SQL queries, improving accuracy, efficiency, and query performance.
- Implemented Row-Level Security (RLS) to enforce dealer-level data segregation, ensuring strict isolation so that one dealer/lender could not view another's data.
- Troubleshoot and fixed cloud extract refresh failures in Tableau Cloud, enabling consistent and reliable data updates.
- Streamlined dashboards with optimized calculations, source filters, and improved navigation for better usability across multiple business functions.
- Delivered secure, scalable, and user-friendly dashboards that supported Neo's AI-driven LOS/CRM models by surfacing clean, reliable insights to dealers and finance teams.

## **EDUCATION**

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| <b>• Symbiosis School of Distance Learning</b> | Pune, India              |
| <i>PG Diploma in Business Administration</i>   | <i>Feb '17 - Feb '19</i> |
| <b>• Mahatama Gandhi University</b>            | India                    |
| <i>Bachelor's in Business Administration</i>   | <i>Jul '13 - Jul '16</i> |