

TRIPTI PANDEY

Sundargarh, Odisha

📞 7735901613 📩 triptip033@gmail.com

LinkedIn: linkedin.com/in/tripti-pandey-81110822a

Github: github.com/TriptiP-Code

Education

Ravenshaw University

Bachelor of Science in Information Technology Management

June 2019 – July 2022

Cuttack, Odisha

Vikash Residential School

Intermediate Education in Science

July 2017 – May 2019

Bargarh, Odisha

Experience

VOIS

DevOps Engineer

August 2022 – May 2024

Pune

- Designed and implemented automated build and deployment pipelines for multiple microservices , reduced manual effort by 50 percent through automation.
- Developed automation scripts improving efficiency and accuracy.
- Deployed, managed, and troubleshoot Kubernetes workloads, resolving CrashLoopBackOff , image pull errors , and resource quota breaches , ensuring 99.9 percent uptime.
- Built 8+ real-time dashboards for infrastructure and application monitoring
- Configured alerting and escalation workflows, reducing incident response time by 40 percent .
- Supported end-to-end migration of major applications from on-premise data centers to AWS
- Collaborated with the security team to apply patches and implement security configurations.
- Partnered with developers, testers, Scrum Master, and Product Owner in Agile ceremonies to plan, deploy, and monitor high-quality releases across all environments.
- I actively participated in 24×7 on-call rotations, managing service outages, coordinating during P1/P2 calls, and ensuring timely communication with stakeholders.
- Experienced in Agile project planning, timeline estimation, and release management to drive successful implementations in daily work.
- Skilled in stakeholder engagement, translating business needs into technical deliverables for effective outcomes.
- Proficient in event planning, deployment coordination, and incident management to ensure operational excellence. Served as a technical point of contact and coordinated across teams to ensure service reliability and customer satisfaction.
- Served as a technical point of contact and coordinated across teams to ensure service reliability and customer satisfaction. Improved service reliability and customer satisfaction by proactively identifying and resolving infrastructure issues.
- Improved service reliability and customer satisfaction by proactively identifying and resolving infrastructure issues.

Technical Skills

Language: C++, HTML/CSS, JavaScript,

Operating Systems: Linux , Window

Scripting Automation: Bash

DevOps CI/CD Tools:Jenkins, GitHub

Containers Orchestration: Docker, Kubernetes

Cloud Platforms: AWS (EC2, VPC, IAM, Load Balancer,CloudWatch,RDS)

Monitoring Logging : Splunk, Instana, PagerDuty

Other: Agile, Ticket Management (P1, P2, P3)

Achievements and Leadership Skills

- Successfully led an Innovation Week project, driving cross-team collaboration and delivering the task within tight timelines.
- I never hesitate to pursue my dreams , whether I succeed or not, I'd rather try than live with regret.