

TRIPTI PANDEY

Sundargarh, Odisha

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Education

Ravenshaw University

Bachelor of Science in Information Technology Management

June 2019 – July 2022

Cuttack, Odisha

Experience

VOIS

DevOps Engineer

August 2022 – May 2024

Pune

- Designed and implemented automated build and deployment pipelines for multiple microservices , streamlining the DevOps lifecycle from code checkout to production. **Reduced manual effort by 50 percent** through automation.
- Developed automation scripts to trigger seamless translation updates in the microservice, **improving deployment efficiency and accuracy**.
- Deployed, managed, and troubleshoot Kubernetes workloads, **resolving CrashLoopBackOff , image pull errors , and resource quota breaches** , ensuring 99.9 percent uptime.
- **Built 8+ real-time dashboards** for infrastructure and application monitoring, enhancing observability and enabling faster root cause analysis.
- Configured alerting and escalation workflows, reducing incident response time by 40 percent . Managed 10+ **critical P1/P2 incidents with 98 percent SLA** resolution rate.
- Supported end-to-end migration of 3 major applications from on-premise data centers to AWS, improving scalability, reliability, and deployment speed.
- Maintained exclusive production DB access for deployments and troubleshooting, ensuring secure and compliant operations.
- Collaborated with the security team to **apply patches, implement security configurations**, and meet compliance standards.
- Partnered with developers, testers, Scrum Master, and Product Owner in Agile ceremonies to plan, **deploy, and monitor** high-quality **releases across all environments**.
- I actively participated in 24×7 on-call rotations, managing service outages, coordinating during P1/P2 calls, and ensuring timely communication with stakeholders.

Technical Skills

Language: C++, HTML/CSS, JavaScript,

Operating Systems: Linux , Windows

Scripting Automation: Bash, YAML

DevOps CI/CD Tools:Jenkins, GitHub

Containers Orchestration: Docker, Kubernetes

Cloud Platforms: AWS (EC2, VPC, IAM, Load Balancer,CloudWatch,RDS)

Monitoring Logging : Splunk, Instana, PagerDuty

Other: Agile, Ticket Management (P1, P2, P3)