

Gender	How old are you?	CCS Student	Teacher at CCS	How long does it normally take you to get to school?	How much longer does it take you to get to school or class during 3-4pm?	How does the traffic during pick-up times effect you?	What or who do you think the problem is?	How do you think traffic can be improved?
Female	35	CCS Student		30-35 min	10 sometimes 15 min	Stressful, the congestion is very chaotic.	Parents, students at the HFC school and in Flux of CCS students trying to come and go at the same time.	N/A
Female	26	CCS Student		25 minutes	Extra 5-10 minutes during that time period	The traffic and congestion can be inhibiting. The HFA traffic does not seem to flow smoothly.	Pick up location of HFA students	Create pickup location for HFA students on 2nd avenue
Female	21	CCS Student		5 minutes	Extra 5-10 minutes. Sometimes up to 15 minutes	yes	The students get let out right in front of the building, and parents park on the side of the street to pick kids up, and they stop in the middle of the street too. Kids also stand in the middle of the street.	Don't allow parents to pick kids up in front of the TC. Have the kids walk to the parking lot.
Male	21	CCS Student		10 min	30 min	it is a cut throat experience	rude parents picking up their kids	a light in front of the tc
Male	24	CCS Student		20-30 minutes	maybe 30-40 minutes	Slow people annoy me	Stupid drivers and parents	Bumper cars.
Male	51	Teacher at CCS		20	2-4min	difficult to turn onto Case and Baltimore	Pick up for High School students could be on Milwaukee or 2nd - could help keep traffic from blocking parking structure entrance.	I am sure if some though was put into it yes -
Male	19	CCS Student		Live on campus	0 mins	Feel guilty for taking a smoke break	Its un avoidable without changing around one schedual	enforce separate pick up zones

Female	21	CCS Student	5-15 minutes	15-20	Between the added traffic and shuttles, quite a bit	The other school's timing, classes	A stop sign for crossing, changing times, more shuttles
Male	20	CCS Student	10 minute walk	Shuttle services for CCS students become slow when obstructed by HFA traffic around TC.  Also, when I walk to or from the TC at 3:30-4:00, chances of being run over are considerably higher.	Slow shuttle	Lack of parking and/or organized pick up for HFA parent cars. Lack of building entry and exit flow in general.  I mean the frikkin loading dock is at the front entrance for gods sake	Utilize the other sides of the building
Female	50	Teacher at CCS	25 minutes	does not apply to me	it seems dangerous	poor planning	middle school high school kids should use different doors, maybe a traffic flow study could be done.
Female	19	CCS Student	it takes me about 10 minutes to get from campus to campus on the shuttle	it takes about 15 more minutes to get to class	the shuttle takes a long time to get from campus to campus and I am often late for my 4pm class, even if I book it straight from class	There needs to be a better system for parents to pick up their kids from HFA that doesn't interfere with the shuttle	
Female	20	CCS Student	5 minutes	no longer	it takes me at most 5 more minutes to get home	the road is small	high school pickup stays off baltimore
Female	23	CCS Student	10 minutes	About the same	It doesn't because I live so close to school	I don't really experience a problem with pick-up times. Sometimes it takes an extra minute or two to turn right onto Cass, but no inconveniences.	

Male	19	CCS Student	Former HFA Student	10 Mins	30 mins	If I have a 4:00 class I'll often be late for class	The Parents at the High School often block traffic or cut in front of the shuttle	More organized pick-up lanes for parents
Female	20	CCS Student		10 minutes	20 minutes	I leave at 3:30 and its near to impossible to turn left out of the structure. You can't see because of all of the cars and kids are running around everywhere.	There isn't a good system set up for pick up for the HFA kids and even if there is, it doesn't seem to be enforced	
Male	23	CCS Student	Former HFA Student	25 minutes	10 minutes	Crowded around TC parking garage	Pick up around 3 for the school kids is right across from TC student parking	Different release area or time for school kids
Male	49	Teacher at CCS		20–25 minutes	20–25 minutes	slows me down that last block to turn into the parking structure.	pedestrians crossing in the middle of the street. vehicles double-parked waiting fro HFA students.	haven't thought about it
Female	20	CCS Student		I take the shuttle, so about five mins on a good day.	You can be waiting for the shuttle for 15-30 mins and your ride can take about 15 mins as well with all of the traffic surrounding the TC.	It makes me have to wait longer to get to places.	I think just the parents trying to pick up their children hurts the shuttle times because it takes longer to navigate through traffic. Also, so many CCS students get out at 3:30 that the buses are always overloaded so it's a literal fight to get to a seat.	Parents should maybe only be allowed to go on side of the TC (shuttles use Milwaukee, parents use Baltimore). Also it would help if the parents didn't wait in the turnaround lane for their kids because traffic gets congested there

Female	40	CCS Student	15	5-10 minutes	Parents double park on the street waiting till their kids get out. These parents often completely block traffic for several minutes at a time without any regard to the people behind them.	The HFA students being let out at the same time that CCS students are being dismissed and starting their next class seems to cause an enormous amount of traffic.	In previous years the final bell for HFA seemed to be at a different time and the problem didn't exist. Maybe move the dismissal times around so there isn't any overlap.
Male	22	CCS Student	25min	10-20+ more min	Lots of congestion of Baltimore, difficulty getting in and out of campus and the parking structure	If the times classes/HFA got out were offset the problem would be minimized	Scheduling
Male	24	CCS Student	25 minutes	2 minutes	Makes it harder to pull out of the garage quickly and hop on the lodge. Normally its just pull away without any hesitation but instead I have to sit and wait for a few minutes	The lack of a big parking lot for the parents picking up the the grade school students causes Milwaukee to get backed up and people can't turn at the light on cass or 2nd I forget which one it is.	A bigger parking lot for the parents or possibly have the younger students school day end earlier or later.

Female	19	CCS Student	15min	30-45 minutes	Parents park in the lot outside of the school, which blocks the shuttles out. Many parent's have almost caused accidents with the people coming out of the garages, and it is really unsafe. The parents should park in the lot next to CCS if the academy kids are going to continue getting out at 3:30. Many students are late to their classes because of this and teachers now understand that it is a good excuse to be late.	The time schedules and the parents. School should be getting out at 2:00ish like all other high schools. Many students will be less likely to use the buses at that time since class isn't till 4. Parent's need to be informed that the loop isn't the area to pick up students.	Parking in the lot next to the school. No parking on the side of the streets, since those are the people that almost cause the accidents. That way the people using the one-way, pick-up route by the academy entrance can get out safely.
Nonbinary	18	CCS Student	I mean, I live here, but it's usually about fifteen minutes from when I leave my room to when I get to class	I normally leave 15 minutes before class to get there on time, but usually if I'm leaving for a 4 o'clock class I have to leave at 3:30 to get to the other campus on time	Not very much if i remember to leave early, but if I forget i'm pretty much guaranteed to be late to class	It's just a busy time of the day, since HFA is getting out and all the students are being picked up	

Male	22	CCS Student	30	5-10 mintues	People act like fucking idiots and that is why there is traffic. No you can not fucking park in the middle of the damn driving lane to pick your kid up.	HFA parents, and the principle/staff at HFA for not taking care of it.	<p>Option (a): HFA parents need to grow the fuck up.</p> <p>Option (b): CCS admin needs to do its job and handle HFA.</p> <p>Option (c): HFA needs better administration</p> <p>Option (d): how about CCS/HFA get a brain and they both do (b) and (c). (a) is probably a losing cause.</p>
Male	21	CCS Student	5 to 10 minutes	10-15 minutes longer than usual	It makes it more difficult for me to leave/get to class	The timing and way that parents decide to go about the pick up	I'm not sure
Female	21	CCS Student	15 minutes	25 minutes bc of traffic	might be late for class/work	those damn kids	separate release times from HFA/CSS traffic
Male	19	CCS Student	20 minutes on the shuttle	I have to leave before 3:30 otherwise I can't get to my 4:00 class on time	I have to wait longer for the shuttle	The high school in the TC gets out at the same time CCS classes do, so the traffic is bad	The times we get out of class could be shifted 30 minutes

Female	24	CCS Student	45 minutes	No time at all because I don't have to travel during this time. I'm on campus from 7am - 6pm.	Unless I have to get to my car, it's not a problem for me.	The problem is there's no designated section for HFA parents to be picking up their kids from school. This is what causes the problems with getting into the parking structure for students of CSS.	If there was a designated area for parent's to be picking up their kids (i.e. the parking lot across the street that butts up to Woodward).
Female	21	CCS Student	30min	30min-1hr longer	?	businesses letting out around 3pm	businesses altering their schedules? not gonna happen though
Female	21	CCS Student	I live on campus, but it takes me about 15 mins to get to the other campus from here.	I don't have class during this time, but I hear it is a nightmare. The shuttle usually takes too much time in general, so I can't imagine what it's like during this busy time.	It usually makes me panic and think that I will be late for class and that the instructors really won't care, and will mark you absent or tardy no matter your reason why.	There is not enough shuttles running at the same time. And they are not distributed equally between campuses during this time.	Make sure there are shuttles on both campuses at the same time, that way, there will be faster pick-up and drop-off.
Male	21	CCS Student	25 minutes	35 minutes	It's very difficult to get out of the parking structure.	The flow of traffic on such a small street doesn't allow for enough cars to get out of the area.	If the HFA pick up area didn't feed directly into the street in front of the parking structure.

Female	24	CCS Student	10 minutes	It takes me 20 mins to get from the TC to the other campus and I'm usually late to my 4pm class because of the traffic and the people leaving the parking structure that don't seem to understand how right turns work.	It makes me almost constantly late to my 4pm classes and I've almost been hit repeatedly trying to cross Baltimore (walking) because people have sped around others (driving the wrong way down the lanes). At one point I tripped and fell (skinned my knees) trying to get out of the way of someone speeding past a car that was parked in the driving lane.	The parents that don't pay attention to people trying to cross (also that park in the driving lanes) and impatient people who cut through on Baltimore. I used to live across from an elementary and the parents that are there to pick up their children are the worst drivers I've ever seen.	A police officer there to direct traffic
Female	19	CCS Student	25- 60minutes	I'm stuck in between campuses for 30 minutes, I barely make it to my 4 o'clock class, and I drive my own car.	It is very frustrating because the parents of the children's school inside CCS have no regards for other drivers. They will hold traffic up, park wherever they please, and block the entrance to the parking structure. The kids will also run around outside all over the place making it dangerous for them and for us driving. The amount of cars and children is overwhelming and harzardous.	I think the problem is the conflicting times with the grade schools inside the CCS building. They are troubling to deal with.	Pick up times should be different.
Male	20	CCS Student	30 mins	45 mins	I can hardly get in or our in the morning	All the cars of high schoolers parents standing waiting for their kids	Either the high school or CCS adjusts it's schedule



Nonbinary	18	CCS Student	5/10 minutes	30/45 mins	It affects my attendance by sometimes making me 5/10 minutes late regardless if i leave class early or on time.	The fact that the other school at the TC gets out at the same time and parents try to park in the roundabout area for the shuttles.	Inform parents of the side effects of doing that.
Female	22	CCS Student	20 minutes	it takes me between 25 and 45 minutes	Many of the drivers picking up others from the Taubman are rushing and driving carelessly. I've almost been hit a few times while just trying to get to the parking structure.	The problem is the location of the school - not really something that can be fixed.	The only thing I can think of is to not allow parking on the side of the road by the parking structure between 2-4
Male	24	CCS Student	5-10 minutes	About 15–20 minutes. I do not take the shuttle between the campuses due to the high volume and lack of standardized arrival and departure times.	Because of the narrow streets, automobiles normally have to temporarily park in the flow of traffic so that parents can pick up their children from HFA. This increases the traffic since cars cannot pass through another lane, as it does not exist. In addition, the danger of automobile-related injuries increases with a large number of children attempting to cross the street at the same time that angered drivers are behaving more aggressively.	There is an issue with standardizing the pick-up/drop-off area. There is also a lack of a designated parking lane on Cass or Milwaukee Avenue so that parents waiting for their children can refrain from obstructing the flow of traffic.	If crossing guards were implemented the children would behave in more safety-conscious ways, as well as a standardization of pick-up/drop-off areas vis-a-vis a traffic loop or a roundabout. If there were a traffic loop, parents could drive up to their student without obstructing traffic.
Male	19	CCS Student	15mins	20-30 mins	It makes me wait for the shuttle or ride on it longer	Students picked up where shuttle drops off and major traffic on Milwaukee	
Female	19	CCS Student	15	20mins	its backed up	the high school & their parents	stagger the times we end class

Male	21	CCS Student	10 minutes	0%	it doesn't, i walk	I don't, its just rush hour traffic	it cant unless there were different lots that were more spread out
Male	34	CCS Student	20 minutes	It takes me 20 additional minutes just to get to Woodward	It adds 15-20 minutes	The middle school getting out and their pick up system	
Male	24	CCS Student	20min	25min	drive home is chaotic	crazy aggressive inconsiderate drivers	wider highways
Female	24	CCS Student	45 minutes	60 minutes	while actually driving through the traffic takes quite some time and can be a hassle. I think the bigger issue is the safety of students trying to cross the street to get to the parking garage. I could never figure out why no one has put a cross walk to the parking structure. As well another issue stems from the parents who are trying to pick up their children from HFSA. Since there is no designated place for parents to pick up their children it really makes it a high risk area for accidents. While time is of the essence, my main concern is really just for the safety of the students.	As I said above a cross walk would be ideal for students getting to and from the parking garage but I would be afraid that would just add to the on going traffic jams. Definitely adjusting times that CCS and HFA students get out of class would declutter a lot but also giving the HFA students a safe designated spot to get picked up and dropped off at that isn't near the parking garage would probably be the best way to go about it. I hate seeing children have to run into a busy road to get into their parents vehicles. It's not safe.	Creating a designated drop off/ pick up zone for students to use.

Female	19	CCS Student	I live here	<p>The shuttle takes about 5 minutes or so longer to get to school and to leave.</p> <p>When I'm leaving on a Friday, it takes at least 5-10 minutes to get out of the circle because of all the traffic.</p>	<p>It takes up a lot of time, if I'm trying to get somewhere it can make me late.</p>	<p>I think there's no good system for the kids at HFA to be picked up so it's not their fault but the parents in cars block everything and it makes it a hectic area. There's nowhere for them to go.</p>	<p>The parents need a place where they can wait to pick up their kids that isn't in the way. I really don't know how this could be solved.</p>
Male	22	CCS Student	between 15 to 30 minutes depending on traffic	<p>I take the bus to get to the other campus and it varies. Some days it's fast and I only have to wait maybe five minutes. And other days it such a long wait that it takes almost 30 minutes of waiting for the bus.</p>	<p>It affects me because I have class at 4pm at the ford campus and I get out of work at 3:45pm. Which doesn't give me a lot time to get to the ford campus from the TC.</p>	<p>Probably the various people that are leaving the area at the same time. Cause a jam of traffic</p>	<p>Not quite sure, it's kind of a hard thing to fix to be honest since a lot of people get out at the same time. Maybe have people be picked up in a different area beside where the bus is at, because people are getting dropped off or picked up and they block the bus from leaving the TC.</p>

Female	24	CCS Student	10-15 minutes	In my own car it takes an extra 10 minutes from campus to campus. In the shuttle it take about 20 minutes longer.	Too much traffic, not enough space for parking - mainly the non ccs students/workers on the street next to the TC. It effects arriving on time, and effects the 30 minute feasible space in between the 3:30-4:00 slot of classers, but with traffic I don't get to my 4:00 class until 4:15-4:20	The problem is non ccs students/workers parking randomly in the street, at all hours of the time because its free, which causes back up during the hour before rush hour.	Adding in CCS parking stands only, meters, freeing up the streets.
Female	20	CCS Student	I live on campus but around 15 minutes to get to the other campus	maybe 10-15 extra minutes so around a half hour instead of 15 min	It can make you late if you need to be on the other campus	there is a shift change during this time that is ridiculous	
Female	21	CCS Student	20 mins	20 mins	Yes	Excessive traffic and not enough shuttle drivers	No
Male	20	CCS Student	15 minutes	extra 30 minutes, then extra 5-10 minute ride due to traffic.	I have to leave class 10-20 minutes earlier to not wait on the shuttle. The shuttle are always full at this time.	All the cars trying to get out of the buidling.	Have the shuttle and other drivers use more exits of the buidling?
Male	19	CCS Student	40minutes	50minutes	It pisses me off right at the beginning of my commute.	We and the preschool get out at the same time causing too much traffic	Even getting out of class at 3:15 would make a huge difference , seems the school gets out at 3:30 , they should be different.

Male	45	Teacher at CCS	20min	5min	Not much because I expect it and work it inot my schedule.	The problem is the average work day ends around 3:30 - 4:30 and everything is busy at this time.	Adjust your personal schedule to take into account that this is a busy time period.
Female	24	CCS Student	30 mins	40 mins	Takes forever to get out of the parking garage because I'm turning left out of it and traffic is always super backed up	The high school kids getting picked up. The parents are causing the back ups	If classes were released at different times
Male	19	CCS Student	25-30 minutes from my house in Dearborn	Probably takes a bit longer. I don't know. I just avoid the TC around that time.	N/A	Classes end at the same time	Change the time class ends at CCS
Female	19	CCS Student	maybe 15 min	an additional 15 min. so at least 30. sometimes longer because it seems they never have enough shuttles around that time of the day.	makes me have to leave way earlier, which cuts into my productivity.	either change when ccs classes or when hfa classes get out. even by 10 min, might improve a lot.	
Female	31	CCS Student	45 minutes	It takes at least an hour to get home between that time, especially on Fridays.	just makes the day longer - a little more stressful to drive in	I think the problem is simply that Detroit can't keep up with the increase in traffic and roadway expansion/mass transit.	Once construction is over with on Woodward, it will help a bit. I think Detroit needs to add more lanes of traffic wherever possible.
Female	50	Staff	20 mins	Much longer	Unsafe and no cross walk to the parking structure	Too few shuttles working from 3:30pm and later. No cross walk from TC to parking structure	

Female	49		CCS Staff	15	5	Heavier traffic makes it slower to get into the parking structure.	Personally I am very cautious because the HFA students are walking, running, and playing out side so I look for students who might be in the road etc. Also, parents picking up their students park in the street, woodward lot etc. which causes lots of congestion.	Perhaps use the surface lot connected to the HFA entrance, as a traffic pick up circle for HFA parents. Don't allow parking there, but route parents into that space to get kids.
Female	19	CCS Student		35 minutes	45 minutes		HFA getting out of school at this time. They have a limited drop off and pick up space.	A better student drop off system.
Male	20	CCS Student		15 min	Anywhere from 15-45min	Take longer for the shuttle to pick up and drop off due to traffic so i could be later for my 4pm class	Parents for the middle/high school are taking up spots that the shuttle normally takes and they park in hte middle of the road sometimes	Someone to direct traffic and parking
Female	26	CCS Student		5-10 Minutes	20-30 Minutes. I live behind the main campus. Sometimes I consider just walking from the Tubman instead of taking the shuttle because it takes too long.	It takes longer to get home or to my next class. The time frame is too tight and leaves no time to eat before pm classes.	The problem is both schools letting out at the same time and the traffic back up.	Too many parents wait to pick up their students in the middle of the street and hold up traffic. I think HFA students should have a designated pick up location on the Milwaukee side of the building. It is a low traffic street and would clear the path for the shuttles.

Female	19	CCS Student	I live at the Taubman Center.	The shuttle to get from the Taubman Center to the Ford campus takes at least ten minutes longer to arrive, and then the actual ride takes a few minutes longer.	If I have a class at the other campus at 4, I have to be prepared to wait awhile for the shuttle to arrive, and I get to the bus stop at least 30 minutes before my class starts in anticipation of the wait.	There are parents waiting everywhere to pick up their kids, sometimes stopping in the middle of the street and waiting for their kid to cross the street and get in, holding up the rest of the traffic. It can be quite dangerous at times, too, with lots of aggressive driving.	Having some sort of method to the pick- up line would help so people aren't stopping in the street and waiting for their kids. Maybe even staggering the pick- up times a little, alphabetically by last name, like last names starting with A-G get dismissed at 3:30, H- M at 3:40, or something like that. I don't know how it is now, but it doesn't seem to be working.
Male	19	CCS Student	10	shuttle can take up to 15 minutes to rotate between campus	the traffic can take 5 or more minutes especially Friday evening	Some from traffic, some from driver. The rotation of shuttle bus seem unpredictable. Few times end up two shuttle came right after another.	The information of student's schedule and where are student residential buildings are. Those information can be used to calculate how much student will require transfer from one campus to another. This idea may change where the shuttle should be station for the amount of student taking transportation.

Female	25	CCS Student	20min	25 extra min	late to class	traffic	
Female	22	CCS Student	10	about 20min for shuttle		In general, the shuttle driver waits forever to leave, even when the other shuttle is on its way. I understand he/she is trying to get the shuttle full as possible, but waiting 10min causes the students who are already on the shuttle to be also late to class. However, this only applies to two of the drivers, as the others leave promptly.	Have the different schools take different routes.
Male	26	CCS Student	30 minutes	Driving from the Ford campus to the TC, anywhere from 10-15 minutes. Coming from home, 45 minutes to an hour.	Other cars impede flow of traffic, HFA students often times run across the streets without looking. It also doesn't help that some kids get picked up in the middle of the street. people don't pay attention and end up screwing things up for everyone else around them.	HFA students and parents, people parked on the street, people picking kids up in the middle of traffic, cars not leaving space in the intersections, impeding traffic, and ultimately being the cause of the traffic issues.	If everyone just pays attention, gets the hell out of people's ways, and leaves space when nessecary (light is about to turn red) that would help with the the flow of traffic. Also, no picking up on the streets at that time; it just wastes time and almost always messes everyone else up.



Female	23	CCS Student	30 minutes- 1 hour, depending on traffic	To get to CCS from home takes about 30-40 minutes. To go between classes that get out at 3:30 and start at 4 and having to travel between campuses takes a half hour if I drive myself. The shuttle takes too long and theres always a long wait for it. This also can take a half hour.	I start at the TC and have to travel to the WB for my other class, and this traffic makes me late or close to late almost every time. It gives me anxiety being late, so it's not good for me.	I think its a combination of things. One would be that everyone gets out at the same time, the HFA causes a lot of traffic. CCS students all getting out at 3:30 and waiting at the same time for the shuttle makes it hard to get to class on time. Another is that the shuttles only hold a few people, so you almost have to wrestle your way on the bus if you want to make it.	Maybe let the HFA students out before CCS students? Not sure.
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Do you have any other  
comments?

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No

maybe a crossing guard

no.

Nope

Build another dorm

no

no

no

In addition to the excessive traffic, there seems to be a pretty serious hazard for the kids. Kids are running into the street in front of traffic to get across the street to there ride. I have seen several near misses. Another problem is that parents park circle drop where the shuttle drops off. It causes even more congestion and confusion.

No

no

Please fix this crap.

For you thesis please just  
slice every tire on HFA  
cars. Thank you.

no

nope

Nope :)

I heard from security, that they are thinking of making a GPS system for the buses so that the students, as well as security, can keep an eye on where they are at all time. This way they will not have to call so much, but rather know where they are when waiting. I think this is great and will benefit a lot!



Nope

It is unfair there even is a grade school in CCS, taking over the cafeteria, the streets, and all. I hope they are grateful for what they have because they do not act like it.

nah

no

I would love to see  
someone try and repair  
the madness that occurs  
everyday at 3 30. <3 +  
support

No

A final thing would be have a bus driver there at the stop to replace the original driver. There's been various times when I waited for the bus and the driver leaves because their off work. It's kind of annoying having to wait even longer for another bus just because the driver is getting off shift.

Keep doing cool surveys  
like this.

No

No

A lot of the time people  
need to look at their own  
habits to create change.

No.

No

n/a

It seems like the shuttle staff always take their breaks during high traffic times. For instance, why does the same person need to take a break at 8:25 am? The schedule should work with high and low traffic times.

Good luck!

The shuttle radio can be a little too loud. Just for morning time.



No.

Nope.