

Tristan Holaday

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Career objective

Professional Instructor and small business manager with 9 years of experience, great written and verbal communication skills as well as strong interpersonal skills, seeking new challenges and expanded experience in the Web Development field.

Core Competencies

- HTML5
- CSS
- C#
- ASP.NET Core MVC
- Angular
- Systematic Operating Procedures
- Client Relations
- Detail Oriented
- Problem Solving
- Fast Learner
- New Skills Seeker
- Instructing

Professional Experience

Blue Layer IT, Lubbock, TX, Level 1 Support Specialist, 08/2018—Present

- General IT: I assist with computer setups, software/hardware/network troubleshooting, and workflow between admin or engineering teams and clients.
- Programs/Systems: I have a fundamental working knowledge of Active Directory, VMware, Monitor (N-Central), Office 365, Exchange, Mikrotik, and Cisco Meraki.
- Interpersonal: I began as a frontline tech, only answering calls, was then moved to Level 1 after a little over a month, and was eventually placed on the team that handles medical clients and the highest volume of requests due to my personality and client service. I was also requested to lead an initiative to meet with clients in regards to device encryption.

Lubbock Coding Academy (LCA), Lubbock, TX, Web Development Tutor, 10/2019—Present

- Provided in class support for Web 101: HTML5 and CSS.
- Counseled individual students, simplifying and clarifying concepts and implementation of HTML5, CSS, and C# .NET.
- Collaborated with students to solve compile-time, run-time, and logic errors as well as organize projects.

Freelance

Current project: Customization of a Word Press Theme for Fix in a Zip Repair

- Fix in a Zip has three locations, two in West Texas and one in New York.
- I'm taking a generic theme, hosted on a development server, and replacing the content, removing certain elements or pages, and adjusting other page elements. Most of this is done through Word Press's built in customization tools, though I have written HTML and CSS for some of the changes.
- A problem I solved was the owner wanted a certain template to be fitted for each location. The template as is, however, did not accept customizations. I solved this by tracking down and changing the PHP source code for this particular template.

Additional Experience

Pittman's Academy of Martial Arts: Brazilian Jiu-Jitsu, Lubbock, TX, Chief Instructor, 08/2015-08/2018

- Technical Instructor: I assisted and led hundreds of classes, teaching children and adults technical martial arts skills.
- Recruiter: As part of my instructor duties, I was also involved in creating new students for the academy. I operated event booths, managed internet leads and call-ins, and did cold-meetings (introducing myself to a stranger at perhaps a grocery store and inviting them to come try jiu-jitsu).
- Office Manager: I also worked with a specialized computer program (created by a development company specifically for Pittman's), inputting student data and bank information, put together student files and coordinated with other instructors and account managers to make sure student accounts were correct and handled with professionalism.

Joyful Noise Music Studio, Lubbock, TX, Instructor/Office Manager, 08/2009-08/2018

- Private Music Lessons Instructor: I taught percussion lessons, working with students as young as three up to the adult level.
- General Music/Movement Class Instructor: I assisted and led general music classes and body movement classes for pre-school groups and private studio groups ranging in age from one year old to pre-teen.

- Studio Office Manager: From roughly 2011 to 2015, I was an office manager, organizing private lesson schedules, taking phone calls, enrolling new students, and managing lower level employees.

Climbing Blind Music LLC, Lubbock, TX, Owner/Drummer/Booking Agent, 2011-2017

- As a co-owner of Climbing Blind Music, I participated in not only performing at live venues, ranging from small rooms to a few of the biggest outdoor festivals in the United States, but I also was involved in creating performance sets, lighting sets, and cold-calling to book and then orchestrate performances.

Education

Texas Tech University -- Lubbock, TX

- Bachelor of Arts in Environment and the Humanities
- Minor in English
- Magna Cum Laude with Honors, Honors College

Pursuing Certification in Full-Stack Web Development from Lubbock Coding Academy

- Attended classes beginning February of 2019 and will graduate December of 2019.
- Investigated and researched programming concepts and implementations.
- Developed coding projects in HTML5/CSS, C# .NET, ASP.NET Core MVC, and Angular.
- Designed and programmed a Vehicle Inventory web application for Managed Service Providers.

Additional Interests

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- Ruby (intermediate knowledge)
 - Sinatra (basic knowledge/experience)
 - JavaScript and jQuery (fundamentals)
 - Running
 - Shooting Sports
 - Endurance Races
 - Anything Outdoors!