



TRISTINE NGUYEN

UX/UI DESIGNER | ATLANTA, GA

<https://TristineO426.github.io>

CONTACT

(813) 808-0190

Tristinenguyen147@gmail.com

SKILLSET

Visual Design
UX/UI Design
Project Management
User Research & Testing
Brand Strategy & Identity
Information Architecture
Personas & User Stories
Wireframing & Prototyping
Knowledge of Material Design

CODING

HTML5
CSS3

TOOLS

Sketch
Figma
Miro
Salesforce
InVision
Zeplin
Abstract
InVision
Draw.io
Git
GitHub

EDUCATION

Bloc.io, 2018

UX/UI Design Apprenticeship

University of South Florida, 2017

B.A. Management Information Systems

LANGUAGE

English (fluent)

Vietnamese (native)

I'm a designer who solves problems with empathy. It brings me joy to listen, learn, and experience user's frustrations. I'm excited to learn new technologies and tools to continuously bring people together.

EXPERIENCE

Global Payments

May 2021 - Present

UX Designer II

- Supported an internal Salesforce onboarding product serving the UK, CA, and AP regions
- Led an international modernization effort of a proprietary product to onboard merchants onto the company's API. Resulting in increased in efficiency, seamless process, and revenue
- Collaborated with developers, content writers, and stakeholders on the company's developer portal, which was nominated for the 2023-2025 DevPortal Awards in multiple categories against other companies, such as Spotify, Mercedes-Benz, Mastercard, VISA, etc.
- Initiated, led, and collaborated with design leaders to analyze and create a UX Reference Library to elevate product design quality across all internal applications
- Ensured healthy relationships with developers through weekly check-ins on blockers and well beings
- Initiated ways to improve design operations by participating in weekly design org feedback sessions
- Helped design tshirts, logos, presentations, Kahoot games for Design team 2024-2025 End-of-Year event
- Collaborated with cross-functional leaders to lead and design a logo for our International Product Organization