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Summary

I'm deeply passionate about AI and data science, with a rich 9-month journey of enhancing AI models through training and rigorous analysis. My work involves tweaking models for better performance but also meticulously analyzing code for accuracy, ensuring that every piece of the puzzle fits perfectly for optimal outcomes. With a unique background in psychology, coding, and fine art, I approach problems with a blend of analytical rigor and creative insight, making complex concepts accessible and engaging.

Experience

AI Data Trainer & Developer

Independent Consultant

Jul 2023 - Present (9 months)

- Specialized in fine-tuning AI models for optimal API retrieval, ensuring accuracy in outputs and appropriate API interactions through meticulous JSON structuring.
- Employed stress-testing techniques to identify and address model vulnerabilities.
- Leveraged extensive Python coding to perform in-depth analyses, contributing to significant improvements in AI model efficiency and functionality.
- Pioneered adversarial testing strategies to challenge AI systems, ensuring robustness and ethical reliability under a variety of operational scenarios.

Virtual Administrative Assistant

VA

Nov 2022 - Feb 2024 (1 year 4 months)

- Excelled in managing customer inquiries in e-commerce environments.
- Managed the website's backend, frequently updating inventory and adjusting pricing.
- Analyzed customer feedback to identify valuable insights and enhance the overall user experience.
- Employed CRM systems to efficiently resolve customer issues.

Warehouse, Logistics, and Sales Manager

Dade Service Corporation

Dec 2018 - Sep 2022 (3 years 10 months)

- Drove a 138% increase in net profit in the first year by optimizing logistics and sales strategies.
- Implemented a digital inventory control system for 500+ construction materials, reducing loss.
- Coordinated logistics using various carriers, improving shipment efficiency.
- Cultivated a positive team environment, enhancing communication and morale.

Senior Case Analyst

Timeshare Exit Partners

Feb 2018 - Dec 2018 (11 months)

- Negotiated the cancellation of predatory timeshare contracts, saving clients an average of \$20,000 each.
- Utilized digital contracts and payment plans, streamlining the cancellation process.
- Employed extensive databases to provide product and service information, improving client confidence and satisfaction.

Operations Manager

Bad Dog Editions

Jun 2015 - Jan 2018 (2 years 8 months)

- Managed a cross-functional team of 30.
- Maintenance of the company's website using HTML and CSS, significantly improving our online presence.
- Remote management of a 15-person national sales team, utilizing digital platforms for training and sales support.



Office Manager

HG Arts

Sep 2014 - Jun 2015 (10 months)

- Streamlined office operations by creating digital SOPs, increasing efficiency.
- Achieved a 30% reduction in office expenses through negotiations with suppliers.
- Led onboarding processes for over 20 employees, improving recruitment and training procedures.
- Organized company events and maintained team morale.



Department Manager and Certified Framer

Hobby Lobby

Jun 2010 - Sep 2014 (4 years 4 months)

- Led store preparations for regional grand openings.
- Trained new management on procedures, leadership, safety, and customer service.
- Maintained high inventory accuracy and customer satisfaction.



Researcher and Data Entry/Analysis

The University of Toledo

Aug 2007 - May 2011 (3 years 10 months)

- Led cognitive and consumer behavior psychology research projects, using data analysis tools like SAS.
- Worked closely with professors on data collection, analysis, and final presentation of research.

Education



The University of Toledo

Bachelor's degree, Major: Psychology Minor: Fine Art

2007 - 2011

During my 4 years at The University of Toledo, I strived to push myself by applying and being accepted into the Honor's Program, requiring me to take additional, advanced courses in English, Science, Mathematics, and Psychology. I took on independent research projects in cognitive psychology as well as using my creative side to set up gallery exhibitions both within the university and local venues. I was

awarded multiple merit based scholarships, allowing me to focus on my studies and really dive into my work.

Licenses & Certifications



EF SET English Certificate 78/100 (C2 Proficient) - EF Standard English Test (EF SET)

Skills

English Grammar • Large Language Models (LLM) • Copy Editing • HTML • Python (Programming Language) • JSON • Data Analysis • Data Annotation • Creative Writing • Communication