

Discrete Event Simulation of Warehouse Operations

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Problem Statement

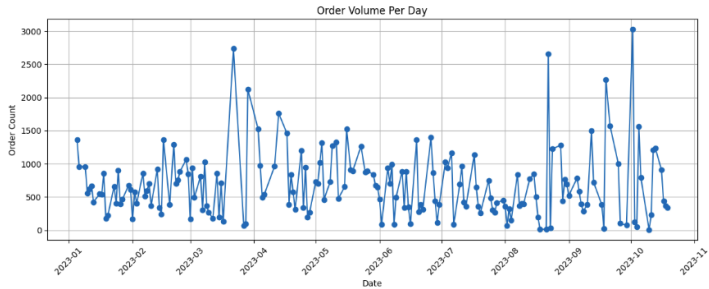
- Simulate warehouse order picking operations using Discrete Event Simulation (AnyLogic).
- Analyze picker utilization, order cycle time, throughput.
- Identify bottlenecks and recommend operational improvements.

Input Data Analysis

- Loaded Customer Order data: Order ID, SKU, Quantity, Timestamp.
- Parsed datetime, extracted day, hour, weekday features.
- Attempted fitting Exponential, Normal, Weibull distributions using KS and AD tests.
- Final assumption: **Poisson process** for order arrivals ¹.
- Inter-arrival times modeled as **Exponential** distribution.

¹Bartholdi & Hackman, 2014

Order Volume Over the Year



Order Arrival Rates (Top 3 Products)

Product	Order Count	Estimated Arrival Rate (orders/time)
PY5UPB	1144	2265.73
8N10W9	925	2802.16
WRRW1W	551	4704.17

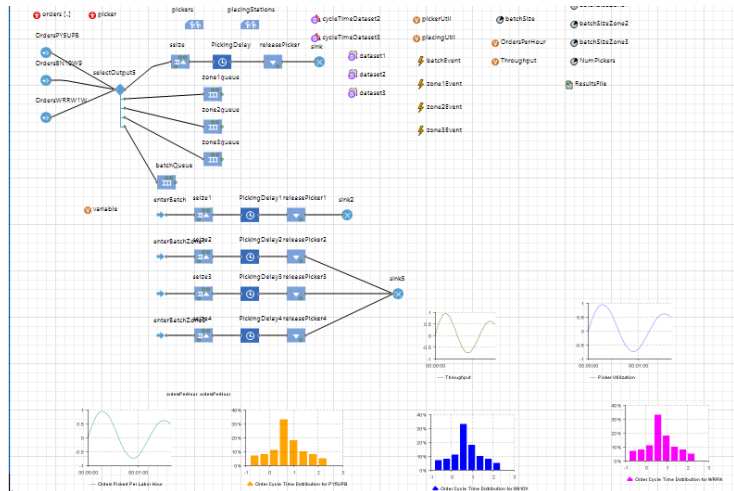
Modeling Overview

- Order generation using Poisson process.
- Dynamic assignment of orders to pickers.
- Picking, traveling, and placement activities simulated.
- Batching logic incorporated for batch and zone picking.

Modeling Components

- **Source Block:** Creates orders based on arrival rate.
- **Seize-Delay-Release:** Picker seized, pick delayed, picker released.
- **Java Functions:** `createOutputTable()` for performance logging, Travel Time calculations.
- **Experiment Parameterization:** Number of pickers and batch sizes.

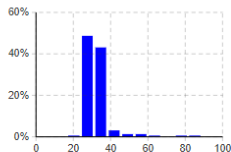
Key Modeling Diagram



Output Data Analysis: Key Output Metrics

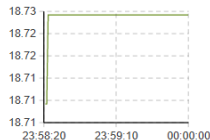
- **Average Cycle Time:** Average time from order release to placement for the three products.
- **Picker Utilization:** Proportion of time picker is busy.
- **Order Per Labour Hour:** Number of orders processed per active labour hour.
- **Throughput:** Number of orders processed per hour.

Output Data Analysis: Output Metrics Plots



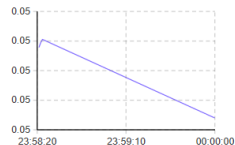
● Order Cycle Time Distribution for 8N10W9 32.57

Figure: Cycle Time



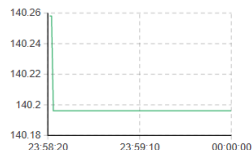
● Throughput

Figure: Warehouse Throughput



● Picker Utilization

Figure: Picker Utilization



● Orders Picked Per Labor Hour

Figure: Orders per Labour Hour

Output Data Analysis: Replications Needed

- Replications calculated using the formula:

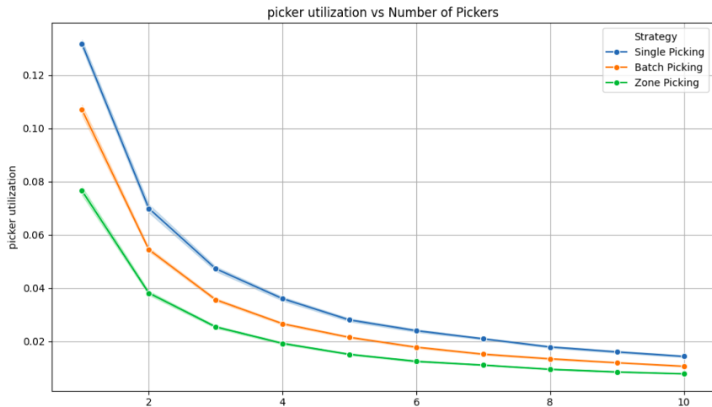
$$n = \left(\frac{Z_{1-\alpha/2} \times S}{H} \right)^2$$

- Where:

- $n_0 = 10$ (initial pilot replications)
- $S = 0.273$ (pilot sample standard deviation)
- $H = 0.1$ (desired half-width for 95% CI)
- $Z_{0.975} = 1.96$ (z-critical value for 95% confidence)
- Required number of replications: **28**.

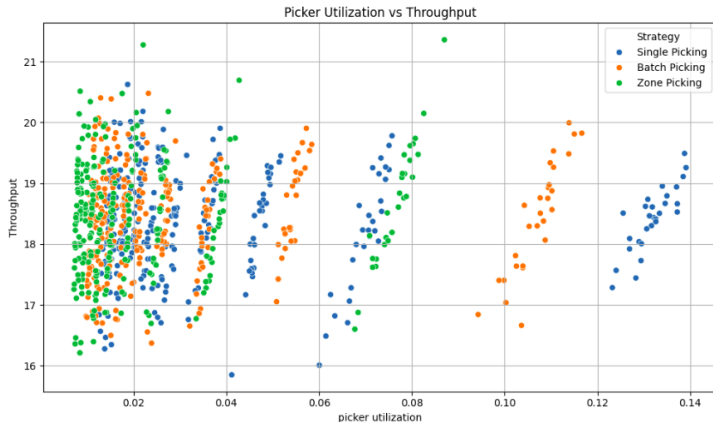
Output Data Analysis: Picking Strategy Comparison

- Comparing Single, Batch, Zone Picking strategies.



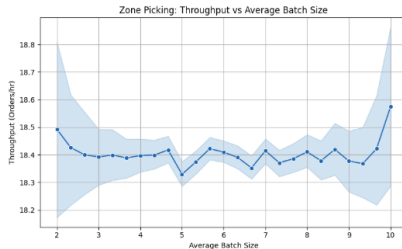
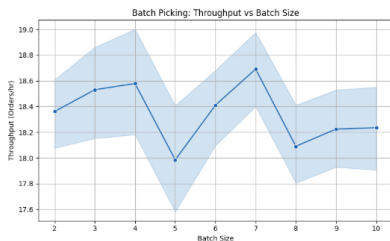
Output Data Analysis: Optimal Number of Pickers

- Varying number of pickers to optimize throughput and cycle time.



Output Data Analysis: Optimal Batch Size Selection

- Analyzing batch sizes to maximize throughput while controlling cycle time for both Batch Picking and Zone Picking strategies.



Key Results: Best Configurations

Strategy	Best Configuration
Single Picking	7 Pickers
Batch Picking	2 Pickers
Zone Picking	1 Picker
Batch Picking	4 (Batch Size)
Zone Picking	2 (Batch Size)

Output Data Analysis - Confidence Interval Estimation

Picking Strategy	Average Cycle Time	Picker Utilization	Orders per Labour Hour	Throughput
Single Picking	30.32 \pm 0.15	0.02	139.14 \pm 0.8	18.78 \pm 0.27
Batch Picking	258.57 \pm 4.78	0.05	171.43 \pm 1.24	18.69 \pm 0.29
Zone Picking	681.26 \pm 19.98	0.08	242 \pm 1.22	18.70 \pm 0.4

Recommendations

- Use **7 Pickers** for Single Picking to minimize cycle time.
- Use **2 Pickers** for Batch Picking balancing throughput and time.
- Use **1 Picker** for Zone Picking considering warehouse constraints.
- Batch Picking: **Batch Size 4**; Zone Picking: **Batch Size 2**.

Future Scope

- Model real warehouse layout for accurate travel time.
- Include 3D animation for better representation.
- Include handling equipment and aisle congestion.
- Extend to agent-based modeling of picker behavior.

- Bartholdi, J. J., & Hackman, S. T. (2014). Warehouse & Distribution Science.
- Law, A. M., & Kelton, W. D. (2000). Simulation Modeling and Analysis.
- AnyLogic Simulation Software Documentation.
- Footwear Order Dataset Analysis.

Thank You!