- 215 Pablo Dela Cruz Street Quezon City
  - PH (+63) 945-110-2461 •
  - John.darlucio022@gmail.com •
  - My Web Portfolio TrixDiaz.github.io •

### **ABOUT ME**

A seasoned professional with seven years of experience in Analyst Troubleshooting coupled with four years of expertise in Web Development, seeking a challenging role where I can leverage my analytical skills and technical proficiency to contribute effectively towards achieving organizational objectives.

#### PROFESSIONAL EXPERIENCE

# ❖ IT SUPPORT – ACE DIAGNOSTICS CORPORATION, FAIRVIEW QUEZON CITY

October 2024 - Present

- Cater 3 Branches, Fairview, Novaliches and Valenzuela
- Responsible in all Technologies such as Windows Server, Network Troubleshooting Computers and Printers and Build an Application like their Website, Inventory System for Assets and other.

## **❖** SYSTEM ENGINEER – HCL TECHNOLOGIES, TAGUIG CITY

September 2023 – August 2024

- Monitor network performance and ensure network security.
- Design and implement user interfaces using modern web technologies (e.g., HTML, CSS, JavaScript, Vue.js, React).
- Work with languages such as Node.js, Express, or Laravel to build robust backend services.

### **❖** WEB DEVELOPER – MCARS PH, MALABON CITY

October 2024 – January 2025

Design and implement user interfaces using modern web technologies Laravel Filament.

### ❖ IT SERVICE DESK – WIPRO, CENTRIS QUEZON CITY

June 2022 – June 2023

- Provide technical support and troubleshooting assistance to bank employees on various IT systems.
- Manage, maintain, and secure the bank's employee databases, ensuring data accuracy, integrity, and security.
- Ensure all IT activities comply with banking regulations and internal policies, especially regarding data protection and fraud prevention.

# **❖ JUNIOR FULL STACK DEVELOPER – MANILA QUEZON CITY**

Freelance 2020 - Present

- Design and develop responsive, high-performance web applications using modern frameworks and libraries such as React, Laravel, or Next.js, ensuring cross-platform compatibility and implementing best practices in UX/UI design.
- Lead the full lifecycle of mobile application development, from concept and design right through to testing and deployment.

### **❖** IT SPECIALIST – MANILA QUEZON CITY

Freelance 2018 - Present

- Serve as the primary point of contact for troubleshooting issues related to server-client networks, including diagnosing and resolving hardware, software, and network malfunctions.
- Manage and maintain optimal operation of all network systems, including LAN/WAN, VPN, and connectivity protocols; ensure the integrity of high availability network infrastructure.

## **CERTIFICATIONS**

- **❖** HCL TECH 2023
  - ITIL 4 Foundation
  - ITIL 4 Four Concepts Service Management
  - Front End Development React JS
- **❖** UDEMY 2024
  - Next JS 14 React Complete Guide
- ❖ Great Learning 2024
  - · Programming Basics
  - Front End Development HTML
  - Front End Development CSS
  - Introduction to JavaScript
  - · JavaScript Objects
  - ReactJS Tutorial
  - JQuery Tutorial
  - MongoDB Tutorial
  - · Data Analysis Projects
  - · Data Mining Projects
- ❖ Six Sigma PH
  - Lean Six Sigma White Belt

## **EDUCATION**

- **❖** QUEZON CITY UNIVERSITY
  - 2020 2025 Bachelor Degree (BSIT)
- **❖** BESTLINK COLLEGE OF THE PHILIPPINES
  - 2018 2019 Vocational Degree (ICT)

### **TECH STACK**

- **❖** BACKEND
  - LARAVEL
  - NODE EXPRESS,
  - GO
- **❖** FRONTEND
  - REACTJS
  - VUEJS
  - BLADE
  - FLUTTER
  - Electron
- **❖** FULL STACK FRAMEWORK
  - LARAVEL
  - NEXTJS
- **❖** DATABASE
  - POSTGRES
  - MONGODB
  - MYSQL
- **❖** ORM
  - PRISMA

#### **SKILLS**

- **❖** DEPLOYMENT
  - VERCEL
  - HOSTINGER
- **❖** OTHER
  - GITHUB
  - JIRA ATLASSIAN