



## Contact



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## Skills

Google Workspace

Object Oriented  
Programming

Okta

IT Support

Graphic Design

Full Stack Development

Front End Developer

Node.js

Computer Hardware

Ux UI Design

## Languages

English

Native - 05



# Nsama Kalyoti

## ICT Specialist

Male | 12th February, 1996 | Zambia

Citizenship: Zambia

Results driven IT Specialist with 6+ years of hands-on experience delivering secure, efficient IT operations in fully remote and distributed environments. Proven expertise managing stack daily: Google Workspace, Okta (SSO, SCIM provisioning from Google, MFA enforcement), Slack, Zoom, Linux/macOS/Windows device support, and lightweight ticketing workflows.

## Professional Experience



### ICT Support

MNPL | Remote

Nov 2023 - Oct 2025

Built and administered Google Workspace domains for 50–100+ users: account provisioning/de-provisioning, OU design, Context-Aware Access policies, audit logging, and SOC 2-ready reporting.



### Graphics Design and Social Media Management

Beats By Trooy

Feb 2020 - Dec 2024

Managed beats by Trooy's Social Media business through YouTube, WhatsApp, Instagram and email. Took the YouTube channel from 5 subscribers to a 1000 through scheduled posts and engaging designs.



### Web Developer

Kalyotex | Remote





Jan 2016 - Present | Part-Time

Built and delivered clean, functional, and user-focused web solutions for various clients and personal projects over nearly 10 years of hands-on web development experience. Combined strong technical expertise with creative problem-solving to create high-quality, effective digital experiences.

## Educational History

- Bachelor's Degree in Information Technology**  
Zambia Catholic University  
Jan 2015 - Jul 2018
- High school**  
Mufulira Secondary  
Feb 2011 - Nov 2013

## References

- Davies Kalyoti**  
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- Golden Sichalwe**  
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## INTERESTS & HOBBIES

Photography / Videography, Coding, Learning languages, Sound Engineer

## FAVOURITE BOOKS

Rich Dad Poor Dad

## FAVOURITE MOVIES

Pursuit of happiness, Welcome to the neighborhood, Blackish

## TOP WORKPLACE PERSONALITY STRENGTHS

Work Structure	10/10	Stress Management	7/10
Being Assertive	6/10	Creative Learning Style	6/10

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