

11.2.6.1

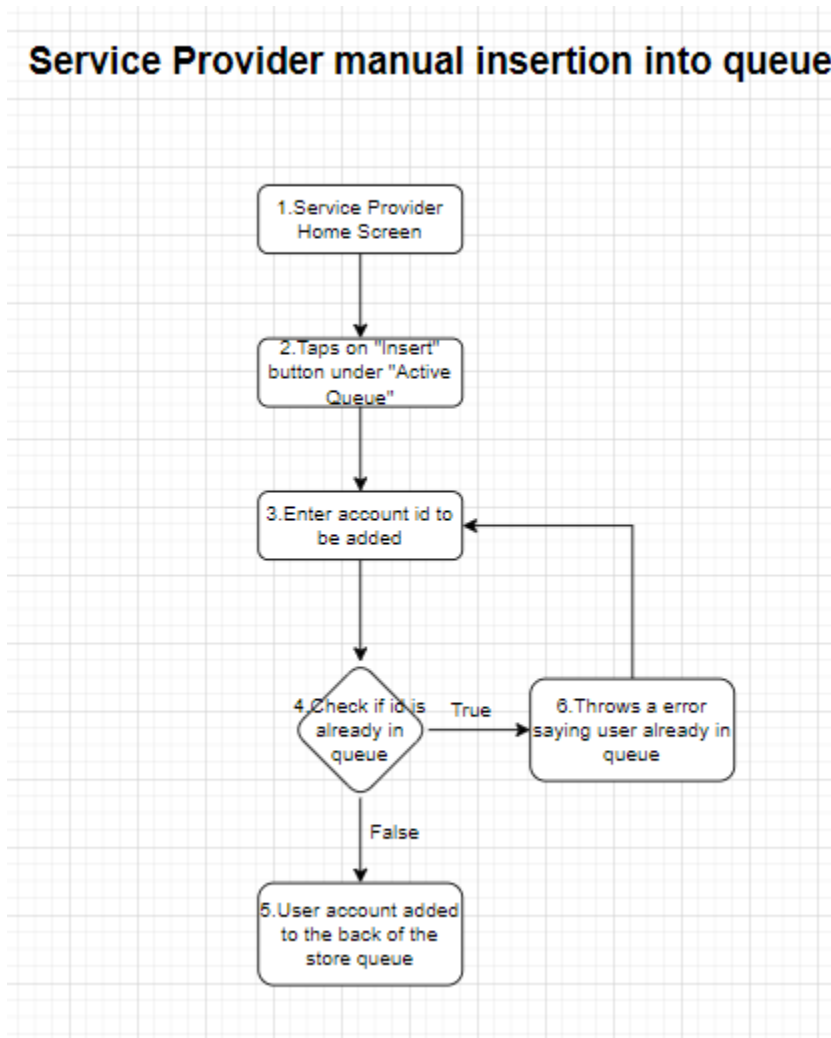


Figure 15: Control Flow for manual insertion of user to queue

11.2.6.2 Basis Path

- a. {1,2,3,4,5}
- b. {1,2,3,4,6,3}

11.2.6.3 Testing Cases

Test Case (a):

The successful addition of an End User to a ServiceQueue manually.

Test Case (b):

The failed addition of an End User to a ServiceQueue manually. This occurs when a End User is already in a ServiceQueue of another ServiceProvider.