



Gary Teh <garyjob@truesight.me>

Follow up conversation on Crushed Cacao Almonds

Michelle Francis <michelle@magicbrokers.com>

Thu, Aug 17, 2023 at 11:44 AM

To: Gary Teh <garyjob@truesight.me>

Cc: Graziela Vedana <Graziela@seacoastlogistics.com>, Fatima Toledo <fatoledojob@gmail.com>, Igor Vidovic <Igor@seacoastlogistics.com>, Val Lapidus <val.lapidus@gmail.com>, "coopercabruca@gmail.com" <coopercabruca@gmail.com>, Magic Custom Brokers Info <info@magicbrokers.com>

Hi

You are now set up in CBP system.

Importer Number:

[88-341151400](#)

Status: CBPF 5106 is on file with no bond

Physical Address: TRUETECH INC

[3041 TARAVAL ST](#)[SAN FRANCISCO](#)[CA](#)[94116-2106](#)

Mailing Address: TRUETECH INC

[8 THE GRN STE A](#)[DOVER](#)[DE](#)[19901-3618](#)

From: Gary Teh <garyjob@truesight.me>
Sent: Thursday, August 17, 2023 2:43 PM
To: Michelle Francis <michelle@magicbrokers.com>
Cc: Graziela Vedana <Graziela@seacoastlogistics.com>; Fatima Toledo <fatoledojob@gmail.com>; Igor Vidovic <Igor@seacoastlogistics.com>; Val Lapidus <val.lapidus@gmail.com>; coopercabruca@gmail.com; Magic Custom Brokers Info <info@magicbrokers.com>
Subject: Re: Follow up conversation on Crushed Cacao Almonds

Please advise on the next steps

On Thu, Aug 17, 2023 at 11:34AM Gary Teh <garyjob@truesight.me> wrote:

Hi Michelle,

Please find the CBP Form 5106 attached.

On Thu, Aug 17, 2023 at 10:51AM Michelle Francis <michelle@magicbrokers.com> wrote:

Hi

You are not in CBP system. We will need the attached CBP Form 5106 completed (only the sections with red * are required).

Thank you

Michelle

From: Graziela Vedana <Graziela@seacoastlogistics.com>
Sent: Thursday, August 17, 2023 1:32 PM
To: Gary Teh <garyjob@truesight.me>
Cc: Fatima Toledo <fatoledojob@gmail.com>; Igor Vidovic <Igor@seacoastlogistics.com>; Val Lapidus <val.lapidus@gmail.com>; coopercabruca@gmail.com; Magic Custom Brokers Info <info@magicbrokers.com>
Subject: RE: Follow up conversation on Crushed Cacao Almonds

Thanks Gary! 😊

Announcement : This is to inform all our customers and partners that COVID-19 global pandemic situation has created severe disruptions in Airlines and Shipping Lines schedules, services and availability of space for timely loading.

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Therefore, all our quotations shall be subject to variance due to these factors. We request your understanding and co-operation.

Best Regards,

Graziela Vedana



210 West Road, Unit 6
Portsmouth, NH 03801 USA
OFFICE: 603-373-0055
FAX: 603-501-0256
www.seacoastlogistics.com

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From: Gary Teh <garyjob@truesight.me>
Sent: Thursday, August 17, 2023 12:56 PM
To: Graziela Vedana <Graziela@seacoastlogistics.com>
Cc: Fatima Toledo <fatoledojob@gmail.com>; Igor Vidovic <Igor@seacoastlogistics.com>; Val Lapidus <val.lapidus@gmail.com>; coopercabruca@gmail.com
Subject: Re: Follow up conversation on Crushed Cacao Almonds

Please find power of attorney attached

Will look into the CBP form 5106 after my meeting. 😊👍

On Thu, Aug 17, 2023 at 8:30AM Graziela Vedana <Graziela@seacoastlogistics.com> wrote:

Hi Gary,

Absolutely, we sure can.

I will get started on the CBP bond, and will send you the forms we need momentarily.

As for ISF, we can also handle that 😊

We will need a Power of Attorney from you to get started.

Form is attached. Can you please complete and send back? If you can start a new email and also add our brokerage team info@magicbrokers.com it would be great.

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From: Gary Teh <garyjob@truesight.me>
Sent: Thursday, August 17, 2023 11:26 AM
To: Graziela Vedana <Graziela@seacoastlogistics.com>
Cc: Fatima Toledo <fatoledojob@gmail.com>; Igor Vidovic <Igor@seacoastlogistics.com>; Val Lapidus <val.lapidus@gmail.com>; coopercabruca@gmail.com
Subject: Re: Follow up conversation on Crushed Cacao Almonds

Hi Graziela,

Would be great to have you handle the continuous customs bond on our behalf.

One more question, is the ISF something that you will be able to help handle? Or it is something that we will need to handle on our end prior to the arrival of the shipment

I will look into the FDA prior notice today 😊

On Thu, Aug 17, 2023 at 6:49 AM Graziela Vedana <Graziela@seacoastlogistics.com> wrote:

Hi Gary,

Ok, so I have gathered more information on this shipment.

Due to the nature of the goods, USCBP requires the importer to have a continuous customs bond. We can apply for one on your behalf, the cost is USD 700.00 (or you can file one yourselves, we will only need the bond confirmation number for clearance).

Besides the Continuous customs bond and FDA pre-approval, I believe this would be handled as a regular import. We will need the ISF prior to departure from the last foreign port of export.

Finally, here is the link for the FDA prior notice.

I would recommend looking through the requirements to make sure we have everything, before submitting the final form.

<https://www.fda.gov/food/importing-food-products-united-states/prior-notice-imported-foods>

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From: Graziela Vedana

Sent: Wednesday, August 16, 2023 12:01 PM

To: Gary Teh <garyjob@truesight.me>

Cc: Fatima Toledo <fatoledojob@gmail.com>; Igor Vidovic <Igor@seacoastlogistics.com>; Val Lapidus <val.lapidus@gmail.com>; coopercabruca@gmail.com

Subject: RE: Follow up conversation on Crushed Cacao Almonds

Hi Gary,

Great! I am working with my brokerage team to see if they can file the prior notice, and if we did not forget any previous step before this can be filed.

I will get back to you by COB today with more information.

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From: Gary Teh <garyjob@truesight.me>
Sent: Tuesday, August 15, 2023 5:21 PM
To: Graziela Vedana <Graziela@seacoastlogistics.com>
Cc: Fatima Toledo <fatoledojob@gmail.com>; Igor Vidovic <Igor@seacoastlogistics.com>; Val Lapidus <val.lapidus@gmail.com>; coopercabruca@gmail.com
Subject: Re: Follow up conversation on Crushed Cacao Almonds

I have generated the FDA product code

A screenshot of the "PRODUCT CODE BUILDER" web application. The interface has a dark blue header with the title "PRODUCT CODE BUILDER" and links for "Tutorial", "Help/FAQ's", and "API". Below the header, a section titled "FINAL RESULTS" contains a table with three columns: "Industry", "Product", and "Code". The table has one row with the following data: "Choc/Cocoa Prod" for Industry, "Choc/Cocoa / Not Elsewhere Classified (NEC) / Cultured/Cured / Cocoa Nibs, Cracked Cocoa (except Chocolate Candy and Chocolate Beverage Base)" for Product, and "34 B Y P 04" for Code. At the bottom of the table, there are three buttons: a red "Start Over" button, a blue "Previous" button, and a blue "Print" button.

Let's move on to the next item. Am I right to understand we could only generate the FDA prior notice only within 5 days of shipping out the products?

On Tue, Aug 15, 2023 at 1:43 PM Gary Teh <garyjob@truesight.me> wrote:

Ok. Working on this one right now.

On Tue, Aug 15, 2023 at 11:21 AM Graziela Vedana <Graziela@seacoastlogistics.com> wrote:

Hi Gary,

Great, let's go step by step and this will be manageable.

FDA Product Code Builder:

<https://www.accessdata.fda.gov/scripts/ora/pcb/index.cfm>

once you have defined the product code, we can get started on the FDA Prior Notice.

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From: Gary Teh <garyjob@truesight.me>
Sent: Tuesday, August 15, 2023 9:54 AM
To: Graziela Vedana <Graziela@seacoastlogistics.com>
Cc: Fatima Toledo <fatoledojob@gmail.com>; Igor Vidovic <Igor@seacoastlogistics.com>; Val Lapidus <val.lapidus@gmail.com>; coopercabruca@gmail.com
Subject: Re: Follow up conversation on Crushed Cacao Almonds

Thank you for the clarification. Ok. Lets focus on acquiring these information then

- FDA product code
- FDA prior notice confirmation code
- commercial invoice
- packing list

On Tue, Aug 15, 2023 at 6:39 AM Graziela Vedana <Graziela@seacoastlogistics.com> wrote:

Hi Gary,

As I mentioned, we usually assist with the customs clearance and release after the customer has already prepared and received all FDA approvals.

I have been working with Helesson for a long time, and this is why I said I would be willing to assist with the preparation of these docs as an exception. What I have been advised is that we don't need any special documents once the FDA pre-approval is granted. For clearance we will need the FDA product code, FDA prior notice confirmation code, commercial invoice, packing list.

As for FSVP, unfortunately, we have never handled this before, and I recommend emailing the question to FDA, and they will either answer that question, or explain to you where you can get it.

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To: Graziela Vedana <Graziela@seacoastlogistics.com>
Cc: Fatima Toledo <fatoledojob@gmail.com>; Igor Vidovic <Igor@seacoastlogistics.com>; Val Lapidus

<val.lapidus@gmail.com>; coopercabruca@gmail.com

Subject: Re: Follow up conversation on Crushed Cacao Almonds

Perhaps to just to further refine my question, do we need to have all the records specified in this FSVP checklist ready and available for inspection by the customs officer when we go pickup our shipment of cacao nibs from the San Francisco international airport?

<https://www.fda.gov/media/131229/download>

On Mon, Aug 14, 2023 at 2:47 PM Gary Teh <garyjob@truesight.me> wrote:

Yes! Any further information you might get us to help clear customs would be great

What are the documents other customers who import food using your freight forwarding service usually have prepared?

On Mon, Aug 14, 2023 at 2:22 PM Graziela Vedana <Graziela@seacoastlogistics.com> wrote:

Hi Gary,

We are a freight forwarder that also handles customs clearance. We can process FDA clearances once the customer has the necessary permits and documentation.

As I mentioned before, I am happy to help gather this information, but it goes beyond our regular scope of work.

Best Regards,

Graziela Vedana

Seacoast Logistics

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On Aug 14, 2023, at 5:20 PM, Gary Teh <garyjob@truesight.me> wrote:

Am I right to understand your scope of work is primarily the custom brokerage and custom clearance? And the FSVP compliance for FDA is not part of it?

On Mon, Aug 14, 2023 at 2:08 PM Graziela Vedana <Graziela@seacoastlogistics.com> wrote:

Hi Gary,

Unfortunately I am not familiar with this special import program, and I would not know the details.

I am more than happy to chat about this project, but anything that is technical, I will need to research before passing on to you.

For me, it would be easier to exchange the technical details by email, which will allow me enough time to gather what goes beyond our scope of work.

This does not mean we are unable to assist, it just means that I need to do some extra homework 😊

As for what to ask FDA about FSVP, I recommend to write down whatever information you need from them, and they will either answer that question, or explain to you where you can get it.

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Best Regards,

Graziela Vedana

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From: Gary Teh <garyjob@truesight.me>
Sent: Monday, August 14, 2023 3:11 PM
To: Graziela Vedana <Graziela@seacoastlogistics.com>
Cc: Val Lapidus <val.lapidus@gmail.com>; Fatima Toledo <fatoledojob@gmail.com>; Igor Vidovic <Igor@seacoastlogistics.com>;

coopercabruca@gmail.com

Subject: Re: Follow up conversation on Crushed Cacao Almonds

Hi Graziela,

Thank you for the prompt response. Do you think we could have a quick chat with you over the phone before I write to [FDA.HHS.GOV](https://www.fda.hhs.gov)?

That way, I know the FSVP paperworks I should have in hand before I reach out to clarify with them about those items you surfaced if I have any further questions. Please let me know a good time to call.

On Mon, Aug 14, 2023 at 8:24AM Graziela Vedana
<Graziela@seacoastlogistics.com> wrote:

Hi Gary,

Please see below from my brokerage team:

The importer can do FDA prior notice here: [Prior Notice of Imported Foods | FDA](#)

FSVP questions should be emailed to: FDAImportsInquiry@fda.hhs.gov

We are happy to assist with any additional questions you may have.

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Graziela Vedana

<image001.png>

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From: Gary Teh <garyjob@truesight.me>
Sent: Sunday, August 13, 2023 12:21 PM
To: Graziela Vedana <Graziela@seacoastlogistics.com>; Val Lapidus <val.lapidus@gmail.com>
Cc: Fatima Toledo <fatoledojob@gmail.com>; Igor Vidovic <Igor@seacoastlogistics.com>; coopercabruca@gmail.com
Subject: Re: Follow up conversation on Crushed Cacao Almonds

Hi Graziela,

I have also CCed my other associate in this email thread who oversees go to market and operations here in the USA

On Fri, Aug 11, 2023 at 12:54 PM Graziela Vedana <Graziela@seacoastlogistics.com> wrote:

Hi Gary,

Thank you for your email.

I will consult with my brokerage department and will get back to you with answers.

Enjoy your weekend!

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Proud member of:

<image002.png>

From: Gary Teh <garyjob@truesight.me>
Sent: Friday, August 11, 2023 2:51 PM
To: Graziela Vedana <Graziela@seacoastlogistics.com>
Cc: Fatima Toledo <fatoledojob@gmail.com>; coopercabruca@gmail.com
Subject: Re: Follow up conversation on Crushed Cacao Almonds

To give you better context, this is the prior conversation that has taken place.

<image003.jpg>

On Fri, Aug 11, 2023 at 11:47AM Gary Teh <garyjob@truesight.me> wrote:

Hi Graziela,

My name is Gary Teh, the CEO of TrueTech Inc.

I understand from Heleson (OmegaServices) you will need the following information from us before our shipment of 500 units crushed cacao almonds they will be shipping over can clear customs at San Francisco International Airport (SFO).

- Our Product Code:
 - Our GTIN number: 860010660218
 - Our UPC-A number: 8 60010 66021 8
- Our DUNS number

- 11-903-5208

- My Legal Name: Zhiwen Teh
- Telephone Number: + 1 415 300 0019
- Email Address: admin@truesight.me

What we don't have

- Prior Notice Confirmation Code

Could you please advise how we could obtain the prior notice confirmation code?

Additional questions

- What are the other documents we need to have available under the FSVP program (Foreign supplier verification program) which the Customs when we collect our incoming shipment at the San Francisco International Airport (SFO)?

The supplier we are importing from in Brazil falls under the small entity exemption under the FSVP program.

<https://www.fda.gov/files/food/published/Foreign-Supplier-Verification-Programs-for-Importers-of-Food-for-Humans-and-Animals--What-You-Need-to-Know-About-the-FDA-Regulation--Guidance-for-Industry-Small-Entity-Compliance-Guide.pdf>

The US legal entity we will be importing the shipment via also falls under the small entity exemption under the FSVP program.

<https://www.fda.gov/files/food/published/Foreign-Supplier-Verification-Programs-for-Importers-of-Food-for-Humans-and-Animals--What-You-Need-to-Know-About-the-FDA-Regulation--Guidance-for-Industry-Small-Entity-Compliance-Guide.pdf>

Please advise. Would be really helpful if we get onto a phone call, if the steps are complicated.

Thank

Gary