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Dispute Violations

Dispute Received - Thank You!

Your confirmation number is **46127442606**. You may print this page. A copy of the receipt has been sent to the email below, if provided.

Contact

First Name

Zhiwen

Last Name

Teh

Phone

(415) 300-0019

Email

garyjob@gmail.com

Dispute Explanation

I have a valid FasTrak account with Bay Area FasTrak (account #144764347), which is fully compatible statewide, including The Toll Roads. The vehicle involved (California license plate 8UIX798) is registered/linked to this account, and my transponder was properly mounted and in use during the trip(s) listed. No toll was deducted from my account, likely due to a technical read error. The account was active and in good standing at the time. Please verify with Bay Area FasTrak, transfer only the original toll amount(s) to my account (via transponder or plate match), and waive all penalties/fees, as this was unintentional (likely a first-time issue). Thank you.

Disputed Violations

Violation #	Violation Date	Toll Point	Plate	Balance
768221390	Dec 1, 2025	SR73 Newport Coast On	CA 8UIX798	\$61.36
Total Tolls & Fees				\$61.36

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Customer Service Call Center

(949) 727-4800 TTY 711

Customer Service Walk-In Centers

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