Optimization Model for SCRUM Project Management

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Sets (Entities)	
• Project := The product or initiative to be developed	
ullet $Worker:=$ Individual team member working on the project	
• Feature := Mid-sized functionality	
ullet $Skill:=$ Professional or social competence of a worker	
ullet Role := Defined responsibilities within the Scrum team	
ullet $ProductOwner:=$ Responsible for product vision and Product Backl	.og
$\bullet \ ScrumMaster :=$ Supports the team in applying Scrum	
ullet $ProductBacklog := Ordered list of all requirements$	
ullet $Sprint := Fixed time period for creating an increment$	
ullet $SprintPlanning := Kick-off meeting for Sprint preparation$	
\bullet $DailyScrum := Daily 15-minute team meeting$	

- \bullet SprintReview := Presentation and acceptance of results
- \bullet SprintRetrospective := Retrospective for process improvement
- \bullet SprintBacklog := Selected backlog items + implementation plan
- SprintGoal := Objective to be achieved within the sprint
- Epic := Large requirement that can be split into stories
- UserStory := Requirement from the perspective of a user
- Task := Smallest unit of work within a sprint
- DevelopmentSnapshot := Product at the end of a sprint
- Blocker := Obstacle hindering progress
- Stakeholder := Interested party in the product (internal/external)
- Velocity := Average amount of work per sprint
- ReleasePlan := Plan for releasing specific features
- \bullet Roadmap := Long-term planning across releases
- ScrumBoard := Visual representation of tasks during the sprint
- ullet Feature Documentation := Documentation for a specific feature

2 Indices

- $p, p' \in Project$
- $t, t' \in Team$
- $w, w' \in Worker$
- $f, f' \in Feature$
- $s, s' \in Skill$
- $r, r' \in Role$
- $us, us' \in UserStory$
- $sp, sp' \in Sprint$
- $bl, bl' \in Blocker$
- $sh, sh' \in Stakeholder$
- ... (Indices for all other entities)

3 Goals

 \bullet $[\mathbf{G0}]$ $\mathbf{maximize_team_velocity} :$ Maximize the average velocity of the team

$$\text{maximize} \sum_{t \in Team} \text{velocity.avg_story_points}(t)$$

• [G1] minimize_project_budget: Minimize the total budget spent on the project

$$\text{minimize} \sum_{p \in Project} \text{project.budget}(p)$$

• [G2] minimize_blocker_severity: Minimize the total severity of all active blockers

$$\text{minimize} \sum_{bl \in Blocker} \text{blocker.severity}(bl)$$

• [G3] maximize_feature_priority: Maximize the total priority of features in the next release

$$\text{maximize} \sum_{f \in Feature} \text{feature.priority}(f) \cdot \text{DV1}(f)$$

• [G4] maximize_worker_availability: Maximize the total availability of all workers

$$\text{maximize} \sum_{w \in Worker} \text{worker.availability}(w)$$

• [G5] minimize_sprint_duration: Minimize the total duration of all sprints

$$\text{minimize} \sum_{sp \in Sprint} \text{sprint.duration}(sp)$$

• [G6] maximize_stakeholder_influence: Maximize the total influence of satisfied stakeholders

$$\underset{sh \in Stakeholder}{\operatorname{maximize}} \sum_{sh \in Stakeholder} \operatorname{stakeholder.influence_level}(sh) \cdot \operatorname{satisfied}(sh)$$

• [G7] minimize_task_effort: Minimize the total estimated effort for all tasks in the sprint backlog

$$\underset{sbl \in SprintBacklog}{\sum} \text{sprintbacklog.total_effort}(sbl)$$

• [G8] maximize_team_satisfaction: Maximize the average team satisfaction from retrospectives

$$\underset{sre \in SprintRetrospective}{\sum} \text{ sprintretrospective.team_satisfaction}(sre)$$

• [G9] minimize_sprint_goal_failure: Minimize the number of sprint goals not achieved

$$\text{minimize} \sum_{sg \in SprintGoal} (1 - \text{achieved}(sg))$$

4 Conditions

• [C0] project_budget_limit: The total project cost must not exceed the budget

$$\sum_{p \in Project} \mathrm{cost}(p) \leq \mathrm{project.budget}(p)$$

• [C1] sprint_duration_limit: The duration of a daily scrum must be exactly 15 minutes

$$\forall ds \in DailyScrum : dailyscrum.duration(ds) = 15$$

• [C2] worker_availability_limit: No single worker's availability can be below 50%

$$\forall w \in Worker : worker.availability(w) \ge 0.5$$

• [C3] team_size_minimum: A team must have at least 3 members

$$\forall t \in Team : \text{team.team_size}(t) \geq 3$$

• [C4] team_size_maximum: A team must have at most 9 members

$$\forall t \in Team : team.team_size(t) \leq 9$$

• [C5] story_points_per_sprint: The total story points in a sprint backlog cannot exceed the team's velocity

 $\forall sbl \in SprintBacklog : sprintbacklog .total_effort(sbl) < velocity.avg_story_points(t)$

• [C6] feature_priority_threshold: Only features with priority 'High' or 'Medium' can be in the next release

$$\forall f \in Feature : DV1(f) = 1 \implies \text{feature.priority}(f) \in \{\text{High, Medium}\}\$$

• [C7] blocker_must_be_resolved: Any blocker with 'Critical' severity must have a resolution date set

 $\forall bl \in Blocker : blocker.severity(bl) = Critical \implies blocker.resolved_on(bl) \neq null$

• [C8] sprint_goal_must_be_defined: Every sprint must have exactly one defined goal

 $\forall sp \in Sprint : \exists !sg \in SprintGoal$ related to sp

• [C9] scrum_master_present: A sprint retrospective must be moderated by a Scrum Master

 $\forall sre \in SprintRetrospective: \exists sm \in ScrumMaster: sprintretrospective.moderation(sre) = sm$

5 Decision Variables

- $DV0_{w,t} \in \{0,1\}$: Whether worker w is assigned to team t
- $DV1_f \in \{0,1\}$: Whether feature f is included in the next release plan
- $DV2_{us} \in \mathbb{Z}^+$, [1, 20]: The number of story points assigned to user story us
- $DV3_{sp} \in \mathbb{Z}^+, [7,30]$: The duration of sprint sp in days
- $DV4_f \in \mathbb{R}^+, [0, 1000000]$: The amount of budget allocated to develop feature f
- $DV5_t \in \mathbb{Z}^+$, [0, 50]: The target velocity for team t in the next sprint
- $DV6_{sp} \in Date, [2023 01 01, 2023 12 31]$: The start date of sprint sp
- $DV7_w \in R$, [0.0, 1.0]: The percentage of time worker w is available for project work
- $DV8_{tsk} \in \{1, 2, 3\}$: The priority level of task tsk
- $DV9_{rp} \in \mathbb{Z}^+, [1,10]$: The number of sprint reviews planned for release plan rp