

# Optimization Model for SCRUM-Based Software Development

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## 1 Sets (Entities)

- $P$ : Set of all Projects
- $T$ : Set of all Teams
- $W$ : Set of all Workers
- $F$ : Set of all Features
- $S$ : Set of all Skills
- $R$ : Set of all Roles
- $PO$ : Set of all ProductOwners
- $SM$ : Set of all ScrumMasters
- $PB$ : Set of all ProductBacklogs
- $SP$ : Set of all Sprints
- $SPP$ : Set of all SprintPlannings
- $DS$ : Set of all DailyScrums
- $SR$ : Set of all SprintReviews
- $SRE$ : Set of all SprintRetrospectives
- $SBL$ : Set of all SprintBacklogs
- $SG$ : Set of all SprintGoals
- $E$ : Set of all Epics
- $US$ : Set of all UserStories
- $TSK$ : Set of all Tasks
- $DEV$ : Set of all DevelopmentSnapshots
- $BL$ : Set of all Blockers
- $SH$ : Set of all Stakeholders
- $VEL$ : Set of all Velocities
- $REP$ : Set of all ReleasePlans
- $RM$ : Set of all Roadmaps
- $SCB$ : Set of all ScrumBoards
- $FED$ : Set of all FeatureDocumentations

## 2 Indices

- $p \in P$ : Index for a Project
- $t \in T$ : Index for a Team
- $w \in W$ : Index for a Worker
- $f \in F$ : Index for a Feature
- $s \in S$ : Index for a Skill
- $r \in R$ : Index for a Role
- $us \in US$ : Index for a UserStory
- $tsk \in TSK$ : Index for a Task
- $bl \in BL$ : Index for a Blocker
- $sp \in SP$ : Index for a Sprint
- $sbl \in SBL$ : Index for a SprintBacklog
- $vel \in VEL$ : Index for a Velocity
- $rep \in REP$ : Index for a ReleasePlan
- $sg \in SG$ : Index for a SprintGoal
- $sr \in SR$ : Index for a SprintReview

## 3 Goals

- **G0: minimize\_total\_effort** - Minimize the total estimated effort of all tasks in the active sprint backlog.

$$\text{minimize} \quad \sum_{tsk \in TSK} \text{effort}(tsk) \cdot x_{tsk}^{sbl}$$

Where  $x_{tsk}^{sbl}$  is a binary variable indicating if task  $tsk$  is in the active sprint backlog.

- **G1: maximize\_team\_velocity** - Maximize the average velocity of the team to improve throughput.

$$\text{maximize} \quad \text{avg\_story\_points}(vel_t)$$

Where  $vel_t$  is the velocity entity associated with team  $t$ .

- **G2: minimize\_blocker\_severity** - Minimize the maximum severity of any active blocker in the sprint.

$$\text{minimize} \quad \max_{bl \in BL} (\text{severity}(bl) \cdot (1 - \text{resolved\_on}(bl)))$$

- **G3: maximize\_feature\_priority** - Maximize the total priority score of features included in the release plan.

$$\text{maximize} \quad \sum_{f \in F} \text{priority}(f) \cdot x_f^{rep}$$

Where  $x_f^{rep}$  is a binary decision variable (DV3) indicating if feature  $f$  is included in the release plan.

- **G4: minimize\_sprint\_duration** - Minimize the duration of sprints to increase feedback frequency.

$$\text{minimize } (\text{end\_date}(sp) - \text{start\_date}(sp))$$

- **G5: maximize\_skill\_match** - Maximize the alignment between task requirements and worker skills.

$$\text{maximize } \sum_{w \in W} \sum_{tsk \in TSK} \text{skill\_match}(w, tsk) \cdot x_{w,tsk}^{assign}$$

Where  $x_{w,tsk}^{assign}$  is the assignment decision variable (DV0).

- **G6: minimize\_budget\_deviation** - Minimize the deviation of the actual spend from the project budget.

$$\text{minimize } |\text{budget}(p) - \text{actual\_cost}(p)|$$

- **G7: maximize\_stakeholder\_satisfaction** - Maximize the satisfaction level of stakeholders from the sprint review.

$$\text{maximize } \text{sentiment\_score}(\text{feedback\_documentation}(sr))$$

- **G8: minimize\_context\_switching** - Minimize the number of different story types a single worker is assigned to.

$$\text{minimize } \sum_{w \in W} \text{num\_unique\_story\_types}(w)$$

- **G9: maximize\_sprint\_goal\_achievement** - Maximize the rate of successfully achieved sprint goals.

$$\text{maximize } \frac{1}{|SG|} \sum_{sg \in SG} \text{achievement\_status}(sg)$$

## 4 Conditions

- **C0: team\_availability** - The total assigned effort for a team member cannot exceed their availability.

$$\sum_{tsk \in TSK} \text{effort}(tsk) \cdot x_{w,tsk}^{assign} \leq \text{availability}(w) \cdot \text{capacity}, \quad \forall w \in W$$

- **C1: sprint\_capacity** - The total story points in a sprint backlog must not exceed the team's velocity.

$$\sum_{us \in US} \text{story\_points}(us) \cdot x_{us}^{sbl} \leq \text{avg\_story\_points}(vel_t), \quad \forall sbl \in SBL$$

- **C2: critical\_blocker** - No task with a 'Critical' severity blocker can be in status 'In Progress'.

$$\text{status}(tsk) \neq \text{'In Progress'}, \quad \forall tsk \in TSK \text{ where } \exists bl \in BL : \text{severity}(bl) = \text{Critical} \wedge \text{is\_blocked\_by}(tsk, bl)$$

- **C3: role\_requirement** - Every user story must have at least one team member assigned with a required role.

$$\sum_{w \in W} x_{w,tsk}^{assign} \cdot \mathbb{I}[\text{has\_role}(w, r_{req})] \geq 1, \quad \forall us \in US, \forall tsk \in TSK(us)$$

- **C4: budget\_constraint** - The total cost of the project must not exceed the allocated budget.

$$\text{actual\_cost}(p) \leq \text{budget}(p), \quad \forall p \in P$$

- **C5: sprint\_duration** - Sprint length must be between 1 and 4 weeks.

$$7 \leq (\text{end\_date}(sp) - \text{start\_date}(sp)) \leq 28, \quad \forall sp \in SP$$

- **C6: definition\_of\_done** - All tasks for a user story must be 'Done' for the story to be 'Done'.

$$\text{status}(us) = \text{'Done'} \iff \text{status}(tsk) = \text{'Done'}, \quad \forall tsk \in TSK(us), \forall us \in US$$

- **C7: product\_owner\_approval** - No feature can be added to a release plan without Product Owner approval.

$$x_f^{rep} \leq \mathbb{K}[\text{status}(f) = \text{'PO Approved'}], \quad \forall f \in F$$

- **C8: skill\_requirement** - A task requiring a certified skill can only be assigned to a worker with that certification.

$$x_{w,tsk}^{assign} \leq \mathbb{K}[\text{certified}(s, w) = \text{True}], \quad \forall w \in W, \forall tsk \in TSK \text{ requiring certified skill } s$$

- **C9: min\_velocity** - The team's calculated velocity must be greater than a minimum threshold.

$$\text{avg\_story\_points}(vel_t) \geq \text{min\_velocity}(vel_t), \quad \forall vel_t \in VEL$$

## 5 Decision Variables

- **DV0:**  $x_{w,tsk}^{assign} \in \{0, 1\}$  - Binary assignment of worker  $w$  to task  $tsk$ .
- **DV1:**  $\text{story\_points}(us) \in \mathbb{Z}^+$  - Story points for user story  $us$ , bounded  $[1, 20]$ .
- **DV2:**  $\text{duration}(sp) \in \mathbb{Z}^+$  - Duration of sprint  $sp$  in days, bounded  $[7, 28]$ .
- **DV3:**  $x_f^{rep} \in \{0, 1\}$  - Binary inclusion of feature  $f$  in the release plan.
- **DV4:**  $\text{start\_day}(tsk) \in \mathbb{Z}^+$  - Start day of task  $tsk$  within its sprint, bounded  $[1, 28]$ .
- **DV5:**  $\text{size}(t) \in \mathbb{Z}^+$  - Size of team  $t$ , bounded  $[3, 9]$ .
- **DV6:**  $\text{availability}(w) \in \mathbb{R}$  - Availability of worker  $w$ , bounded  $[0.0, 1.0]$ .
- **DV7:**  $x_{bl}^{resolve} \in \{0, 1\}$  - Binary resolution status of blocker  $bl$ .
- **DV8:**  $\text{level}(s, w) \in \mathbb{Z}^+$  - Skill level of worker  $w$  for skill  $s$ , bounded  $[1, 5]$ .
- **DV9:**  $x_{sg}^{achieved} \in \{0, 1\}$  - Binary achievement status of sprint goal  $sg$ .