Optimization Model for a SCRUM-Based Software Development Company

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1 Sets (Entities)

- Project = $\{p_1, p_2, ..., p_n\}$ (P)
- Team = $\{t_1, t_2, ..., t_n\}$ (T)
- Worker = $\{w_1, w_2, ..., w_n\}$ (W)
- Feature = $\{f_1, f_2, ..., f_n\}$ (F)
- Skill = $\{s_1, s_2, ..., s_n\}$ (S)
- Role = $\{r_1, r_2, ..., r_n\}$ (R)
- ProductOwner = $\{po_1, po_2, ..., po_n\}$ (PO)
- ScrumMaster = $\{sm_1, sm_2, ..., sm_n\}$ (SM)
- ProductBacklog = $\{pb_1, pb_2, ..., pb_n\}$ (PB)
- Sprint = $\{sp_1, sp_2, ..., sp_n\}$ (SP)
- SprintGoal = $\{sg_1, sg_2, ..., sg_n\}$ (SG)
- UserStory = $\{us_1, us_2, ..., us_n\}$ (US)
- Task = $\{tsk_1, tsk_2, ..., tsk_n\}$ (TSK)
- Blocker = $\{bl_1, bl_2, ..., bl_n\}$ (BL)
- Stakeholder = $\{sh_1, sh_2, ..., sh_n\}$ (SH)
- Velocity = $\{vel_1, vel_2, ..., vel_n\}$ (VEL)

2 Indices

- $p \in \text{Project}$
- $t \in \text{Team}$
- $w \in Worker$
- $f \in \text{Feature}$
- $s \in Skill$
- $r \in \text{Role}$

- $po \in ProductOwner$
- $sm \in ScrumMaster$
- $sp \in Sprint$
- $sg \in SprintGoal$
- $us \in UserStory$
- $tsk \in Task$
- $bl \in Blocker$
- $sh \in Stakeholder$
- $vel \in Velocity$

3 Goals

• G0: maximize team availability

Logical: Maximize the overall availability of all team members. Mathematical: $\max \sum_{w \in \text{Worker}} \text{availability}(w)$

• G1: minimize project budget

Logical: Minimize the total budget spent across all projects. Mathematical: $\min \sum_{p \in \text{Project}} \text{budget}(p)$

• G2: maximize feature priority

Logical: Maximize the average priority of features developed. Mathematical: $\max \frac{1}{|\text{Feature}|} \sum_{f \in \text{Feature}} \text{priority}(f)$

• G3: minimize blocker severity

Logical: Minimize the severity of active blockers. Mathematical: $\min \sum_{bl \in \text{Blocker}|\text{status}(bl) = \text{active}} \text{severity}(bl)$

• G4: maximize sprint_goal_achievement

Logical: Maximize the achievement status of sprint goals. Mathematical: $\max \sum_{sq \in \text{SprintGoal}} \text{achievement_status}(sg)$

• G5: maximize velocity

Logical: Maximize the average velocity of teams. Mathematical: $\max \sum_{vel \in \text{Velocity}} \text{avg_story_points}(vel)$

• G6: minimize task effort

Logical: Minimize the total effort of tasks in the sprint backlog.

Mathematical: $\min \sum_{tsk \in Task} effort(tsk)$

• G7: maximize stakeholder satisfaction

Logical: Maximize the satisfaction level of stakeholders.

Mathematical: $\max \sum_{sh \in \text{Stakeholder}} \text{influence_level}(sh)$

• G8: minimize sprint duration

Logical: Minimize the duration of sprints.

Mathematical: $\min \sum_{sp \in \text{Sprint}} (\text{end_date}(sp) - \text{start_date}(sp))$

4 Conditions

• C0: condition team cross functional

Logical: Ensure a team has all required roles covered.

Mathematical: $\forall t \in \text{Team}, \exists w \in \text{Worker assigned to } t \text{ for each } r \in \text{essential roles}$

• C1: condition worker certified

Logical: Critical features must be developed by certified workers.

Mathematical: $\forall f \in \text{Feature} | \text{priority}(f) = \text{critical}, \forall tsk \in \text{Task}(f), \text{certified}(\text{worker}(tsk)) = \text{True}$

• C2: condition project on budget

Logical: Project budget must not be exceeded.

Mathematical: $\forall p \in \text{Project}, \text{actual } \cos t(p) \leq \text{budget}(p)$

• C3: condition no critical blockers

Logical: No active blockers with 'critical' severity are allowed.

Mathematical: $\nexists bl \in \text{Blocker} | \text{status}(bl) = \text{active} \land \text{severity}(bl) = \text{critical}$

• C4: condition sprint goal defined

Logical: Every sprint must have a defined goal.

Mathematical: $\forall sp \in \text{Sprint}, \text{objective_description}(\text{SprintGoal}(sp)) \neq \emptyset$

• C5: condition user story estimated

Logical: All user stories in a sprint must have story points.

Mathematical: $\forall us \in \text{UserStory} | \text{status}(us) = \text{in_sprint}, \text{story_points}(us) > 0$

• C6: condition task status valid

Logical: All tasks must have a valid status.

Mathematical: $\forall tsk \in \text{Task}, \text{status}(tsk) \in \{\text{todo, in progress, done}\}\$

• C7: condition feature high priority

Logical: Features with 'critical' priority must be included in the next release.

Mathematical: $\forall f \in \text{Feature} | \text{priority}(f) = \text{critical}, f \in \text{next_release}$

• C8: condition scrum master experienced

Logical: The Scrum Master must have sufficient experience for the team size.

Mathematical: $\forall t \in \text{Team}, \text{experience}(\text{ScrumMaster}(t)) \geq k \cdot \text{team_size}(t)$

5 DecisionVariables

• DV0: assign worker to team

 $x_{w,t} \in \{0,1\} \quad \forall w \in \text{Worker}, \forall t \in \text{Team}$

Binary variable indicating if worker w is assigned to team t.

• DV1: select feature for sprint

 $y_{f,sp} \in \{0,1\} \quad \forall f \in \text{Feature}, \forall sp \in \text{Sprint}$

Binary variable indicating if feature f is selected for sprint sp.

• DV2: assign story points

 $z_{us} \in \{1, 2, 3, 5, 8, 13, 20, 40, 100\} \quad \forall us \in UserStory$

Integer variable for the story points assigned to user story us.

• DV3: set task priority

 $p_{tsk} \in \{1, 2, 3\} \quad \forall tsk \in Task$

Integer variable for the priority level of task tsk.

• DV4: allocate budget

 $b_f \in \mathbb{R}, 0.0 \le b_f \le 1,000,000.0 \quad \forall f \in \text{Feature}$

Continuous variable for the budget allocated to feature f.

• DV5: team size

 $n_t \in \mathbb{Z}^+, 3 \le n_t \le 9 \quad \forall t \in \text{Team}$

Integer variable for the number of workers in team t.

• DV6: sprint duration

 $d_{sp} \in \mathbb{Z}^+, 7 \le d_{sp} \le 30 \quad \forall sp \in \text{Sprint}$

Integer variable for the duration of sprint sp in days.

- DV7: worker_availability $a_w \in \mathbb{R}, 0.0 \le a_w \le 1.0 \quad \forall w \in \text{Worker}$ Continuous variable for the percentage availability of worker w.
- DV8: feature_development_order $o_f \in \mathbb{Z}^+, 1 \leq o_f \leq 100 \quad \forall f \in \text{Feature}$ Integer variable for the sequential development order of feature f.