

# Optimization Model for Scrum-based Software Development

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## 1 Sets (Entities)

- Project ( $P$ )
- Team ( $T$ )
- Worker ( $W$ )
- Feature ( $F$ )
- Skill ( $S$ )
- Role ( $R$ )
- ProductOwner ( $PO$ )
- ScrumMaster ( $SM$ )
- ProductBacklog ( $PB$ )
- Sprint ( $SP$ )
- SprintPlanning ( $SPP$ )
- DailyScrum ( $DS$ )

- SprintReview ( $SR$ )
- SprintRetrospective ( $SRE$ )
- SprintBacklog ( $SBL$ )
- SprintGoal ( $SG$ )
- Epic ( $E$ )
- UserStory ( $US$ )
- Task ( $TSK$ )
- DevelopmentSnapshot ( $DEV$ )
- Blocker ( $BL$ )
- Stakeholder ( $SH$ )
- Velocity ( $VEL$ )
- ReleasePlan ( $REP$ )
- Roadmap ( $RM$ )
- ScrumBoard ( $SCB$ )
- FeatureDocumentation ( $FED$ )

## 2 Indices

- $p \in P$  (Project)
- $t \in T$  (Team)
- $w \in W$  (Worker)
- $f \in F$  (Feature)
- $s \in S$  (Skill)
- $r \in R$  (Role)
- $po \in PO$  (ProductOwner)
- $sm \in SM$  (ScrumMaster)
- $pb \in PB$  (ProductBacklog)
- $sp \in SP$  (Sprint)
- $sg \in SG$  (SprintGoal)

- $e \in E$  (Epic)
- $us \in US$  (UserStory)
- $tsk \in TSK$  (Task)
- $dev \in DEV$  (DevelopmentSnapshot)
- $bl \in BL$  (Blocker)
- $sh \in SH$  (Stakeholder)
- $vel \in VEL$  (Velocity)
- $rep \in REP$  (ReleasePlan)
- $rm \in RM$  (Roadmap)
- $scb \in SCB$  (ScrumBoard)
- $fed \in FED$  (FeatureDocumentation)

### 3 Goals

- G0: maximize\_team\_velocity
  - Maximize average velocity of teams:  $\max \sum_{t \in T} vel_t \cdot avg\_story\_points_t$
- G1: minimize\_blocker\_severity
  - Minimize severity of blockers:  $\min \sum_{bl \in BL} severity_{bl}$
- G2: maximize\_sprint\_goal\_achievement
  - Maximize achievement of sprint goals:  $\max \sum_{sg \in SG} achievement\_status_{sg}$
- G3: minimize\_task\_effort
  - Minimize effort required for tasks:  $\min \sum_{tsk \in TSK} effort_{tsk}$
- G4: maximize\_feature\_priority
  - Maximize priority of features:  $\max \sum_{f \in F} priority_f$
- G5: minimize\_sprint\_retrospective\_improvement\_actions
  - Minimize number of improvement actions:  $\min \sum_{sre \in SRE} improvement\_actions_{sre}$
- G6: maximize\_product\_owner\_availability
  - Maximize availability of product owners:  $\max \sum_{po \in PO} availability_{po}$
- G7: minimize\_development\_snapshot\_test\_status

- Minimize test status issues:  $\min \sum_{dev \in DEV} test\_status_{dev}$
- G8: maximize\_stakeholder\_influence\_level
  - Maximize influence level of stakeholders:  $\max \sum_{sh \in SH} influence\_level_{sh}$
- G9: minimize\_sprint\_backlog\_total\_effort
  - Minimize total effort of sprint backlogs:  $\min \sum_{sbl \in SBL} total\_effort_{sbl}$
- G10: maximize\_scrum\_master\_experience
  - Maximize experience of scrum masters:  $\max \sum_{sm \in SM} experience_{sm}$
- G11: minimize\_task\_blockers
  - Minimize number of blockers for tasks:  $\min \sum_{tsk \in TSK} \sum_{bl \in BL} blocker_{tsk,bl}$
- G12: maximize\_feature\_documentation\_quality
  - Maximize quality of feature documentation:  $\max \sum_{fed \in FED} quality_{fed}$
- G13: minimize\_sprint\_review\_feedback
  - Minimize feedback issues in sprint reviews:  $\min \sum_{sr \in SR} feedback\_documentation_{sr}$
- G14: maximize\_team\_satisfaction
  - Maximize team satisfaction:  $\max \sum_{sre \in SRE} team\_satisfaction_{sre}$

## 4 Conditions

- C0: team\_must\_have\_scrum\_master
  - Team must have a Scrum Master assigned:  $\forall t \in T, \exists sm \in SM : assigned_{t,sm} = 1$
- C1: product\_owner\_must\_be\_available
  - Product Owner must be available:  $\forall po \in PO, availability_{po} > 0$
- C2: sprint\_goal\_must\_be\_defined
  - Sprint goal must be defined:  $\forall sp \in SP, \exists sg \in SG : defined_{sp,sg} = 1$
- C3: task\_must\_have\_effort\_defined
  - Task must have effort defined:  $\forall tsk \in TSK, effort_{tsk} > 0$
- C4: feature\_must\_have\_priority\_defined
  - Feature must have priority defined:  $\forall f \in F, priority_f > 0$
- C5: sprint\_backlog\_must\_have\_tasks

- Sprint Backlog must have tasks:  $\forall sbl \in SBL, \exists tsk \in TSK : assigned_{sbl,tsk} = 1$
- C6: scrum\_board\_must\_have\_columns
  - Scrum Board must have columns defined:  $\forall scb \in SCB, columns_{scb} > 0$
- C7: feature\_documentation\_must\_exist
  - Feature documentation must exist:  $\forall f \in F, \exists fed \in FED : documented_{f,fed} = 1$
- C8: blocker\_must\_be\_resolved
  - Blocker must be resolved:  $\forall bl \in BL, resolved_{bl} = 1$
- C9: sprint\_review\_must\_have\_feedback
  - Sprint Review must have feedback:  $\forall sr \in SR, feedback\_documentation_{sr} > 0$
- C10: team\_must\_have\_members
  - Team must have members:  $\forall t \in T, team\_size_t > 0$
- C11: product\_backlog\_must\_have\_entries
  - Product Backlog must have entries:  $\forall pb \in PB, number\_of\_entries_{pb} > 0$
- C12: sprint\_must\_have\_goal
  - Sprint must have a goal:  $\forall sp \in SP, \exists sg \in SG : assigned_{sp,sg} = 1$
- C13: release\_plan\_must\_have\_features
  - Release Plan must have features:  $\forall rep \in REP, \exists f \in F : included_{rep,f} = 1$
- C14: roadmap\_must\_have\_milestones
  - Roadmap must have milestones:  $\forall rm \in RM, milestones_{rm} > 0$

## 5 Decision Variables

- D0: team\_assignment (binary)
  - $x_{t,w} \in \{0, 1\}, \forall t \in T, w \in W$
- D1: task\_priority (integer)
  - $priority_{tsk} \in \{1, 2, 3, 4, 5\}, \forall tsk \in TSK$

- D2: sprint\_goal\_achievement (binary)
  - $achievement_{sg} \in \{0, 1\}, \forall sg \in SG$
- D3: feature\_development\_time (integer)
  - $development\_time_f \in \{1, 2, \dots, 100\}, \forall f \in F$
- D4: scrum\_master\_experience (integer)
  - $experience_{sm} \in \{1, 2, \dots, 10\}, \forall sm \in SM$
- D5: product\_owner\_availability (integer)
  - $availability_{po} \in \{1, 2, \dots, 10\}, \forall po \in PO$
- D6: blocker\_severity (integer)
  - $severity_{bl} \in \{1, 2, \dots, 5\}, \forall bl \in BL$
- D7: task\_effort (integer)
  - $effort_{tsk} \in \{1, 2, \dots, 100\}, \forall tsk \in TSK$
- D8: sprint\_backlog\_total\_effort (integer)
  - $total\_effort_{sbl} \in \{1, 2, \dots, 1000\}, \forall sbl \in SBL$
- D9: feature\_priority (integer)
  - $priority_f \in \{1, 2, 3, 4, 5\}, \forall f \in F$
- D10: team\_satisfaction (integer)
  - $satisfaction_t \in \{1, 2, \dots, 5\}, \forall t \in T$
- D11: release\_plan\_included\_features (integer)
  - $included_{rep,f} \in \{0, 1\}, \forall rep \in REP, f \in F$
- D12: roadmap\_milestones (integer)
  - $milestones_{rm} \in \{1, 2, \dots, 10\}, \forall rm \in RM$
- D13: sprint\_review\_feedback (integer)
  - $feedback_{sr} \in \{1, 2, \dots, 5\}, \forall sr \in SR$
- D14: feature\_documentation\_quality (integer)
  - $quality_{fed} \in \{1, 2, \dots, 5\}, \forall fed \in FED$