Optimization Model for SCRUM-Based Software Development

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1 Sets (Entities)

- Project = $\{p|p \text{ is a Project}\}$
- Team = $\{t|t \text{ is a Team}\}$
- Worker = $\{w|w \text{ is a Worker}\}$
- Feature = $\{f|f \text{ is a Feature}\}$
- Skill = $\{s|s \text{ is a Skill}\}$
- Role = $\{r|r \text{ is a Role}\}$
- ProductOwner = $\{po|po \text{ is a ProductOwner}\}$
- ScrumMaster = $\{sm|sm \text{ is a ScrumMaster}\}$
- ProductBacklog = $\{pb|pb \text{ is a ProductBacklog}\}$
- Sprint = $\{sp|sp \text{ is a Sprint}\}$
- SprintPlanning = $\{spp|spp \text{ is a SprintPlanning}\}$
- DailyScrum = $\{ds|ds \text{ is a DailyScrum}\}$
- SprintReview = $\{sr|sr \text{ is a SprintReview}\}$
- SprintRetrospective = $\{sre|sre \text{ is a SprintRetrospective}\}$
- SprintBacklog = $\{sbl|sbl \text{ is a SprintBacklog}\}$
- SprintGoal = $\{sg|sg \text{ is a SprintGoal}\}$
- Epic = $\{e|e \text{ is an Epic}\}$
- UserStory = $\{us|us \text{ is a UserStory}\}$
- $Task = \{tsk|tsk \text{ is a Task}\}\$
- DevelopmentSnapshot = $\{dev|dev \text{ is a DevelopmentSnapshot}\}$
- Blocker = $\{bl|bl \text{ is a Blocker}\}$
- Stakeholder = $\{sh|sh \text{ is a Stakeholder}\}$
- Velocity = $\{vel|vel \text{ is a Velocity}\}$

- ReleasePlan = $\{rep|rep \text{ is a ReleasePlan}\}$
- Roadmap = $\{rm|rm \text{ is a Roadmap}\}$
- ScrumBoard = $\{scb|scb \text{ is a ScrumBoard}\}$
- FeatureDocumentation = $\{fed|fed \text{ is a FeatureDocumentation}\}$

2 Indices

- $p, p' \in \text{Project}$
- $t, t' \in \text{Team}$
- $w, w' \in Worker$
- $f, f' \in \text{Feature}$
- $s, s' \in Skill$
- $sp, sp' \in Sprint$
- $us, us' \in UserStory$
- $tsk, tsk' \in Task$
- $bl, bl' \in Blocker$
- $sr, sr' \in SprintReview$

3 Goals

GO maximize_team_velocity - Maximize the average velocity of the team

$$\text{maximize} \sum_{t \in \text{Team}} \text{avg_story_points}(t)$$

G1 minimize_project_budget - Minimize the total project budget spent

$$\text{minimize} \sum_{p \in \text{Project}} \text{budget}(p)$$

G2 maximize_feature_completion - Maximize the number of features with status 'Done'

$$\text{maximize} \sum_{f \in \text{Feature}} \mathbb{I}[\text{status}(f) = \text{'Done'}]$$

G3 minimize_blocker_severity - Minimize the maximum severity of active blockers

minimize
$$\max_{bl \in \text{Blocker}} \text{severity}(bl)$$

G4 maximize_stakeholder_satisfaction - Maximize the satisfaction level from sprint reviews

$$\underset{sr \in \mathit{SprintReview}}{\operatorname{satisfaction_score}} (feedback_documentation(sr))$$

G5 minimize_task_effort - Minimize the total effort of tasks in the sprint backlog

$$\label{eq:minimize} \underset{sbl \in \operatorname{SprintBacklog}}{\sum} \operatorname{total_effort}(sbl)$$

G6 maximize_team_availability - Maximize the average availability of team members

$$\text{maximize} \frac{1}{|\text{Worker}|} \sum_{w \in \text{Worker}} \text{availability}(w)$$

G7 minimize_sprint_duration - Minimize the duration of sprints to increase release frequency

minimize(end date(
$$sp$$
) – start date(sp)) $\forall sp \in Sprint$

G8 maximize_sprint_goal_achievement - Maximize the rate of achieved sprint goals

$$\underset{sg \in \operatorname{SprintGoal}}{\operatorname{SprintGoal}} \mathbb{I}[\operatorname{achievement_status}(sg) = \operatorname{'Achieved'}]$$

G9 minimize_skill_gap - Minimize the gap between required and available skill levels

$$\text{minimize} \sum_{s \in \text{Skill}} |\text{required_level}(s) - \text{level}(s)|$$

 ${\bf G10}\ {\tt maximize_code_quality}$ - Maximize the test status of development snapshots

$$\underset{dev \in \text{DevelopmentSnapshot}}{\text{maximize}} \sum_{dev \in \text{DevelopmentSnapshot}} \text{test_status_score}(\text{test_status}(dev))$$

4 Conditions

- C0 project_status_active status(p) = 'Active' $\forall p \in \text{Project}$
- C1 worker_availability_gt_80 availability(w) > 80 $\forall w \in \text{Worker}$
- C2 feature_priority_high priority(f) = 'High' $\forall f \in \text{Feature}$
- C3 blocker_status_active status(bl) \neq 'Resolved' $\forall bl \in Blocker$
- C4 sprint_current status(sp) = 'In Progress' $\forall sp \in Sprint$
- C5 story_points_gt_5 story_points(us) > 5 $\forall us \in UserStory$
- C6 task_type_development type(tsk) = 'Development' $\forall tsk \in Task$
- C7 skill_certified_true certified(s) = True $\forall s \in \text{Skill}$
- C8 snapshot_version_latest version_number(dev) = max(version_number(DevelopmentSnapshot_version_latest version_number(dev) = max(version_number(dev) = max(version_number(dev) = max(dev) = max(dev)
- C9 team_size_lte_10 team size(t) $\leq 10 \quad \forall t \in \text{Team}$
- C10 review_attendees_gt_3 attendees_count(sr) > 3 $\forall sr \in SprintReview$

5 Decision Variables

- $\mathbf{DV0} \ x_{w,tsk} \in \{0,1\}$ assign_worker_to_task
- $\mathbf{DV1} \ y_{f,sp} \in \{0,1\}$ select_feature_for_sprint
- $\mathbf{DV2} \ z_f \in [0, 1000000] \subset \mathbb{R}$ allocated_budget
- **DV3** $sp_{us} \in \{1, 2, ..., 20\} \subset \mathbb{Z}$ story_point_estimate
- $\mathbf{DV4}\ d_{tsk}^{start} \in \{1, 2, ..., 30\} \subset \mathbb{Z}$ task_start_date
- $\mathbf{DV5}\ l_{s,tsk} \in \{1,2,3,4,5\} \subset \mathbb{Z} \text{-} \mathtt{skill_assignment_level}$
- $\mathbf{DV6}\ n_{sp}^{review} \in \{1,2,3,4,5\} \subset \mathbb{Z}$ number_of_sprint_reviews

 $\mathbf{DV7}\ t_t^{form} \in \{0,1\}$ - team_formation_selection

 $\mathbf{DV8} \ w_f^{priority} \in [0.1, 1.0] \subset \mathbb{R}$ - $\mathsf{priority_weight}$

 $\mathbf{DV9}\ \Delta_{sp} \in \{7,8,...,30\} \subset \mathbb{Z}\mbox{ - sprint_duration}$

 $\mathbf{DV10} \ r_{bl} \in [0,100] \subset \mathbb{R}$ - $\mathsf{blocker_resolution_resource}$