

Optimization Model for SCRUM Software Development

AI Analyst

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1 Sets (Entities)

- *Project* : The product or initiative to be developed
- *Team* : Self-organized, cross-functional development team
- *Worker* : Individual team member working on the project
- *Feature* : Mid-sized functionality
- *Skill* : Professional or social competence of a worker
- *Role* : Defined responsibilities within the Scrum team
- *ProductOwner* : Responsible for product vision and Product Backlog
- *ScrumMaster* : Supports the team in applying Scrum
- *ProductBacklog* : Ordered list of all requirements
- *Sprint* : Fixed time period for creating an increment
- *SprintPlanning* : Kick-off meeting for Sprint preparation
- *DailyScrum* : Daily 15-minute team meeting

- *SprintReview* : Presentation and acceptance of results
- *SprintRetrospective* : Retrospective for process improvement
- *SprintBacklog* : Selected backlog items + implementation plan
- *SprintGoal* : Objective to be achieved within the sprint
- *Epic* : Large requirement that can be split into stories
- *UserStory* : Requirement from the perspective of a user
- *Task* : Smallest unit of work within a sprint
- *DevelopmentSnapshot* : Product at the end of a sprint
- *Blocker* : Obstacle hindering progress
- *Stakeholder* : Interested party in the product (internal/external)
- *Velocity* : Average amount of work per sprint
- *ReleasePlan* : Plan for releasing specific features
- *Roadmap* : Long-term planning across releases
- *ScrumBoard* : Visual representation of tasks during the sprint
- *FeatureDocumentation* : Documentation for a specific feature

2 Indices

- $p, p' \in Project$
- $t, t' \in Team$
- $w, w' \in Worker$
- $f, f' \in Feature$
- $s, s' \in Skill$
- $r, r' \in Role$
- $po \in ProductOwner$
- $sm \in ScrumMaster$
- $pb \in ProductBacklog$
- $sp, sp' \in Sprint$
- $spp \in SprintPlanning$

- $ds \in \text{DailyScrum}$
- $sr \in \text{SprintReview}$
- $sre \in \text{SprintRetrospective}$
- $sbl \in \text{SprintBacklog}$
- $sg \in \text{SprintGoal}$
- $e, e' \in \text{Epic}$
- $us, us' \in \text{UserStory}$
- $tsk, tsk' \in \text{Task}$
- $dev \in \text{DevelopmentSnapshot}$
- $bl, bl' \in \text{Blocker}$
- $sh, sh' \in \text{Stakeholder}$
- $vel \in \text{Velocity}$
- $rep \in \text{ReleasePlan}$
- $rm \in \text{Roadmap}$
- $scb \in \text{ScrumBoard}$
- $fed \in \text{FeatureDocumentation}$

3 Goals

- **G0: maximize_team_velocity** - Maximize the average velocity of the team

$$\text{maximize } \sum_{t \in \text{Team}} vel.avg_story_points(t)$$

- **G1: minimize_blocker_severity** - Minimize the total severity of active blockers

$$\text{minimize } \sum_{bl \in \text{Blocker}} bl.severity(bl)$$

- **G2: maximize_feature_priority** - Maximize the total priority of features in the release

$$\text{maximize } \sum_{f \in \text{Feature}} f.priority(f)$$

- **G3: minimize_sprint_effort_variance** - Minimize the variance between estimated and actual effort in a sprint

$$\text{minimize } |sbl.total_effort_{estimated} - sbl.total_effort_{actual}|$$

- **G4: maximize_worker_availability** - Maximize the total availability of workers

$$\text{maximize } \sum_{w \in Worker} w.availability(w)$$

- **G5: minimize_project_budget** - Minimize the total project budget

$$\text{minimize } p.budget(p)$$

- **G6: maximize_stakeholder_satisfaction** - Maximize the average satisfaction from sprint reviews

$$\text{maximize } \sum_{sr \in SprintReview} sr.feedback_documentation(sr)$$

- **G7: minimize_task_blocked_time** - Minimize the time tasks spend in a blocked state

$$\text{minimize } \sum_{bl \in Blocker} (bl.resolved_on(bl) - bl.detected_on(bl))$$

- **G8: maximize_skill_coverage** - Maximize the coverage of required skills in the team

$$\text{maximize } \sum_{s \in Skill} s.level(s)$$

- **G9: minimize_sprint_goal_failure** - Minimize the number of sprints where the goal was not achieved

$$\text{minimize } \sum_{sg \in SprintGoal} (1 - sg.achievement_status(sg))$$

4 Conditions

- **C0: team_has_scrum_master** - A team must have a Scrum Master assigned

$$\forall t \in Team, \exists sm \in ScrumMaster : is_supported_by(t, sm)$$

- **C1: worker_availability_gt_80** - Worker availability must be greater than 80%

$$\forall w \in Worker, w.availability(w) > 0.8$$

- **C2: project_budget_lt_100000** - Project budget must not exceed 100,000

$$\forall p \in Project, p.budget(p) \leq 100000$$

- **C3: sprint_duration_lte_4_weeks** - Sprint duration must be 4 weeks or less

$$\forall sp \in Sprint, (sp.end_date(sp) - sp.start_date(sp)) \leq 28$$

- **C4: user_story_has_acceptance_criteria** - A User Story must have defined acceptance criteria

$$\forall us \in UserStory, us.acceptance_criteria(us) \neq \emptyset$$

- **C5: feature_in_backlog_has_priority** - A Feature in the backlog must have a priority set

$$\forall f \in Feature, f.priority(f) \neq \emptyset$$

- **C6: blocker_must_have_severity** - A Blocker must have a severity level defined

$$\forall bl \in Blocker, bl.severity(bl) \neq \emptyset$$

- **C7: sprint_goal_defined** - A Sprint must have a defined goal

$$\forall sp \in Sprint, \exists sg \in SprintGoal : pursues_goal(sp, sg)$$

- **C8: task_effort_gt_0** - A Task must have an effort greater than 0

$$\forall tsk \in Task, tsk.effort(tsk) > 0$$

- **C9: velocity_based_on_min_1_sprint** - Velocity calculation must be based on at least one sprint

$$\forall vel \in Velocity, vel.number_of_sprints_used(vel) \geq 1$$

5 Decision Variables

- $DV0_{w,t}$: assign_worker_to_team $\in 0,1$
- $DV1_{f,sp}$: select_feature_for_sprint $\in 0,1$
- $DV2_{sp}$: set_sprint_duration $\in 7,14,21,28$
- $DV3_f$: allocate_budget_to_feature $\in [0, 100000]$
- $DV4_w$: set_worker_availability $\in [0, 1]$
- $DV5_{us}$: assign_story_points $\in N, 1 \leq DV5_{us} \leq 20$

- $DV6_f$: `prioritize_feature` $\in 1,2,3,4,5$
- $DV7_{bl}$: `set_blocker_severity` $\in 1,2,3,4,5$
- $DV8_t$: `define_team_size` $\in N$, $3 \leq DV8_t \leq 9$
- $DV9_{sg}$: `set_sprint_goal_status` $\in 0,1$