

# C-Suite AI Playbook

## 7 Proven MVPs That Delivered 6-Figure ROI in <30 Days

A Framework for Executive Teams Building AI Velocity

### Introduction

This playbook distills 5+ years of experience directing AI programs for executives who have strong engineering teams but zero AI velocity. Inside, you'll find the 7 AI projects that consistently deliver measurable ROI in 10–16 weeks, the hiring roadmap that actually works, and the decision framework we use to choose between build vs. buy.

### 1. The 7 MVPs That Move the Needle

#### Conversational AI Agents for Customer Service

Phone agents that replace legacy IVRs. Handle 70–80% of inbound calls without human touch. ROI: \$40K–\$200K/month in labor savings + improved resolution rates.

#### Data Integrity & Reporting Pipelines

Zero-loss data flows from source systems to reporting dashboards. Board-ready ROI visibility. ROI: \$25K–\$100K in prevented data losses + reduced reporting overhead.

#### Computer Vision for Operations

Automated visual inspection, geospatial analysis, or asset tracking. Deploy at scale in 12–16 weeks. ROI: \$50K–\$300K in efficiency gains or compliance automation.

#### Intelligent Document Processing

Extract, classify, and route documents automatically. Cut manual processing by 60–80%. ROI: \$30K–\$150K in labor savings.

#### Predictive Analytics for Revenue/Risk

Forecasting models for churn, lifetime value, or operational risk. Inform strategy at board level. ROI: \$50K–\$500K depending on business impact.

#### Personalization Engines

Recommend products, content, or actions based on user behavior. Increase conversion 15–30%. ROI: \$100K–\$1M depending on transaction volume.

### **Search & Knowledge Retrieval (RAG)**

Internal knowledge base with AI-powered search. Reduce support tickets 20–40%. ROI: \$20K–\$100K in labor savings.

## 2. Build vs. Buy: The Decision Framework

### **Build If:**

- You have competitive differentiation (rare)
- Your problem is truly unique to your business
- You have 3–5 strong ML/data engineers
- Timeline is flexible (16+ weeks)

### **Buy If:**

- Your problem is common (customer service, document processing, analytics)
- You need results in 4–12 weeks
- You lack in-house ML depth
- You want to avoid ongoing maintenance

## 3. The Hiring Roadmap for 10–16 Week Delivery

### **Immediate (Weeks 1–2):**

Hire 1 senior AI architect (or director) to own the program. Non-negotiable.

### **Phase 1 (Weeks 2–4):**

Hire 2–3 ML engineers or data engineers depending on your chosen MVP.

### **Phase 2 (Weeks 4–8):**

Hire 1 DevOps/MLOps engineer to handle deployment, monitoring, and infrastructure.

### **Phase 3 (Weeks 8–16):**

Hire a product-focused role (product manager or solutions engineer) to iterate based on user feedback.

## 4. What Success Looks Like

**Week 4:** Working prototype. Users can interact with it. Metrics baseline is set.

**Week 8:** Beta deployment. Real data flowing. ROI projections locked in.

**Week 12:** Production launch. Monitoring in place. Teams trained.

**Week 16:** Optimization phase. Gathering feedback. Planning Phase 2.

## 5. 5 Pitfalls That Kill AI Programs

1. **Hiring ML engineers before defining the problem.** You'll waste 8–12 weeks on wrong approaches.
2. **Picking a vendor before proving the problem is real.** Avoid lock-in; prototype first.
3. **Underestimating data prep work.** 60% of time goes to cleaning data, not modeling.
4. **Skipping MLOps infrastructure.** A beautiful model that can't scale is worthless.
5. **No executive sponsorship.** This is critical. Budget, headcount, and decisions all depend on it.

**Ready to move from zero AI velocity to 10–16 week delivery?**

**Book a 30-minute diagnostic to discuss your specific use case and get a custom roadmap.**

*C-Suite AI Playbook © 2025. Last updated: November 2025*