

# DEPARTMENT OF INFORMATICS

TECHNISCHE UNIVERSITÄT MÜNCHEN

Master's Thesis in Informatics

## Thesis Proposal

**Design and Evaluation of Multi-Agent AI Systems for  
Contract Lifecycle Management in B2B SaaS Platforms**

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## Motivation

Contract Lifecycle Management (CLM) [Wik25] is critical in enterprise environments, serving as operational and financial anchors for complex projects involving multiple stakeholders and regulatory requirements, yet current CLM tools rely on rule-based automation or single-agent LLMs, presenting limitations in scalability, explainability, and domain-specific optimization, with critical challenges including scalability limitations in complex workflows, insufficient explainability leading to low enterprise trust, and inadequate handling of compliance and regulatory constraints across industries and jurisdictions.

Multi-agent systems (MAS) offer promising potential for addressing these limitations through specialized task decomposition, inter-agent collaboration, and enhanced explainability mechanisms. However, the application of multi-agent systems to enterprise contract management workflows, particularly regarding compliance-aware orchestration and explainability requirements, remains largely unexplored.

Research gaps include: no established frameworks for multi-agent orchestration in enterprise CLM workflows, limited empirical evaluation comparing single-agent versus multi-agent approaches, insufficient attention to compliance-aware AI system design, and lack of standardized evaluation methodologies for trust and explainability assessment. Recent surveys highlight the absence of standardized frameworks and benchmarks for evaluating multi-agent AI in enterprise workflows, especially regarding compliance and explainability. For instance, [Yeh+25] find that 'most LLM agent evaluations focus on single-agent settings, with limited attention to regulated enterprise domains and compliance-aware orchestration'.

## Research Questions

**Primary Research Question:** How can a multi-agent framework be designed and implemented to improve contract analysis efficiency and accuracy in enterprise CLM systems?

### Research Objectives:

1. Design a focused multi-agent framework for contract analysis based on industry foundation papers
2. Develop a working prototype with 2-3 specialized agents
3. Conduct comparative evaluation using real contract data
4. Establish practical implementation guidelines for enterprise CLM integration

## Methodology

**Foundation Framework Design** Based on industry foundation papers (e.g., Wooldridge's MAS principles, enterprise AI frameworks), design a focused multi-agent architecture for contract

analysis. Define agent roles: Contract Analyzer Agent (extraction, classification), Compliance Checker Agent (regulatory validation), and Orchestrator Agent (task coordination).

**Prototype Implementation** Develop a working prototype implementing the designed framework. Core components: (1) Agent communication protocols using message passing, (2) Contract processing pipeline with NLP integration, (3) Basic explainability features (decision reasoning, confidence scores), (4) Simple web interface for testing.

**Evaluation and Validation** Conduct comparative evaluation using real contract datasets. Metrics: (1) Processing accuracy (precision, recall for contract analysis tasks), (2) Performance comparison (multi-agent vs single-agent processing time), (3) User trust assessment through explainability features, (4) System reliability and error handling.

**Implementation Approach:** Rapid prototyping using Python with existing NLP libraries (spaCy, transformers), agent framework (asyncio for concurrent processing), and evaluation using standard contract analysis benchmarks.

## Starting Literature

**Multi-Agent Systems and LLM Applications:** [Han+25] identify key challenges and open problems in LLM-based multi-agent systems, providing a foundation for understanding scalability and coordination issues. [Shu+24] present design and evaluation frameworks for enterprise GenAI multi-agent collaboration, yet their focus on general enterprise applications lacks specific attention to contract management workflows and compliance requirements. [Yeh+25] further highlight the absence of standardized evaluation frameworks for multi-agent systems in regulated enterprise domains.

**Agent Architecture and Collaboration:** [Bel+25] explore the potential of small language models for agentic AI, while [Wan+24] demonstrate how mixture-of-agents approaches enhance LLM capabilities. [Wu+23] introduce AutoGen as a framework for enabling next-generation LLM applications via multi-agent conversation, but these works primarily address general-purpose agent coordination without specialized focus on contract analysis tasks or enterprise compliance constraints.

**Enterprise Applications and Contract Management:** While recent work focuses on practical implementation of multi-agent systems in enterprise contexts, there is a notable gap in addressing contract-specific challenges such as regulatory compliance, legal terminology processing, and domain-specific explainability requirements. The existing frameworks provide general collaboration patterns but lack specialized architectures for contract lifecycle management workflows.

## Schedule

**Phase 1: Foundation Framework Design (October - November 2025)** Study industry foundation papers on multi-agent systems and enterprise AI frameworks. Design focused multi-agent architecture for contract analysis with 2-3 specialized agents. Define agent roles, communication protocols, and system requirements.

**Phase 2: Prototype Implementation (December 2025 - January 2026)** Develop working prototype using Python with NLP libraries (spaCy, transformers). Implement agent communication protocols, contract processing pipeline, basic explainability features, and simple web interface for testing.

**Phase 3: Evaluation and Validation (February - March 2026)** Conduct comparative evaluation using real contract datasets. Test multi-agent vs single-agent performance, assess explainability features, and validate system reliability. Complete data analysis and results documentation.

### Milestones:

- November 2025: Framework design complete, agent roles defined
- January 2026: Working prototype with core functionality
- March 2026: Evaluation complete, thesis writing finished

## Expected Contributions

### Practical Contributions:

- Working prototype implementation with documented architecture, agent design patterns, and integration approach for enterprise CLM systems
- Evaluation framework and metrics for assessing multi-agent contract analysis systems, with practical guidelines for implementation
- Open-source codebase demonstrating rapid prototyping approach using Python and existing NLP libraries for enterprise AI applications

**Impact Areas:** Contract analysis automation, Multi-Agent Systems in enterprise software, Legal Technology prototyping, and practical AI implementation patterns.

**Industry Stakeholders:** The developed multi-agent system will be piloted with industry partners including PERI Vertrieb Deutschland GmbH & Co. KG, HEBERGER GmbH, and Ege Yapi Group, providing real-world validation and practical insights for enterprise contract management applications.

# Bibliography

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