DEPARTMENT OF INFORMATICS

TECHNISCHE UNIVERSITÄT MÜNCHEN

Master's Thesis in Informatics

Thesis Proposal

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Design and Evaluation of Multi-Agentic AI Systems for Contract Lifecycle Management in B2B SaaS Platforms

Author: Trung Nguyen
Supervisor: Prof. Dr. [Supervisor Name]
Advisor: [Advisor Name] Submission Date: September 9, 2025

I confirm that this master's thesis sources and material used.	in informatics is my owr	n work and I have documented all
Munich, September 9, 2025		Trung Nguyen

Motivation

Contract Lifecycle Management (CLM) [Wik25] is critical in enterprise environments, serving as operational and financial anchors for complex projects involving multiple stakeholders and regulatory requirements, yet current CLM tools rely on rule-based automation or single-agent LLMs, presenting limitations in scalability, explainability, and domain-specific optimization, with critical challenges including scalability limitations in complex workflows, insufficient explainability leading to low enterprise trust, and inadequate handling of compliance and regulatory constraints across industries and jurisdictions.

Multi-agent systems (MAS) offer promising potential for addressing these limitations through specialized task decomposition, inter-agent collaboration, and enhanced explainability mechanisms. However, the application of multi-agent systems to enterprise contract management workflows, particularly regarding compliance-aware orchestration and explainability requirements, remains largely unexplored.

Research gaps include: no established frameworks for multi-agent orchestration in enterprise CLM workflows, limited empirical evaluation comparing single-agent versus multi-agent approaches, insufficient attention to compliance-aware AI system design, and lack of standardized evaluation methodologies for trust and explainability assessment. Recent surveys highlight the absence of standardized frameworks and benchmarks for evaluating multi-agent AI in enterprise workflows, especially regarding compliance and explainability. For instance, [Yeh+25] find that 'most LLM agent evaluations focus on single-agent settings, with limited attention to regulated enterprise domains and compliance-aware orchestration'.

Research Questions

Primary Research Question: How can a multi-agent framework be designed and implemented to improve contract analysis efficiency and accuracy in enterprise CLM systems?

Research Objectives:

- 1. Design a focused multi-agent framework for contract analysis based on industry foundation papers
- 2. Develop a working prototype with 2-3 specialized agents
- 3. Conduct comparative evaluation using real contract data
- 4. Establish practical implementation guidelines for enterprise CLM integration

Methodology

Foundation Framework Design Based on industry foundation papers (e.g., Wooldridge's MAS principles, enterprise AI frameworks), design a focused multi-agent architecture for contract

analysis. Define agent roles: Contract Analyzer Agent (extraction, classification), Compliance Checker Agent (regulatory validation), and Orchestrator Agent (task coordination).

Prototype Implementation Develop a working prototype implementing the designed framework. Core components: (1) Agent communication protocols using message passing, (2) Contract processing pipeline with NLP integration, (3) Basic explainability features (decision reasoning, confidence scores), (4) Simple web interface for testing.

Evaluation and Validation Conduct comparative evaluation using real contract datasets. Metrics: (1) Processing accuracy (precision, recall for contract analysis tasks), (2) Performance comparison (multi-agent vs single-agent processing time), (3) User trust assessment through explainability features, (4) System reliability and error handling.

Implementation Approach: Rapid prototyping using Python with existing NLP libraries (spaCy, transformers), agent framework (asyncio for concurrent processing), and evaluation using standard contract analysis benchmarks.

Starting Literature

Multi-Agent Systems and LLM Applications: [Han+25] identify key challenges and open problems in LLM-based multi-agent systems, while [Shu+24] present design and evaluation frameworks for enterprise GenAI multi-agent collaboration.

Agent Architecture and Collaboration: [Bel+25] explore the potential of small language models for agentic AI, [Wan+24] demonstrate how mixture-of-agents approaches enhance LLM capabilities, and [Wu+23] introduce AutoGen as a framework for enabling next-generation LLM applications via multi-agent conversation.

Enterprise Applications and Contract Management: Recent work focuses on practical implementation of multi-agent systems in enterprise contexts, with particular emphasis on collaboration patterns, agent specialization, and real-world deployment challenges in business workflows.

Schedule

Phase 1: Foundation Framework Design (October - November 2025) Study industry foundation papers on multi-agent systems and enterprise AI frameworks. Design focused multi-agent architecture for contract analysis with 2-3 specialized agents. Define agent roles, communication protocols, and system requirements.

Phase 2: Prototype Implementation (December 2025 - January 2026) Develop working prototype using Python with NLP libraries (spaCy, transformers). Implement agent communication protocols, contract processing pipeline, basic explainability features, and simple web interface

for testing.

Phase 3: Evaluation and Validation (February - March 2026) Conduct comparative evaluation using real contract datasets. Test multi-agent vs single-agent performance, assess explainability features, and validate system reliability. Complete data analysis and results documentation.

Milestones:

- November 2025: Framework design complete, agent roles defined
- January 2026: Working prototype with core functionality
- March 2026: Evaluation complete, thesis writing finished

Expected Contributions

Practical Contributions:

- Working prototype implementation with documented architecture, agent design patterns, and integration approach for enterprise CLM systems
- Evaluation framework and metrics for assessing multi-agent contract analysis systems, with practical guidelines for implementation
- Open-source codebase demonstrating rapid prototyping approach using Python and existing NLP libraries for enterprise AI applications

Impact Areas: Contract analysis automation, Multi-Agent Systems in enterprise software, Legal Technology prototyping, and practical AI implementation patterns.

Industry Stakeholders: The developed multi-agent system will be piloted with industry partners including PERI Vertrieb Deutschland GmbH & Co. KG, HEBERGER GmbH, and Ege Yapi Group, providing real-world validation and practical insights for enterprise contract management applications.

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