NGUYEN NHAT TRUONG

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Portfolio: Nguyễn Nhật Trường

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Professional Summary

Final-year Software Engineering student at FPT University with hands-on experience in software implementation, business analysis, and project management. Skilled at bridging technical and business teams through clear communication, thorough requirement analysis, and proactive project leadership. Passionate about delivering innovative IT solutions and process improvements. Fluent in English and Vietnamese. Available immediately for internships or entry-level roles in software engineering, business analysis, or IT support.r innovative IT solutions and process improvements.

Education

Bachelor of Software Engineering (Thesis Passed, One Course Remaining)
FPT University, Ho Chi Minh City
Oct 2021 – Present
GPA: 7.4 / 10

Certifications:
- Project Management Principles and Practices (Coursera)
- Basics of Web Development & Coding (Coursera)
- Software Development Lifecycle (Coursera)
- Entry Certificate in Business Analysis (based on IIBA® ECBA framework – internal course by FPT University)

Work Experience

Software Implementation and Business Support Staff
SENDO Technology Join Stock Company - Sendo farm project
May 2024 - present

- Bridged communication between operations and development teams to clarify business needs and support system implementation.
- Conducted User Acceptance Testing (UAT) and validated functionality before release.
- Delivered user training sessions and created user guides to support system adoption.
- Provided technical support and resolved user requests, incidents, and operational issues promptly.
- Monitored and maintained system health, executing regular maintenance and updates.
- Reported progress and issue status to management, ensuring transparency and timely decisions.
- Supported process improvement initiatives and ensured alignment with SDLC best practices.

Academic projects

(Capstone Project) CakeStory - Platform for Storing and Sharing Cake Memories

FPT University | May 2025 – Oct 2025
- Developed a web platform that allows users and bakers to design and share personalized cakes.
- Integrated AI-powered cake design, wallet payment, and order management system.
- Collaborated with 4 team members using Agile and JIRA for task management.
- Documented SRS, DRS, and created sequence & use case diagrams.

Roles: Team Leader, Business Analyst, Frontend Developer

Skills

- Programming Languages: C, JavaScript, HTML, CSS
- Requirement Analysis & Documentation (BRD, SRS, User Story)
- Process Mapping & Workflow Design
- UAT Testing & System Support
- User Training & Communication
- Agile/Scrum, JIRA, Confluence, SDLC
- SQL, Basic UI/UX & Prototyping
- Languages: English (Fluent), Vietnamese (Native)

Additional Information

- Availability: Immediate for Fresher Business Analyst or Software Solution roles.
- Career Focus: Business Analysis, System Implementation, and Digital Transformation.