

NICHOLAS TRUONG

ni321074@ucf.edu · linkedin.com/in/nicktruongos · github.com/Truongos · (860)-986-1473 · Tampa, FL 34655

EDUCATION

University of Central Florida (Orlando, FL)
Bachelor of Science (BS) - Clinical Psychology

May 2023

Data Analytics and Visualization Boot Camp - Certificate

November 2023

Pasco-Hernando State College (New Port Richey, FL)
Associates in Arts (AA) - General Studies

December 2020

Relevant Coursework: *Statistical Methods in Psychology, Research Methods in Psychology, Psychopathology, Social Psychology, Cognitive Psychology, Clinical Psychology, Micro Apps, Python, Neural Networks and Deep Learning, Big Data*

TECHNICAL SKILLS

Certifications	Data Analytics and Visualization (Nov. 2023)
Languages	Python, SQL, JavaScript (JSON), HTML, CSS
Tools	Microsoft Office Suite, Jupyter Notebook, Visual Studio Code, Postgres, Tableau, PowerBI, MongoDB

PROFESSIONAL EXPERIENCE

Data Intelligence Provider
Techsalerator December 2023-Present
Remote

- Run exploratory analysis on recruitment sheet to create insights on leads, and organize data by industry.
- Reach out to data acquisition leads looking for b2b and b2c data; Includes b2b, b2c, real estate, healthcare, environmental, mobile app, geo location data.
- Scheduled meetings with leads interested in various data sets, participated in meetings alongside leadership positions and monitored high-value partnership discussions.

Student Manager
UCF Athletics April 2022- November 2023
Orlando, FL

- Help the coaching staff run practice efficiently by participating in drills, providing hydration, rebounding, wiping sweat off the court floor, and gathering equipment.
- Gained fundamental sports business, communication, and collegiate athletic exposure in basketball and kinesiology.
- Travels with the team for away games and helps out in games by assisting coaching staff.

Barista
Starbucks Corp. October 2019-September 2021
Spring Hill, FL

- Assisted in the grand opening of a store in October 2019, while working in various stores throughout the district.
- Increased customer connection score to become the highest-rated Starbucks in the district.
- Gained valuable experience working efficiently under pressure, teamwork, leadership, and managed closing duties.

Sales Representative
DialAmerica for SiriusXM March 2019 - July 2019
Tampa, FL

- Made outbound calls from an office call center to SiriusXM customers giving sales pitches for extending subscriptions, upselling, and providing support as needed.
- Gained fundamental business, customer service, sales, technical skills, and telephone communication experience.
- Engaged in creative problem-solving and professional phone etiquette while maintaining quality assurance.

RESEARCH EXPERIENCE

Undergraduate Research
University of Central Florida August 2021 - May 2023
Orlando, FL

- Collaborated with a team of researchers to design and implement a study investigating the relationship between personality types and willingness to assist others, which involved collecting and analyzing data using statistical software (SPSS).
- Presented research findings via Zoom conference, effectively communicating complex statistical analyses and conclusions to an audience of professionals and students in the field.