Use case No: 1

Use Case Name: Create request

Actor: Any employee of organization

Type: Primary and essential

Description: Allow user to create a request using ticket number, Jira id, intake id, SQL query and other fields and send this request to the approver after validating all the fields.

Cross-Reference: This use case is used by use case 2 and 3.

Uses cases: None

Use Case No:2

Use Case Name: View requests

Actor: Any employee of organization.

Type: Secondary

Description: Allow the users to view the requests which are already existing. The users can check status of the request if approved /rejected/pending. Also allow the user for clickable link to navigating to other page.

Cross-Reference: Use case2

Use cases: Use case 1 and 2

Use Case No.3:

Use Case Name: Approve/Reject requests

Actor: Valid Approvers only

Type: Primary

Description: Allow the authenticated approvers to approve or reject the request either via approver page or the link they get on their E-mail IDs. If the request is approved it is stored in .SQL file otherwise not.

Cross-Reference: This is used by Use case 2 and Use case 4

Use cases: Use case 1 and 2

Use Case No:4

Use Case Name: Update in the database.

Actors: Managers

Type: Primary

Description: It allows user to execute the queries stored in the .SQL file.

Cross-Reference: None

Use cases used: Use case 3

Use Case No: 5

Use Case Name: Cancel the request

Actors: Any employee of organization

Type: Secondary

Description: It allows user to cancel(ignore) the request if someone opens the approver page accidentally and is redirected to previous page.

Cross-Reference: None

Use cases used: Use case 2

Use Case Diagram