

Renew or replace an EHIC

How to renew an EHIC

You can renew an EHIC online if your address has not changed. The new card will be posted to you within 10 working days of applying online.

To renew a card online you will need your:

- old EHIC number
- Personal Public Service (PPS) number

Your EHIC number is the identification number on the bottom left of your card. If you do not have your number you can get help renewing an EHIC (Link: #get-help-renewing-an-ehic).

Your PPS number is called your personal identification number on your card. A PPS number is always 7 numbers followed by 1 or 2 letters.



Renew online (Link: https://www.sspcrs.ie/portal/ehic/pub/renewal)

Get help renewing an EHIC

Contact your local health office (Link: https://www2.hse.ie/services/schemes-allowances/ehic/contact/) if you:

- · have any problems renewing a card online
- · have changed address
- do not have your old EHIC number or your PPS number

They can help you renew your card. You may need to do it in person. They will tell you what you need to bring.

How to replace an EHIC

If your card is lost or stolen, you can apply for a replacement at your local public EHIC office (Link: https://www2.hse.ie/services/ehic/contact-a-european-health-insurance-card-ehic-office.html).

Contact the office before you go in. They will tell you what you need to bring.

The new card will be posted to you within 10 working days of applying for a replacement.

How to change the details on an EHIC

You can change the address, name or PPS number on a card at your local public EHIC office (Link: https://www2.hse.ie/services/ehic/contact-a-european-health-insurance-card-ehic-office.html).

Contact the office before you go in. They will tell you what you need to bring.

The new card will be posted to you within 10 working days.

How to get a temporary replacement certificate

A temporary replacement certificate can be used in place of an EHIC when you're abroad.

Before you travel

If you need an EHIC urgently, you can get a temporary replacement certificate in person at your local public EHIC office (Link: https://www2.hse.ie/services/ehic/contact-a-european-health-insurance-card-ehic-office.html).

Contact the office before you go in. They will tell you what you need to bring.

While you're away

Contact your local health office (Link: https://www2.hse.ie/services/schemes-allowances/ehic/contact/) if you need healthcare abroad and:

- you do not have your EHIC with you
- · your EHIC has expired while you're away

Ask them for a temporary replacement certificate. If this cannot be arranged, you may be charged for treatment abroad. You can apply for a refund by email.

How to apply for a refund (Link: https://www2.hse.ie/services/schemes-allowances/ehic/visitors-to-ireland/#refunds)

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Get treatment with an EHIC (Link: /services/schemes-allowances/ehic/visitors-to-ireland/)