

**HomOfix Company Expert**  
Registration Form



Date: 04/03/2024

For Office Use:

Expert ID: \_\_\_\_\_

Username: CHAND

**1) PERSONAL DETAILS\***

Please fill the form in BLOCK LETTER only. Fields marked \* (star) are MANDATORY.  
Please leave one space between words.

FULL NAME CHAND

DATE OF BIRTH 28/09/1991

GENDER ☒ Male ☐ Female

MARRIED ☒ Yes ☐ No

FATHER'S NAME FARHAD ALI

**2) ADDRESS DETAILS\***

COMMUNICATION  
ADDRESS

579 MIRJAPUR SEC IL RRTAP  
KHAR CITY GHAZIABAD  
STATE UTTAR PRADESH  
COUNTRY INDIA PIN CODE 201009

☒ Same as above

PERMANENT  
ADDRESS

CITY STATE COUNTRY  
PIN CODE

Mobile No 9818473296

Alternate No 8920521820

Email ID CHANDKHAN8444@GMAIL.COM

Signature of Applicant

CHAND

**3) KYC DETAILS\***

☐ Provide KYC document (Attach photocopies of the following documents and produce the original copies of these documents for verification)

Document for proof of Identity

A D H A R

Document Identification No

794831580221

Document for proof of Address

Document Identification No

**4) HIGHEST QUALIFICATION\***

Please tick (✓) in appropriate box.

☒ 8<sup>th</sup> Class

☐ Matric

☐ Intermediate

☐ Graduation (BA, B.Com, B.Sc, etc)

☐ Post Graduation (MA, M.Com, M.Sc, etc)

**5) WORKING EXPERIENCE\***

Please tick (✓) in appropriate box.

☐ 0-2 Years

☒ 2-5 Years

5-10 Years

10-15 Years

Others \_\_\_\_\_

**6) PREFERRED SERVING LOCATION**

City NOIDA Sec-120, State DELHI NCR, Pin Code 201301

Location (1) Sec-121

Location (2) Sec-76

Location (3) Sec-75

Location (4) Sec-78

Signature of Applicant 

(2)

### 7) Expert's Technical Category and Sub-category

Please tick (✓) in appropriate box.

☒ AC & Appliances Repair:

- |   |  |  |
|---|--|--|
| <input checked="" type="checkbox"/> AC Repair & Service | <input checked="" type="checkbox"/> Washing Machine Repair | <input checked="" type="checkbox"/> Microwave Repair |
| <input type="checkbox"/> Chimney Repair                 | <input checked="" type="checkbox"/> Refrigerator Repair    | <input type="checkbox"/> Television Repair           |
| <input checked="" type="checkbox"/> Geyser Repair       | <input type="checkbox"/> Water Purifier Repair             |  |

☐ **Cleaning:**

- ☐ Bathroom Cleaning      ☐ Kitchen Cleaning      ☐ Sofa Cleaning
- ☐ Home Cleaning      ☐ Bungalow Cleaning

☐ Electrician:

- ☐
- Home Wiring & Care
- ☐
- Lighting & Decoration

Signature of Applicant: \_\_\_\_\_

☐ Plumber:

☐ Plumber Service

☐ Home Painting:

☐ Home Painting Service

☐ Carpenter:

☒ Carpenter Quick Service

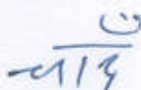
Signature of Applicant: साँद



## 8) Terms & Conditions

At Homofix Technologies Private Limited, we prioritize the protection of data for our valued HomOfix Company Experts. To ensure a secure and mutually beneficial environment, we have established the following Acceptable Terms and Conditions (T&C) Policy. This policy encompasses guidelines for Customers, Our Systems, and Unacceptable Behaviours.

- i. Homofix Technologies Private Limited operates as an Aggregator/Marketplace, connecting customers with service professionals, referred to as "HomOfix Company Experts," for seamless service bookings through our platform.
- ii. By registering as a HomOfix Company Expert on our platform, you acknowledge and agree to act as an independent service professional providing home services to customers.
- iii. As a HomOfix Company Expert, you may offer services in various categories, including but not limited to Appliance Repair & Service, Cleaning, Pest Control, Electrician, Carpentry, Plumbing, Home Painting, and more.
- iv. HomOfix Company Experts are expected to deliver exceptional service quality, meeting industry standards and ensuring customer satisfaction. Professionalism and expertise are paramount.
- v. You agree to use the HomOfix Company platform solely for the purpose of receiving service bookings, managing appointments, and communicating with customers. Any unauthorized use is strictly prohibited.
- vi. HomOfix Company Experts are responsible for effectively managing service appointments, ensuring timely arrival, and providing accurate service duration estimates.
- vii. HomOfix Company Experts are expected to conduct themselves professionally and provide services with the highest standards of quality and integrity.
- viii. Timely and effective communication with customers is essential for a positive service experience.
- ix. HomOfix Company Experts are granted access to our platform for the sole purpose of delivering services to customers.
- x. Unauthorized access, modification, or use of our systems for any purpose other than service provision is strictly prohibited.
- xi. Discrimination, harassment, or any form of unethical conduct is not tolerated. HomOfix Company Experts must treat customers and colleagues with respect and fairness.
- xii. Professional and courteous communication with customers is mandatory. Any disputes or issues should be promptly reported to HomOfix Company for resolution.
- xiii. HomOfix Company Experts must comply with all applicable laws and regulations related to their services. Any illegal or unethical activities are strictly prohibited.
- xiv. HomOfix Company Experts must respect the confidentiality of customer information and refrain from disclosing any sensitive details to third parties.



(5)

- xv. Homofix Technologies Private Limited reserves the right to update the platform, terms, and conditions as needed. HomOfix Company Experts will be notified of any changes, and continued use implies acceptance of the updated terms.
- xvi. Homofix Technologies Private Limited reserves the right to terminate the association with any HomOfix Company Expert violating the terms and conditions. Violations may result in suspension or permanent removal from the platform.
- xvii. By registering as a Service professional, referred to as "HomOfix Company Expert," you agree and acknowledge that we may collect and utilize your personally identifiable information. This includes your first and last name, mailing or home address, email address, and phone number. This information will be used to contact or identify you for the purpose of completing further registration processes.
- xviii. When logging into the HomOfix Company Expert App, we may request your permission to access your approximate location. This is necessary to verify that the Expert has visited the location specified by the customer for the service booking. We specifically access the HomOfix Company Expert App's location when they update the status to "reached" for the sole purpose of ensuring alignment with the customer-provided service location. The collection of location data is exclusively utilized for this verification process.
- xix. Homofix Technologies Private Limited is committed to safeguarding your privacy, and all collected information is handled in accordance with our Privacy Policy. Users are encouraged to review the Privacy Policy for a comprehensive understanding of how their data is managed and protected.
- xx. Eligibility and Registration for HomOfix Company Experts
  - a) To register as a HomOfix Company Expert, individuals must be at least 18 years old and capable of entering into legally binding contracts under the Indian Contract Act, 1872. Users affirm that all information provided for their account is accurate and commit to promptly updating details in case of any changes.
  - b) To qualify as a HomOfix Company Expert, individuals must possess a minimum of 2 years of working experience or have comprehensive knowledge in their respective technical fields.
  - c) To register as a HomOfix Company Expert, individuals must not have any serious legal cases pending against them.
  - d) HomOfix Company Experts agree to undergo background verification conducted by us.
- xxi. Account Creation and Verification
  - a) Upon successful completion of the background verification, an Expert ID and user credentials will be generated for the registered HomOfix Company Expert.
  - b) HomOfix Company Experts can use their user credentials to log in to the HomOfix Company Expert App and access its features.
  - c) HomOfix reserves the right to modify these registration and expert account creation policies as needed. Users will be notified of any changes, and continued use of the platform implies acceptance of the updated policies.

Signature of Applicant:  \_\_\_\_\_



## 9) Expert's Settlement Flow

Our settlement process is designed to ensure a smooth and transparent financial flow:

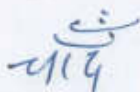
- i. **Transaction Processing:** When a customer avails of a service through our platform, the payment is authorized and processed through a secure payment gateway.
- II. **Aggregator Role:** As an Aggregator/Marketplace, we play a pivotal role to connecting customers with the service professionals through our platform to facilitate service bookings. As part of this role, we handle the collection of payments from customers on behalf of our service professionals. In this capacity, we collect payments from customers on behalf of our service professionals.
- III. **Settlement:** After the service is successfully completed, if the customer pays the booked service amount online, we deduct our platform fees and credit the settlement amount into the Expert Wallet. Conversely, if the customer pays in cash, the company will deduct the platform fees from the Expert's wallet immediately after the booking is completed.
- IV. **Taxes & Fees:** All taxes and fees will apply to all services booked by customers, including add-on services and spare parts required to complete the services. The company will collect and submit the GST on behalf of our service professionals. After the successful completion of the service, if customers pay the booked service amount with GST online, we will deduct our platform fees along with the collected GST amount and credit the settlement amount into the Expert's Wallet. Conversely, if customers pay the booked service amount with GST in cash after the service booking is completed, the company will deduct the platform fees along with the collected GST amount from the Expert's wallet immediately after the booking is completed.
- V. **Expert wallet:** The Expert must maintain a minimum balance of ₹ 1000 in their wallet at all times to consistently receive service booking leads. This balance can be topped up by the Expert through the recharge feature available in the Expert App.
- IV. **Withdrawal Process:** To initiate a withdrawal from their wallet, Service Professionals are required to submit a withdrawal request for the corresponding amount. Service professionals have the flexibility to make up to three withdrawal requests per week.
- V. **Wallet Withdrawal:** Upon receiving a withdrawal request from a service professional's wallet, we promptly process the disbursement to the service professional's designated bank account. This disbursement is typically completed within 24 hours of receiving the withdrawal request.
- VI. **Detailed Reporting:** Service Professionals have access to detailed reports outlining transaction history, settlement details, and fees associated with our platform services.

Signature of Applicant:  \_\_\_\_\_

**10) Addon Services and Spare parts**

- i. Homofix Company offers an add-on service and spare parts feature through the Homofix Company Expert App, enabling experts to include additional services and necessary spare parts following the completion of a customer's initial booking. Only Homofix Company Experts can add services through the Homofix Company Expert App after receiving confirmation from the customers.
- ii. Homofix Company Experts are prohibited from adding services without customer confirmation; any such violation may result in suspension or permanent removal from the platform.
- iii. This add-on service and spare parts feature empower experts to deliver a more comprehensive service, ensuring customer satisfaction. It also streamlines the process for customers, allowing them to include all necessary services and spare parts in a single service order, eliminating the need for multiple orders.

Signature of Applicant: \_\_\_\_\_









भारत सरकार  
Government of India



Download Date: 08/11/2020



चांद  
Chand  
जन्म तिथि/DOB: 25/09/1991  
पुरुष/ MALE

Issue Date: 16/05/2017

**7948 3158 0221**

VID : 9128 2556 1057 9652

मेरा आधार, मेरी पहचान

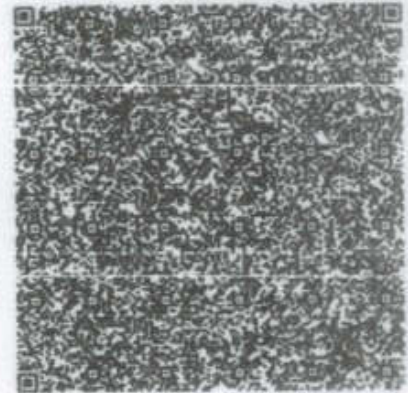


भारतीय विशिष्ट पहचान प्राधिकरण  
Unique Identification Authority of India



पता:  
S/O फरद अली, हाउस न-579, मिर्जापुर, सेक्टर-12  
विजय नगर, गाजियाबाद, गाजियाबाद,  
उत्तर प्रदेश - 201001

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S/O Farad Ali, house no-579, mirzapur,  
sector-12 vijay nagar, Ghaziabad,  
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