

# Brenton Gibbons

0402 413 340  
brenton@breakdesign.com.au

Hardworking, curious and resourceful Implementation / Onboarding Consultant. Always curious to learn new technology!

## EXPERIENCE

### Deputy — *Implementation Consultant*

2020 - August 2022

Providing new clients with end-to-end customised Deputy solutions to meet business needs. This includes configuration of their account using the Deputy API, working with Engineers to develop customised features and managing the Implementation process from start until go live.

### Rezdy — *Onboarding Team Lead*

2018-2020

Provided ongoing training and support to new customers, through 1-1 and Webinar training. Contributed to new process improvements and an increase in onboarded customers. Providing technical solutions to business problems for customers, including configuration of accounts using the API.

### Whirlwind Print — *Customer Service Representative*

2014-2017

Provided support to Customers and Account management team, using proprietary cloud platform. Responsibilities included administration, technical support and training. Provided ongoing feedback to improve business processes and systems.

## EDUCATION

### University of Technology Sydney — *Bachelor of Data Engineering / Bachelor of Medical Science*

January 2016 - Current date

Current part time student at UTS, studying a double degree. Majoring in Software Engineering. Distinction average student.

### Canberra Institute of Technology — *Advanced Diploma of Design*

2006 - 2007

Studied Graphic Design, Web development and UX design

## SKILLS

Customer Technical Support

Excellent written and oral communications skills

Fast learner

Problem Solver

Training and Onboarding

## KNOWLEDGE

Javascript

Python

AJAX / APIs

HTML / CSS

Git & GitHub

SQL & CMS

Adwords & Analytics

SaaS

Linux & Terminal

## REFERENCES

Available on Request