

# Tsele Molelekoa

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🌐 <https://github.com/TseleMolelekoa>



## Objective

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Qualified IT enthusiast with experience in providing excellent customer support to network users and expertise in resolving technical issues. Possess practical experience in security, networking, operating systems software, and full-stack web development. Seeking a Desktop Support role to leverage my skills and contribute to the efficient operation of an organization.

## Experience

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August 2023-present

**Full-Stack Development and Desktop Support Technician • Junior Position • Cape Innovation and Technology Initiative  
Cape Town**

### Responsibilities:

- Learning and gaining experience in full-stack software development.
- Providing resources and mentorship to support software development initiatives.

July 2021-June 2022

• **Intern • University of Free State Bloemfontein**

### Responsibilities:

- Responsible for module registration on LMS System, Blackboard.
- Handling Blackboard queries on the Solve-IT system.
- Providing student support and administration on PeopleSoft.
- Troubleshooting hardware and software issues.
- Incident management and query escalation to learning developers and system administrators.

July 2022-April 2023

• **Assistant Officer • University of Free State Bloemfontein**

### Responsibilities:

- Responsible for module registration on LMS System, Blackboard.
- Handling Blackboard queries on Solve-IT system.
- Providing student support and administration on PeopleSoft.
- Troubleshooting hardware and software issues.
- Incident management and query escalation to learning developers and system administrators.

October 2020-June 2021

**Van Assistant • Raptosec Logistics Bloemfontein**

**Responsibilities:**

- Transporting packages and goods in a timely and safe manner.
- Ensuring customer satisfaction through efficient deliveries.

July 2018-October 2020

**Van Assistant • Brezzy Distributors Bloemfontein**

**Responsibilities:**

- Delivering various items for customers and businesses.
- Adhering to safety precautions, protocols, and local traffic laws during deliveries.

## **Education**

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**BTech: Project Management**

**Central University of Technology**

**2019-2021**

- Strategic Management & Entrepreneurship IV
- Project Management Process I, II
- Operational Research & Project Research IV
- Project Accounting IV
- Project Resources IV
- Project Quality IV

**Diploma Information Technology**

**Damelin College**

**2015-2018**

- Information Systems I, II, III, IV
- Networks I, II
- Programming I, II, III, IV, V, VI
- Web Development I, II
- Document Programming, I, II, III, IV, V, VI
- Web Development I, II
- Documentation, Analysis & Design I, II
- Advanced PC Skills I, II
- Software Engineering, I

**Matric -Mamello Secondary School**

**2010-2014**

## **Skills**

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- Project Management
- Module Analysis
- Solve-IT
- Microsoft Office (Word, Excel, Outlook, Teams, Power-point & Access.)
- C# Programming
- Java Programming
- Blackboard (Learning Management Systems)

## **Hobbies**

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- Hiking and Outdoor Exploration
- Photography
- Cooking & Culinary Exploration
- Coding

## **Languages**

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Sesotho- Advanced  
English-Intermediate

## **References**

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Mojaesi Phejane – Learning development Mentor (University of the Free State)  
Contact Details: 051401 7332  
Nastassja Haarhoff – Previous Line Manager (University of Free State)  
Contact Details: 051401 7440  
Manki Makau – Previous Supervisor (Breezy Distributors/Raptosec Logistics)  
Contact Details: 072 169 0798  
Robert Molepo- Previous Line Manager (University of Free State)  
Contact Details: 051 401 7224