# Tsele Molelekoa

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- https://github.com/TseleMolelekoa



## Objective

Qualified IT enthusiast with experience in providing excellent customer support to network users and expertise in resolving technical issues. Possess practical experience in security, networking, operating systems software, and full-stack web development. Seeking a Desktop Support role to leverage my skills and contribute to the efficient operation of an organization.

### **Experience**

January 2024-Current

Junior Software Developer @ Younglings Africa in Cape Town.

August 2023-January 2024

Full-Stack Development and Desktop Support Technician • Junior Position • Cape Innovation and Technology Initiative

Cape Town

#### Responsibilities:

- Learning and gaining experience in full-stack software development.
- Providing resources and mentorship to support software development initiatives.

July 2021-June 2022

- Intern University of Free State Bloemfontein Responsibilities:
- Responsible for module registration on LMS System, Blackboard.
- Handling Blackboard queries on the Solve-IT system.
- Providing student support and administration on PeopleSoft.
- Troubleshooting hardware and software issues.
- Incident management and guery escalation to learning developers and system administrators.

July 2022-April 2023

- Assistant Officer University of Free State Bloemfontein Responsibilities:
- Responsible for module registration on LMS System, Blackboard.
- Handling Blackboard queries on Solve-IT system.
- Providing student support and administration on PeopleSoft.

- Troubleshooting hardware and software issues.
- Incident management and query escalation to learning developers and system administrators.

#### October 2020-June 2021

# Van Assistant • Raptosec Logistics Bloemfontein Responsibilities:

- Transporting packages and goods in a timely and safe manner. - Ensuring customer satisfaction through efficient deliveries.

## July 2018-October 2020

# Van Assistant • Brezzy Distributors Bloemfontein Responsibilities:

- Delivering various items for customers and businesses.
- Adhering to safety precautions, protocols, and local traffic laws during deliveries.

#### Education

# BTech: Project Management Central University of Technology 2019-2021

- Strategic Management & Entrepreneurship IV
- Project Management Process I, II
- Operational Research & Project Research IV
- Project Accounting IV
- Project Resources IV
- Project Quality IV

# Diploma Information Technology Damelin College 2015-2018

- Information Systems I, II, III, IV
- Networks I, II
- Programming I, II, III, IV, V, VI
- Web Development I, II
- Document Programming, I, II, III, IV, V, VI
- Web Development I, II
- Documentation, Analysis & Design I, II
- Advanced PC Skills I, II
- Software Engineering, I

# Matric - Mamello Secondary School 2010-2014

#### **Skills**

- Project Management
- Module Analysis

- Solve-IT
- Microsoft Office (Word, Excel, Outlook, Teams, Power-point & Access.)
- C# Programming
- Java Programming
- Blackboard (Learning Management Systems)

### Hobbies

- Hiking and Outdoor Exploration
- Photography
- Cooking & Culinary Exploration
- Coding

### Languages

Sesotho- Advanced English-Intermediate

### References

Mojaesi Phejane – Learning development Mentor (University of the Free State)

Contact Details: 051401 7332

Nastassja Haarhoff – Previous Line Manager (University of Free State)

Contact Details: 051401 7440

Manki Makau – Previous Supervisor (Breezy Distributors/Raptosec Logistics)

Contact Details: 072 169 0798

Robert Molepo- Previous Line Manager (University of Free State) Contact

Details: 051 401 7224