Tsering Khando Lama

Toronto | 519 808 7010 | tseringkhando19@gmail.com

https://tseringkhando.vercel.app/ | linkedin.com/in/khando | github.com/Tseringkhando

Summary

Highly adaptable software developer with hands-on experience in digital system support, content management, and web development, bringing strong problem-solving skills, a keen eye for usability, and a commitment to secure and accessible web experiences.

Technical Skills

- **Languages & Frameworks:** Java, JavaScript, C++, PHP, HTML5, CSS3, Bootstrap, React, Spring, CodeIgniter, Android
- **Web & CMS Tools:** Node.js, RESTful APIs, WordPress, SharePoint (basic familiarity)
- **Database Management:** Mysql, MongoDB, Firebase
- **Software Practices:** SDLC, Agile, Scrum, Agile, Scrum CI/CD Pipelines
- **Development Practices**: Agile, Scrum, CI/CD, SDLC, Git, Postman, Docker
- **Design and Prototyping Tools**: Adobe XD, Figma, Photoshop, Canva
- **Testing Practices**: Black-box, White-box, Incremental Testing
- **Version Control**: Git

Experience

Server, Bhojan Ghar Restaurant - Toronto, CA   Nov 2023 – Present

- Delivered excellent customer service in a fast-paced environment and trained new staff on system use.
- Quickly adapted to high-pressure service conditions, showcasing time management and communication skills.

IT Support, HomeTuitionNepal – Kathmandu, Nepal   Nov 2022 – March 2023

- Maintained internal client databases and resolved technical issues for tutors and clients.
- Configured and maintained the agency's internal databases for customer information
- Assisted in developing a digital platform to manage tutor-student engagement and data exchange.

Software Developer Intern , NAMI College – Kathmandu, Nepal   May 2019 – August 2019

- Developed and maintained an Employment Management System using CodeIgniter and MySQL, focusing on optimizing architecture and system integration
- Collaborated with the team in the design, development, and implementation of software solutions, significantly improving system performance and user experience
- Executed comprehensive software application tests, documented results, and enhanced system reliability through meticulous debugging and QA

Education

Lambton College, Toronto   Sept 2023 – April 2025
Postgraduate Certificate in Full Stack Software Development

NAMI College, Nepal -Affiliated to University of Northampton, UK   2017 - 2020
BSc (Hons) Computing in Software Engineering (First Class Honours)

Volunteer Work

Event Technical Support   March 2024 – May 2024
Hyolmo Society of Canada, Brampton, CA

- Provided technical support by managing backend issues and ensuring smooth operation of digital platforms for events

- Handled documentation of event activities and system processes, ensuring accuracy and accessibility
- Designed graphics for event promotion, enhancing the society's digital presence

Attributes

- Clear Communicator and Collaborative Team Player
- Proactive Problem Solver
- Highly Adaptable and able to work under pressure
- Quick Learner
- Strong Time Management
- Customer-focused and detail-oriented
- Analytical Thinker and Decision-Maker