Tsering Khando Lama

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SUMMARY

Highly adaptable and results-driven software developer with comprehensive training in full-stack software development, backed by a solid track record in technical support and software development.

Technical Skills

- Programming Languages: C, C++, Java, JavaScript, C#, Python
- Java Development: J2EE, Servlets, Java Swing
- Frameworks: Spring, CodeIgniter, Android Native, PHP, .NET Core , Android
- Web Development: HTML5, CSS3, Bootstrap, NodeJs, React, RESTful APIs
- Database Management: MySQL, MongoDB, Firebase
- Documentation and Charting: Agile documentation, Mock-ups, Flowcharts
- Testing Practices: Black-box, White-box, Incremental Testing
- Version Control: Git
- Development Tools: Docker, Postman
- Software Practices: SDLC, Agile, Scrum, Agile, Scrum CI/CD Pipelines
- Project Management: Trello, Slack
- Design and Prototyping Tools: Adobe XD, Figma, Photoshop, Canva

Experience

Server, Bhojan Ghar Restaurant - Toronto, CA   Nov 2023 – Present

- Managed high-volume order and payment processes with precision, upholding stringent attention to detail to minimize errors
- Demonstrated strong interpersonal and communication skills by efficiently resolving customer issues
- Adapted quickly to unexpected shifts in workload, effectively managing time to meet all service commitments during peak hours
- Trained new staff on system use, quickly learning and then teaching new software, illustrating my ability to learn swiftly and thoroughly

IT Support, HomeTuitionNepal – Kathmandu, NP   Nov 2022 – March 2023

- Provided technical support to clients seeking tutoring services and troubleshooting software and hardware issues
- Configured and maintained the agency's internal databases for customer information
- Assisted in developing a web-based system to manage tutor and student interactions

Software Developer Intern , NAMI College – Kathmandu, NP   May 2019 – August 2019

- Developed and maintained an Employment Management System using CodeIgniter and MySQL, focusing on optimizing architecture and system integration
- Collaborated with the team in the design, development, and implementation of software solutions, significantly improving system performance and user feedback
- Executed comprehensive software application tests, documented results, and enhanced system reliability through meticulous debugging and QA

Education

Lambton College, Toronto   Sept 2023 – Present
Postgraduate Certificate in Full Stack Software Development

NAMI College, Nepal -Affiliated to University of Northampton, UK 2017 - 2020
BSc Computing Software Engineering

Volunteer Work

Event Technical Support March 2024 – May 2024
Hyolmo Society of Canada, Brampton, CA

- Coordinated tasks with attention to detail and strong interpersonal communication
- Provided technical support by managing backend issues and ensuring smooth operation of digital platforms for events
- Handled documentation of event activities and system processes, ensuring accuracy and accessibility
- Designed graphics for event promotion, enhancing the society's digital presence

Attributes

- Clear Communicator and Collaborative Team Player
- Proactive Problem Solver
- Highly Adaptable and able to work under pressure
- Quick Learner
- Strong Time Management
- Customer-Oriented
- Analytical Thinker and Decision-Maker