

# TSHEGOFATSO LETLAPE

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| <https://github.com/TshegoLetlape>

## SUMMARY

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I am an aspiring Frontend Developer with a burning passion for creating captivating user interfaces and delightful user experiences. I find joy in turning design concepts into interactive, responsive, and pixel-perfect interfaces. I consider myself as a creative person who possesses the ability to work effectively in a team, adapts to constantly evolving work environments, applying problem solving methods when necessary and always eager to learn. I aim to gain valuable experience in this field.

**TECHNICAL SKILLS:** HTML5, CSS, Sass, JavaScript, ReactJs, Bootstrap, Object Oriented Programming, Microsoft Visual Studio Code, Git & Github, Node.js, APIs.

## PROFESSIONAL EXPERIENCE

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### BEARING MAN GROUP

*Internal Product Support*

*March 2019 – July 2021*

- Effectively analyzed customers' needs and recommended solutions that were beneficial.
- Built and maintained excellent customer relationships through timely response to inquiries and going above and beyond to accommodate unusual requests.
- Communicated with over 50 local and regional branches to locate stock.
- Worked with required departments to ensure orders are processed, procured and invoiced based on customer requirements.

### COCA-COLA BEVERAGES SOUTH AFRICA

*Sales and Marketing Representative*

*July 2017 – June 2018*

- Drove brand awareness through face-to-face consumer interaction.
- Resolved customers' complaints tactfully and professionally, keeping 90% of customer satisfaction.
- Worked closely with the logistics department to ensure a timely delivery to customers.
- Demonstrated a high level of initiative and creativity while tackling difficult tasks.

## RECENT PROJECTS

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- **Ticket Station:** I worked alongside three talented teammates to create a fully functional Ticketing System Website. As the Frontend enthusiast, I crafted the user-friendly face of our creation. We achieved this by using JavaScript, CSS, Bootstrap and Object Oriented Programming. <https://tshegoletlape.github.io/ticket-station/>
- **Calculator:** Built a simple calculator with an aesthetically pleasing background image. Managed to do this project by using HTML, CSS, and JavaScript. This showcases my frontend skills and problem-solving abilities. <https://tshegoletlape.github.io/A-Simple-Calculator/>
- **Personal Portfolio:** This project is an embodiment of my skills and journey in web development. It serves as a digital showcase of my expertise, featuring a sleek and intuitive design. Crafted using HTML, CSS, and JavaScript, this portfolio demonstrates my proficiency in frontend technologies and showcases my ability to create engaging user experiences. <https://tshegoletlape.netlify.app/>

## EDUCATION & OTHER

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**UNIVERSITY:** University of Johannesburg

*Bachelor of Commerce in Accounting*

**SKILLS:** Critical thinking and problem-solving abilities, Customer Service, Attention to detail, Oral and written communication skills, Team player.

**OTHER EDUCATION:** SheCodes Frontend Development Bootcamp and Introduction to Front-End Development by Meta.

**INTERESTS:** Reading, listening to music, watching films, roller skating, traveling, playing chess and learning new languages.