

TSHEGOFATSO LETLAPE

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| <https://github.com/TshegoLetlape>

SUMMARY*

I am an aspiring fullstack developer with a burning passion for creating captivating user interfaces and delightful user experiences. I find joy in turning design concepts into interactive, responsive, and pixel-perfect interfaces. I consider myself as a creative person who possesses the ability to work effectively in a team and adapt to constantly evolving work environments, applying problem solving methods when necessary. I aim to gain valuable experience in software development, web design, and teamwork, essential skills for a successful career in this field.

TECHNICAL SKILLS: HTML5, CSS, JavaScript, React, Bootstrap, Object Oriented Programming, Microsoft Visual Studio Code, Git & Github.

PROFESSIONAL EXPERIENCE

BEARING MAN GROUP

Internal Product Support

March 2019 – July 2021

- Effectively analyzed customers' needs and recommended solutions that were beneficial.
- Built and maintained excellent customer relationships through timely response to inquiries and going above and beyond to accommodate unusual requests.
- Communicated with over 50 local and regional branches to locate stock.
- Worked with required departments to ensure orders are processed, procured and invoiced based on customer requirements.

COCA COLA BEVERAGES SOUTH AFRICA

Sales and Marketing Representative

July 2017 – June 2018

- Drove brand awareness through face-to-face consumer interaction.
- Resolved customers' complaints tactfully and professionally, keeping 90% of customer satisfaction.
- Worked closely with the logistics department to ensure a timely delivery to customers.
- Demonstrated a high level of initiative and creativity while tackling difficult tasks.

PROJECTS

- **Sneaker Shopping Cart:** Built a sneaker cart using HTML, CSS and JavaScript. This is an interactive platform where users can browse and add sneakers to cart. { <https://tshegoletlape.github.io/Sneaker-Vault-Shopping-Cart/> }
- **Calculator:** Built a simple calculator with an aesthetically pleasing background image. Managed to do this project by using HTML, CSS, and JavaScript. This showcases my frontend skills and problem-solving abilities. { <https://tshegoletlape.github.io/A-Simple-Calculator/> }
- **Ticket Station:** I worked alongside three talented teammates to create a fully functional Ticketing System Website that has a payment system. We achieved this by using JavaScript, CSS, Bootstrap and Object Oriented Programming. { <https://tshegoletlape.github.io/ticket-station/> }

EDUCATION & OTHER

UNIVERSITY: University of Johannesburg

Bachelor of Commerce in Accounting

SKILLS: Critical thinking and problem-solving abilities, Customer Service, Attention to detail, Oral and written communication skills, Team player.

OTHER EDUCATION: SheCodes Frontend Development Bootcamp and Meso Academy Full Stack Web Development Course.

INTERESTS: Reading, listening to music, watching films, roller skating, traveling, playing chess and learning new languages.