



Gameflex Free Game Bonuses Operator Overview

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Change History

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1.0	11 th July 2011	Alan Wignall Craig Osborne	Initial version
2.0	20 th Apr 2018	Alan Wignall	Major update to all sections.
2.1	18 th May 2018	Alan Wignall	Added Booongo and Play'n GO.
2.2	21 st May 2018	Alan Wignall	Added Spinomenal.
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2.4	9 th April 2019	Alan Wignall	Addition of batch free game promotions for Microgaming Quickfire and NetEnt, sections 3.1.2.2 & 3.1.2.3. Free Game Supplement removed from reference documents, section 1.2.
2.5	1 st May 2019	Alan Wignall	Added Blueprint and Red Tiger
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2.9	21 st Apr 2020	Alan Wignall	Added Wazdan free spins, sections 1.2, 2.1, 2.2, 2.4, 3.1.1, 3.1.2.5.
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2.11	13 th Oct 2020	Alan Wignall	Added section to clarify the automated process to be used for free game promotions at player registration, section 2.3. Added new Gameflex Generic Operator Wallet API references.
2.12	4 th Nov 2020	Alan Wignall	Added Pragmatic Play free spins, sections 1.2, 2.1, 2.2, 2.5, 3.1.1, 3.1.2.5.
2.13	11 th Nov 2020	Alan Wignall	Yggdrasil currency check warning added, section 3.1.2.7.

2.14	13 th Jan 2021	Alan Wignall	Added Stakelogic free spins, sections 1.2, 2.1, 2.2, 2.5, 3.1.1, 3.1.2.5.
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1 Document Overview

This document provides an Operator with an overview of how the Iforium Gameflex platform interfaces to game provider free games and details how the winnings can be returned to either a Gameflex bonus, Gameflex cash or to the Operator wallet via the Operator Wallet API.

Unfortunately, there is no industry standard for the implementation or terminology used by the game providers but in this document “free games” are defined as a set of one or more free games assigned to a player as a promotional offer and usually assigned within the game provider system. This document is not intended to be a user guide on how to assign free games within each game provider.

This document does not cover general game play bonuses, see “Gameflex Bonuses Operator Overview” or registration bonuses, see “Gameflex Registration Bonuses Operator Overview”.

1.1 Document Structure

The main information in this document is presented in the main text with additional information highlighted in text boxes:

Notes:

Extra notes are provided in white text boxes. These notes can be to highlight a comment or describe the operation of the system under specific exceptional circumstances.

Warnings

Warnings are provided in red boxes and indicate how problems may occur.

1.2 Document References

This document references the following Iforium documents:

- Gameflex Bonuses Operator Overview
- Gameflex Registration Bonuses Operator Overview
- Gameflex Operator Wallet API With Batched Game-Wise
- Gameflex Generic Operator Wallet API
- Gameflex WebAPI - Bonusing Quick Start
- Gameflex WebAPI - Microgaming Quickfire Supplement
- Gameflex WebAPI - NetEnt Promotion Supplement
- Gameflex WebAPI - Play’n GO Promotion Supplement
- Gameflex WebAPI – Pragmatic Play Promotion Supplement
- Gameflex WebAPI – Stakelogic Play Promotion Supplement
- Gameflex WebAPI - Wazdan Promotion Supplement
- Gameflex WebAPI - Yggdrasil Promotion Supplement
- Gameflex Data Export

2 Free Games Overview

2.1 Game Providers

The Gameflex system will only function correctly with free game promotions from certain game providers. At the time of writing these providers are:

Blueprint Gaming
 Booongo
 Greentube
 IGT
 iSoftBet
 Microgaming Quickfire
 NetEnt
 Play'n GO
 Playson
 Pragmatic Play
 Red Tiger
 Relax Gaming
 Spinomenal
 Stakelogic
 Wazdan
 Yggdrasil

Please contact your Iforium account manager who will advise if the above list has changed.

2.2 Free Game Allocation to Players

There are two options available to allocate free games to players:



1. Free games can usually be assigned to one or more players within the game provider back office. As each game provider has developed their own free game functionality

and terminology, detailing how to create free games in the game provider systems is beyond the scope of this document, but there is more information in section 3.1.1.

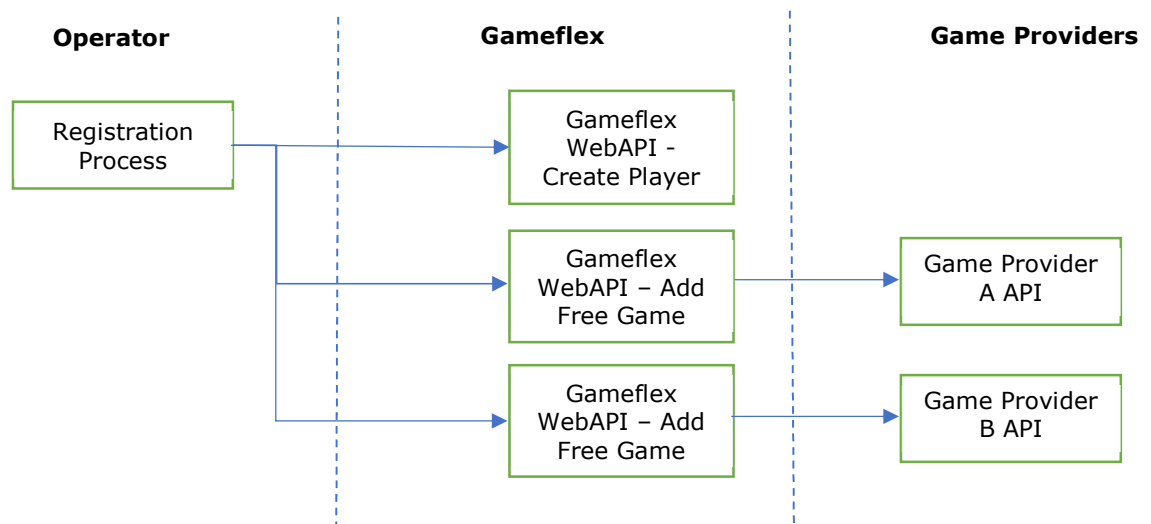
2. Automated: The Gameflex system has WebAPI calls that can be used to assign free games for specific game providers:

Microgaming Quickfire
 NetEnt
 Play'n GO
 Pragmatic Play
 Stakelogic
 Wazdan
 Yggdrasil

Please contact your Iforium account manager who will advise if the above list has changed.
 See section 3.1.2 for more information.

2.3 Free Game Allocation at Registration

The most common method of creating a player in the Gameflex system is to use the “just in time registration” which occurs at game launch. But in order to offer a player free game promotions on registration, the Operator must make a sequence of calls into the Gameflex API before the player launches a game. First the player is registered in Gameflex using the WebAPI Create Player method and then the free games can be allocated with one or more Add Free Game calls, as in the example below:



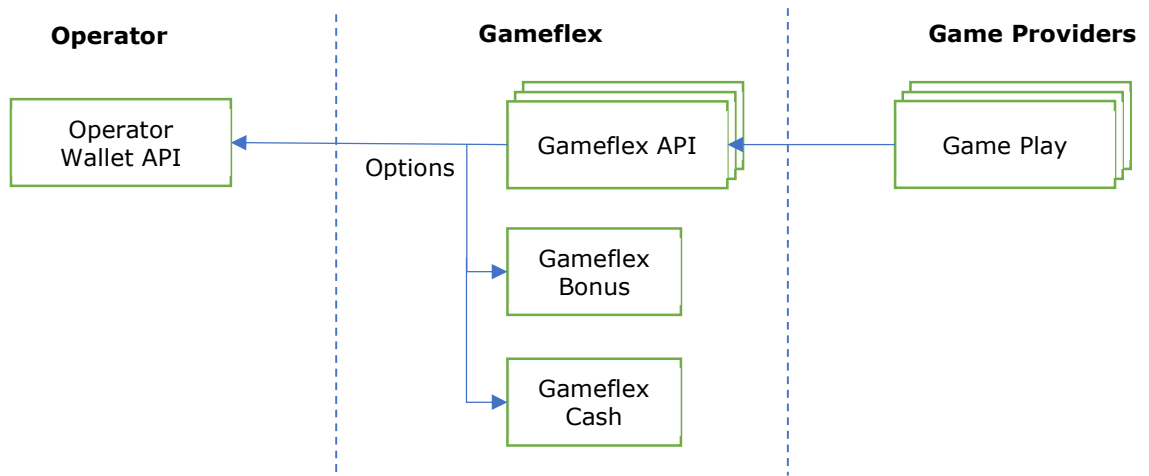
See section 3.1.2 for information on the Create Player and Add Free Game methods.

Notes:

1. Add Free Game calls into the Gameflex WebAPI only exist for those game providers listed in section 2.2 above and 3.1.2.

2.4 Free Game Winning Options

The Gameflex system has several options to handle the free game winnings. These options depend on how the Operators system is integrated into the Gameflex system:



1. For a Seamless Integrations using the Iforium Operator Wallet API's (Gameflex Generic Operator Wallet API or Game-Wise API), the options are:
 - Winnings are placed in a Gameflex bonus.
 - Winnings are returned to the Operator wallet via the Operator Wallet API using the place bet and winning calls.
 - Winnings are returned to the Operator wallet via the Operator Wallet API as a Credit Transaction.
2. For a Transfer Integration the options are:
 - Winnings are placed in a Gameflex bonus
 - Winnings are returned to cash within the Gameflex system.

See section 3.2 for more information.

Notes:

1. For the options available in other non-Iforium Seamless Integrations please contact you Iforium account manager.
2. In conjunction with the Operator, the above options should be discussed with Iforium before being configured by Iforium in the Gameflex platform.
3. All the above options are not available to all game providers, see the following sections for more information.

2.5 How Gameflex Handles Free Game Play

The handling of free game play (stakes, winnings, etc) within the Gameflex system depends on the calls made by the game provider to Gameflex. Generally, game providers fall into the following groups:

1. All Free Game Rounds passed to Gameflex
In this type of interface, the stake and winning for each free game round is sent to the Gameflex system. Microgaming Quickfire & Yggdrasil are game providers with this type of integration.
2. Total Free Game Play passed to Gameflex
In this type of interface, the game provider does not send the stake and winning for each game round but waits until all the game rounds are complete and then sends the totals. iSoftBet is a game provider with this type of integration.
3. Ad-Hoc Payment
In this type of interface, the game provider does not send any information for game rounds but simply sends the total winnings once all the free rounds are completed by the player.

In addition, some game providers do not forward stake information and the winnings for some cannot be placed in a Gameflex bonus, see below:

Game Provider	Group	Free Stakes Included	Winnings into a Gameflex Bonus	Comments
Blueprint Gaming	1	Yes	Yes	Each free round is sent as a separate game round with stakes and winnings.
Booongo	2	Yes	Yes	All the free rounds for a promotion are rolled into one game round with a single total stake and single total winnings.
Greentube	3	No	No	Greentube forward an ad-hoc winnings payment when all the rounds are complete.
IGT	1	Yes	Yes	Each free round is sent as a separate game round with stakes and winnings.
iSoftBet	2	Yes	Yes	All the free round for a promotion are rolled into one game round with a single total stake and single total winnings.
Microgaming Quickfire	1	Yes	Yes	Each free round is sent as a separate game round with stakes and winnings.
NetEnt	1	Yes	Yes	All the free rounds for a promotion are rolled into one game round with multiple stake calls (one for each spin by the player) but only a single total winnings call.
Play'n GO	2	No	Yes	Each free round is sent as a separate game round, BUT only the winnings are sent. No free game stakes are received from Play'n GO and so they cannot be passed on to the Operator Wallet API.

Playson	1	Yes	Yes	Each free round is sent as a separate game round, each with stakes and winnings.
Pragmatic Play	1	Yes	Yes	Each free round is sent as a separate game round, each with stakes and winnings.
Red Tiger	2	Yes	Yes	All the free rounds for a promotion are rolled into one game round with a single total stake and single total winnings.
Relax Gaming	2	Yes	Yes	All the free round for a promotion are rolled into one game round with a single total stake and single total winnings.
Spinomenal	1	Yes	Yes	Each free round is sent as a separate game round.
Stakelogic	1	Yes	Yes	Each free round is sent as a separate game round.
Wazdan	1	Yes	Yes	Each free round is sent as a separate game round.
Yggdrasil	1	Yes	Yes	Each free round is sent as a separate game round, each with stakes and winnings.

See section 3.2.1 for more information.

3 Free Game Life Cycle

This section details the free game life cycle and the handling of the stakes and winnings within the Gameflex system.

3.1 Awarding Free Games Promotions

There are two ways of awarding free game promotions to a player, either via the game providers back office application or, for certain game providers, via Gameflex WebAPI calls. Further details for each are below.

3.1.1 Game Provider Back Office

Usually the game providers have facilities to allocate free games to players via their own back office system. It is beyond the scope of this document to detail the back office application and terminology for each game provider but there are some notes and configuration restrictions that you should be aware of as an Operator. In some cases, there are known issues for specific free game configuration settings, these are highlighted below.

Notes:

1. The information below is as accurate as possible at the time of writing although Iforium have no control of when the game providers update or enhance their own system.

Blueprint Gaming

Blueprint have a Promotions section in their back office to create Free Bets.

Booongo

Booongo have a FreeBets section in their back office to create FreeBets.

Greentube

Greentube have a back office that allows the Operator to create multiple Campaigns (including the games and the free spin amount, etc) and then allocate Campaigns to players using Packages.

IGT

IGT have a Promotions section in their back office to create Promotional Free Spins.

iSoftBet

iSoftBet have a Marketing Tool in their back office to create Free Round Packages.

Microgaming Quickfire

Free games in Quickfire can be allocated using a CSV upload in their Quickfire IQ system. Quickfire currently uses Free Game Offer codes to define both the number of free games and the free stake amount for each game.

NetEnt

Free games can be issued using the NetEnt back office facility by defining a Free Round Bonus which can define multiple game / player combinations.

Warnings

- a. When creating a free game within the NetEnt back office a “Wagering Requirement” must be defined. The Wagering Requirement value MUST be configured as 0.00 (zero) for the free game winnings to be transferred correctly with the Gameflex system. If the value is set to a non-zero amount, the free game winnings will be retained within the NetEnt system and the following game play may fail.

Play’n GO

In the Play’n GO back office Free Game Offers can be created in the Features section.

Playson

Playson have a Promo Tool in their back office to create free spins.

Pragmatic Play

Pragmatic Play have an Enhanced Tool section in their back office to create free spins.

Red Tiger

Red Tiger free round promotions to be configured in the Marketing section of their back office website.

Warnings

- a. When creating free games within the Red Tiger back office ensure that each player is limited to only ONE set of free games per promotion. If the player can have more than ONE, the free game stake allocation will be incorrect.

Relax Gaming

Relax Gaming allow Free Round Promotions to be configured in the Promotions section of their back office website.

Spinomenal

Spinomenal allow free game promotions to be configured in the Promotions section of their back end website.

Stakelogic

There is no facility for the operator to allocate free game promotions in the Stakelogic back office.

Wazdan

Wazdan allow free game promotions to be configured in the Free Rounds section of their back end website. There options to add single free rounds or use a package and allocate players.

Yggdrasil

Yggdrasil allow Prepaids (free games) to be configured under Boost in their back office.

3.1.2 Gameflex WebAPI Calls

For certain Game Providers Iforium have integrated calls into the Gameflex WebAPI so that the Operator can automate the allocation of free games promotions via Gameflex. These WebAPI interfaces are detailed below.

3.1.2.1 Common Create Player

Before any of the following WebAPI calls can be used the player must first exist in the Gameflex system, for example, if free game promotions are being offered as part of a registration. In order to create the player in Gameflex the create player method can be used.

Create Player:

Description	Creates a player in the Gameflex system.
Method(s)	Create
See document	"Gameflex Web API - Bonusing Quick Start"

3.1.2.2 Microgaming Quickfire

The Gameflex WebAPI can be used to create free game promotions within a Quickfire casino for players within the Gameflex system.

The allocate call must include an offer code that exists in the Quickfire casino and this offer code will define the number of free spins and the stake amounts to give. The Gameflex system has a WebAPI method called "Get Free Game Offers" that returns all the Quickfire free game offers available within the Microgaming casino that are associated with the Iforium brand passed in the request.

Once the required offer code is determined, a method is available to allocate the free games to players:

1. Allocate Free Game Promotions to a Single Player

The "Add Free Games" method can be used to allocate an offer for one game to one player.

Microgaming Free Game Allocation:

Description	Retrieve free game offers and allocate free games to a player.
Method(s)	Get Free Game Offers Add Free Games
See document	"Gameflex WebAPI - Microgaming Quickfire Supplement"

Notes:

1. The Gameflex system has functionality to allow 2 separate Microgaming casinos to be configured for an Iforium brand, the main default casino and a second country/region specific casino. The "Microgaming Free Game Offers" call will only return offers from the default casino while the "Add Microgaming Free Games" call is player specific and will therefore work with both the default and the country/region specific casinos. The Operator must ensure that offers are the same in both Microgaming casinos.

3.1.2.3 NetEnt

The Gameflex WebAPI has different methods to allocate NetEnt free games to players:

1. Allocate Free Game Promotions to a Single Player

The "Add Free Games" method can allocate free games to multiple games for a single player, all games will have the same free stake and number of free spins. Multiple calls may be required by the Operator to configure the required free game campaign.

The bet level, coin value and number of free games are included in the call and passed through to NetEnt.

The method will automatically register the player in the NetEnt casino, if required.

2. Allocate Free Game Promotions via a NetEnt "Free Game Bonus Program"

To use this method the NetEnt bonus program must be pre-defined in the NetEnt casino, usually by the NetEnt Admin website. The NetEnt bonus program contains the list of games, the bet levels, coin values and number of free games already defined. The Gameflex WebAPI method "Activate Bonus Program" simply calls NetEnt to allocate the NetEnt bonus program to the player.

One advantage of using a NetEnt bonus program is that the Operator can use NetEnt's own reporting facilities to monitor the promotion performance.

The Gameflex method will automatically register the player in the NetEnt casino if required.

NetEnt Free Game Allocation:

Description	Allocate free games to a single player.
Method(s)	Add Free Games
See document	"GameflexWebAPI - NetEnt Promotion Supplement"

NetEnt Free Game Allocation By NetEnt Bonus Program:

Description	Allocate free games to a player using a pre-defined NetEnt bonus program.
Method(s)	Activate Bonus Program
See document	"GameflexWebAPI - NetEnt Promotion Supplement"

3.1.2.4 Play'n GO

The Gameflex WebAPI can be used to create free game promotions within a Play'n GO casino for players within the Gameflex system.

1. Allocate Free Game Promotions to a Single Player

The "Add Free Games" method can be used to allocate free games for one game or more games to one player.

Play'n GO Free Game Allocation:

Description	Allocate free games to a player.
Method(s)	Add Free Games
See document	"Gameflex WebAPI – Play'n GO Promotions Supplement"

3.1.2.5 Pragmatic Play

The Gameflex WebAPI can be used to create free game promotions within a Pragmatic Play casino for players within the Gameflex system.

1. Allocate Free Game Promotions to a Single Player

The "Add Free Games" method can be used to allocate free games for one game or more games to one player.

Wazdan Free Game Allocation:

Description	Allocate free games to a player.
Method(s)	Add Free Games
See document	"Gameflex WebAPI – Wazdan Promotions Supplement"

3.1.2.6 Stakelogic

The Gameflex WebAPI can be used to create free game promotions within a Stakelogic casino for players within the Gameflex system.

2. Allocate Free Game Promotions to a Single Player

The "Add Free Games" method can be used to allocate free games for one game or more games to one player.

Stakelogic Free Game Allocation:

Description	Allocate free games to a player.
Method(s)	Add Free Games
See document	"Gameflex WebAPI – Stakelogic Promotions Supplement"

3.1.2.7 Wazdan

The Gameflex WebAPI can be used to create free game promotions within a Wazdan casino for players within the Gameflex system.

3. Allocate Free Game Promotions to a Single Player

The “Add Free Games” method can be used to allocate free games for one game or more games to one player.

Wazdan Free Game Allocation:

Description	Allocate free games to a player.
Method(s)	Add Free Games
See document	“Gameflex WebAPI – Pragmatic Play Promotions Supplement”

3.1.2.8 Yggdrasil

The Gameflex WebAPI can be used to create free game promotions within a Yggdrasil casino for players within the Gameflex system.

The allocate calls must include a PrePaidTypeID that exists in the Yggdrasil casino. The PrePaidTypeID is specific for each game / currency / amount combination and there are over 40,000 PrePaidTypeID defined by Yggdrasil. The Gameflex system has a WebAPI method “List Prepaid Types” that returns all the PrePaidTypeID’s for a game and currency combination.

Once the required PrePaidTypeID is determined, a method is available to allocate the free games to players:

1. Allocate Free Game Promotions to a Single Player

The “Add Free Games” method can be used to allocate free games for one game and PrePaidTypeID to one player.

Yggdrasil Free Game Allocation:

Description	Retrieve Yggdrasil PrePaidTypeID and allocate free games to a player.
Method(s)	List Prepaid Types Add Free Games
See document	“Gameflex WebAPI – Yggdrasil Promotions Supplement”

Warnings

- a. For Yggdrasil free games, the currency associated with the PrePaidTypeID **MUST** match the players currency otherwise the free games may not be made available to the player. The Gameflex and Yggdrasil systems do **NOT** check the currencies match in the Add Free Games method.

3.2 Handling Game Play

The Gameflex system has several options to handle the free game stakes and winnings. These options will depend on the Operator Wallet API interface used by the Operator. Further details are given below.

3.2.1 Seamless Integration Options (Game-Wise)

For a Seamless integration using one of the Iforium Operator Wallet API’s (see document “Gameflex Operator Wallet API With Batched Game-Wise” section “Game Round

Batch Update” or document “Gameflex Generic Operator Wallet API”) the Operator has 3 options to handle free game play. These options are configured by Iforium and the same option is configured for all game providers.

Warnings

- b. For Greentube free spins, the only option available below is 3.

The options are:

1. Gameflex External Bonus

When the Gameflex system is configured with this option there are NO Operator Wallet API calls from the Gameflex system when free games are played.

The stakes are recorded within the Gameflex system and the winnings are placed in a Gameflex external bonus. For more information on Gameflex external bonuses and their life cycle, see document “Gameflex Bonuses Operator Overview”.

The Gameflex system is usually configured with a separate external bonus template for each game provider. These templates are created by Iforium with the final configuration performed by the Operator (e.g. play-through profile, thresholds, etc). See document “Gameflex Bonuses Operator Overview” for more information on external bonuses.

Notes:

1. If the player already has a Gameflex Bonus when they play free games and if the Gameflex system is configured to put these winnings into an external awarded bonus, then as a player can only have one bonus, the free game winnings will be added to the existing bonus.

2. Operator Wallet API

With an Iforium Operator Wallet API, the free game stakes and winnings are sent directly to the operator as each game is played, see section 2.5 for information on the stakes / winnings sent and when. The free game stakes and should be handled accordingly in the Operator system, i.e. free stakes are recorded, free winnings returned to the player.

Iforium Operator Wallet API Interfaces:

Description	Send free game stakes and winnings to the Operator.
Method(s)	Game Round Batch Update
See document	“Gameflex Operator Wallet API With Batched Game-Wise”
or	
Description	Send free game stakes and winnings to the Operator.
Method(s)	Place Bet Award Winnings
See document	“Gameflex Generic Operator Wallet API”

3. Operator Wallet API as a Credit Transaction

This option is mainly provided for backward compatibility. When the Gameflex system is configured with this option there are no free game Game-Wise Operator Wallet API calls from the Gameflex system. Instead each winning is sent as a separate Credit Transaction to the Operator Wallet API. To allow the Operator to distinguish between the different game providers a different AccountTransactionTypeID is used for each. A list of AccountTransactionTypeID's is in Appendix A.

Iforium Operator Wallet API Interfaces:

Description	Credit call to pass winnings to the Operator.
Method(s)	Credit Transaction
See document	"Gameflex Operator Wallet API With Batched Game-Wise" or "Gameflex Generic Operator Wallet API"

3.2.2 Transfer Integration Options

For Transfer integrations, all games are played from either cash or bonus funds held within the Gameflex system. For free games there are two options available:

Warnings

- a. For Greentube free spins, the only option available below is 2.

1. Gameflex External Bonus

Stakes are recorded in the Gameflex system and the winnings are placed in an external bonus within Gameflex. For more information on Gameflex external bonuses and their life cycle, see document "Gameflex Bonuses Operator Overview".

The Gameflex system is usually configured with a separate external bonus template for each game provider. These templates are created by Iforium with the final configuration performed by the Operator (e.g. play-through profile, thresholds, etc). See document "Gameflex Bonuses Operator Overview" for more information on external bonuses.

Notes:

1. If the player already has a Gameflex Bonus when they play free games and if the Gameflex system is configured to put these winnings into an external awarded bonus, then as a player can only have one bonus, the free game winnings will be added to the existing bonus.

2. Gameflex cash

With this option the stakes are recorded in the Gameflex system and the winnings are placed in the players Gameflex cash balance. The winnings can be used immediately for further non-free game play.

An Operator using a Transfer integration can use the FTP Export facility to receive free game stakes and winnings from Gameflex. These values are exported in csv files as TotalFreeGameStakes, FreeGameStakes, TotalFreeGameWinnings and FreeGameWinnings columns. For further information on this interface see document "Gameflex Data Export".

4 Appendix A - AccountTransactionTypeID

ID	Description
892	Blueprint Gaming Free Spin Winnings Transfer
910	Booongo Free Spin Winnings Transfer
889	Greentube Seamless Transfer Free Spin Winnings
925	IGT Free Spin Winnings Transfer
939	iSoftBet Free Spin Winnings Transfer
947	Microgaming Quickfire Free Spin Winnings Transfer
949	NetEnt Free Spin Winnings Transfer
907	Play N Go Free Spin Winnings Transfer
934	Playson Free Spin Winnings Transfer
908	Pragmatic Play Free Spin Winnings Transfer
888	Red Tiger Free Spin Winnings Transfer
921	Relax Gaming Free Spin Winnings Transfer
912	Spinonemal Free Spin Winnings Transfer
877	Stakelogic Free Spin Winnings Transfer
894	Wazdan Free Spin Winnings Transfer
919	Yggdrasil Free Spin Winnings Transfer