



Bank Fraud Detection Design

by

Tahsin Nayeem Shrestha



Introduction



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Bank Fraud Detection Design

MOTIVATION

THE ENTITIES

- **Customer** - This entity represents the bank's customers and includes information.
- **Account** - The Account entity is used to store details about bank accounts.
- **Merchant Transaction** - This entity tracks individual transactions associated with bank accounts and an external merchant.
- **Card** - The Card entity manages information related to credit/debit cards issued to customers.
- **Merchants** - Represents information about merchants involved in transactions. They are not the customers of the bank (account holders).
- **Alerts** - The Alert entity is used to store information about fraud alerts triggered by suspicious activities.
- **Case** - Every Case has some transactions that stem from a same investigation. An investigator is assigned to the case



VS Code

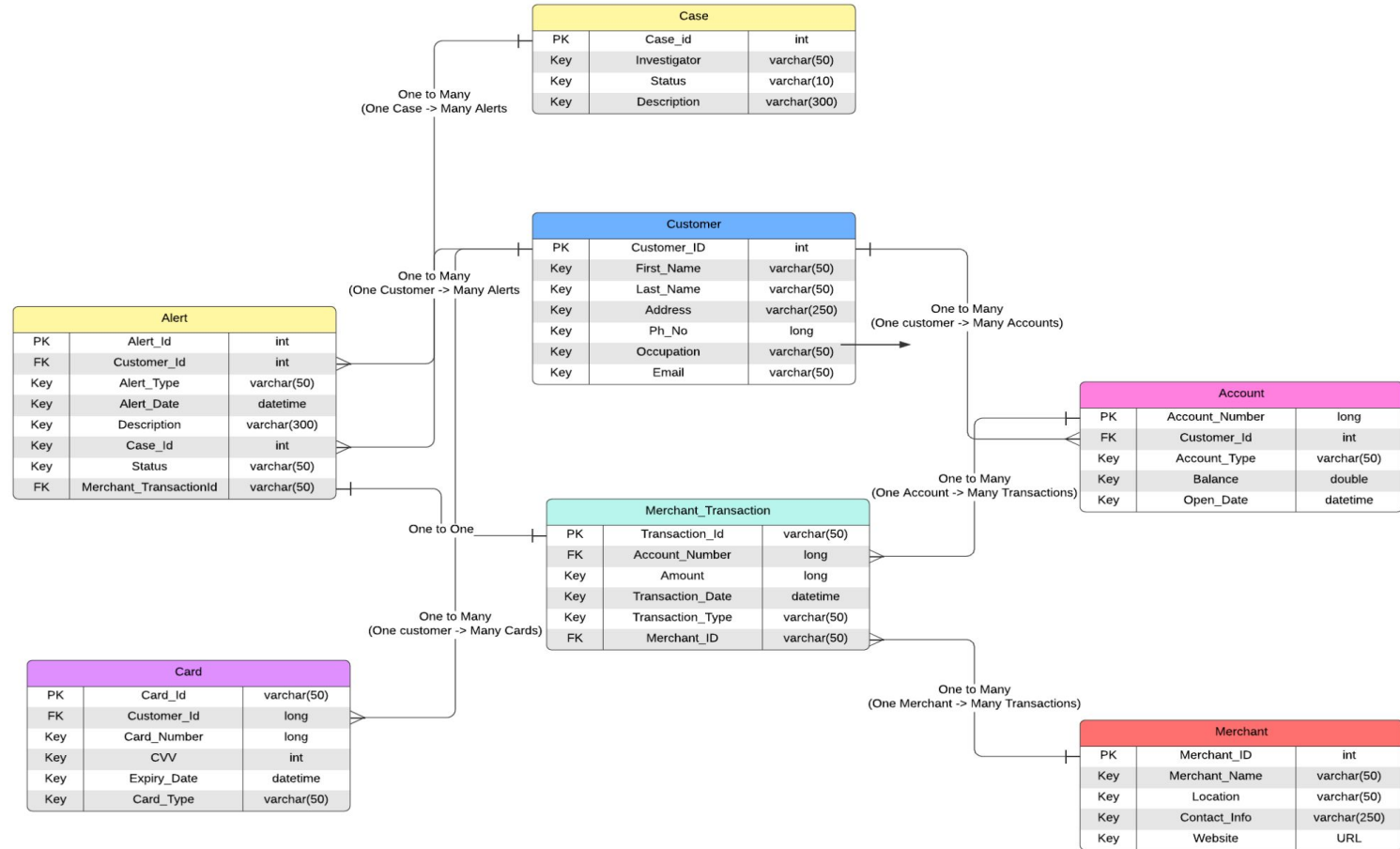
MySQL

Colab

Python

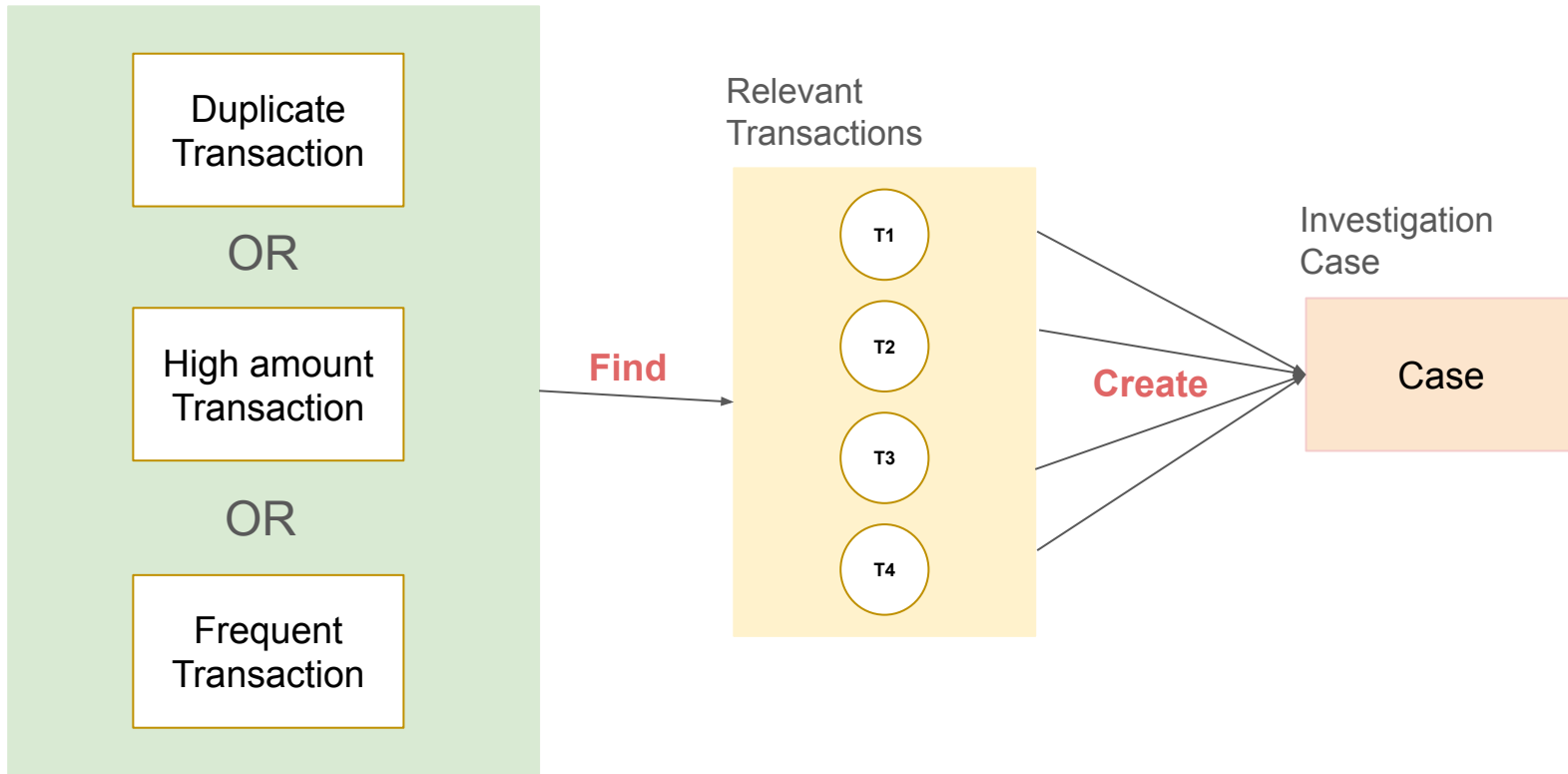


ENTITY RELATIONSHIP DIAGRAM



FRAUD CASE FILING PIPELINE

Anomaly Rules



NOTE - Fraud is any kind of anomaly detected in the amount transactions

Anomaly Case - 1

Description - Finding suspicious transactions by searching for transactions made more than \$5000 in one day

SQL Command:

```
SELECT
GROUP_CONCAT(MerchantTransactionID
) AS
TransactionIDs,FromAccountNumber,
MerchantID,
DATE(TransactionDate) AS
TransactionDate,
GROUP_CONCAT(Amount) AS AmountList
FROM MerchantTransaction
WHERE Amount > 5000
GROUP BY DATE(TransactionDate),
FromAccountNumber,MerchantID
HAVING COUNT(*) >= 2;
```

```
sql> #case-1
```

```
•SELECT
  GROUP_CONCAT(MerchantTransactionID) AS TransactionIDs,
  FromAccountNumber,
  MerchantID,
  DATE(TransactionDate) AS TransactionDate,
  GROUP_CONCAT(Amount) AS AmountList
FROM
  MerchantTransaction
WHERE
  Amount > 5000
GROUP BY
  DATE(TransactionDate), FromAccountNumber, MerchantID
HAVING
  COUNT(*) >= 2;
```

TransactionIDs	FromAccountNumber	MerchantID	TransactionDate	AmountList
69,70,71	2222222222222228	8	03/09/2022	133330.25,70434.50,8135.00
82,83	2222222222222228	8	03/21/2022	8888.00,30000.00

OK, 2 records retrieved in 1.952ms

Anomaly Case - 2

Description - Sending alert message for suspicious transactions to the Merchant

SQL Command:

```
CREATE TABLE MerchantTransaction
(MerchantTransactionID INT PRIMARY
KEY,
```

```
FromAccountNumber BIGINT,
```

```
Amount DECIMAL(10, 2),
```

```
TransactionDate DATETIME,
```

```
TransactionType VARCHAR(50),
```

```
MerchantID INT(100),
```

```
FOREIGN KEY (MerchantID)
```

```
REFERENCES Merchant (MerchantID),
```

```
FOREIGN KEY (FromAccountNumber)
```

```
REFERENCES Account (AccountNumber)
```

```
);
```

```
SELECT * FROM MerchantTransaction
WHERE Amount >= 5000;
```

```
sql> • SELECT * FROM MerchantTransactionAlert;
```

AlertID	MerchantTransactionID	AlertType	AlertDate	CaseID
1	69	HighTransaction	03/10/2022	1
2	70	HighTransaction	03/10/2022	1
3	71	HighTransaction	03/10/2022	1
4	82	HighTransaction	03/22/2022	2
5	83	HighTransaction	03/22/2022	2

OK, 5 records retrieved in 0.805ms

```
sql> #case-2
```

```
• SELECT * FROM MerchantTransaction WHERE Amount >= 5000;
```

MerchantTransactionID	FromAccountNumber	Amount	TransactionDate	TransactionType	MerchantID
6	222222222222226	11320.00	01/06/2022	Purchase	6
13	222222222222233	70000.50	01/13/2022	Purchase	13
69	222222222222228	133330.25	03/10/2022	Purchase	8
70	222222222222228	70434.50	03/10/2022	Purchase	8
71	222222222222228	8135.00	03/10/2022	Purchase	8
82	222222222222228	8888.00	03/22/2022	Purchase	8
83	222222222222228	30000.00	03/22/2022	Purchase	8

OK, 7 records retrieved in 0.893ms

Anomaly Case - 3

Description - Finding Duplicate Transaction made by Merchant with amount, type and date

SQL Command:

```
SELECT MerchantTransactionID,  
FromAccountNumber,Amount,Transaction  
Date,TransactionType,MerchantID  
FROM MerchantTransaction mt1  
WHERE  
Amount IN (SELECT Amount FROM  
MerchantTransaction mt2  
WHERE mt2.MerchantTransactionID  
<> mt1.MerchantTransactionID  
AND mt2.TransactionDate BETWEEN  
DATE_SUB(mt1.TransactionDate,  
INTERVAL 1 MINUTE)AND  
DATE_ADD(mt1.TransactionDate,  
INTERVAL 1 MINUTE) );
```

```
1 sql> #case-3  
2  
3 •SELECT  
4 MerchantTransactionID,  
5 FromAccountNumber,  
6 Amount,  
7 TransactionDate,  
8 TransactionType,  
9 MerchantID  
10  
11 FROM  
12 MerchantTransaction mt1  
13  
14 WHERE  
15 Amount IN (  
16 SELECT  
17 Amount  
18 FROM  
19 MerchantTransaction mt2  
20 WHERE  
21 mt2.MerchantTransactionID <> mt1.MerchantTransactionID  
22 AND mt2.TransactionDate BETWEEN  
DATE_SUB(mt1.TransactionDate, INTERVAL 1 MINUTE)  
AND DATE_ADD(mt1.TransactionDate, INTERVAL 1 MINUTE)  
);
```

MerchantTransactionID	FromAccountNumber	Amount	TransactionDate	TransactionType	MerchantID
84	2222222222222221	999.99	03/22/2022	Purchase	5
85	2222222222222221	999.99	03/22/2022	Purchase	5

OK, 2 records retrieved in 30.037ms

Anomaly Case - 4

Description - Finding no.of Alerts for different customer account in order to detect fraud

SQL Command:

```
SELECT c.CustomerID,  
COUNT(mta.AlertID) AS AlertCount FROM  
Customer c  
LEFT JOIN  
Account a ON c.CustomerID =  
a.CustomerID  
LEFT JOIN MerchantTransaction mt ON  
a.AccountNumber = mt.FromAccountNumber  
LEFT JOIN  
MerchantTransactionAlert mta ON  
mt.MerchantTransactionID =  
mta.MerchantTransactionID  
GROUP BY c.CustomerID  
ORDER BY AlertCount DESC;
```

```
1 sql> #Case-4  
2  
3 •SELECT  
4     c.CustomerID,  
5     COUNT(mta.AlertID) AS AlertCount  
6  
7 FROM  
8     Customer c  
9  
10 LEFT JOIN  
11     Account a ON c.CustomerID = a.CustomerID  
12  
13 LEFT JOIN  
14     MerchantTransaction mt ON a.AccountNumber = mt.FromAccountNumber  
15  
16 LEFT JOIN  
17     MerchantTransactionAlert mta ON mt.MerchantTransactionID = mta.MerchantTransactionID  
18  
19 GROUP BY  
20     c.CustomerID  
21  
22 ORDER BY  
23     AlertCount DESC;
```

CustomerID	AlertCount
------------	------------

8	5
---	---

1	2
---	---

2	0
---	---

3	0
---	---

4	0
---	---

5	0
---	---

6	0
---	---

7	0
---	---

9	0
---	---

10	0
----	---

11	0
----	---

12	0
----	---

13	0
----	---

14	0
----	---

OK, 30 records retrieved in 62.824ms

VS Studio

MYSQL SHELL FOR VS CODE

OPEN EDITORS

DB Connection Overview

BankSQL

DB Notebook

DATABASE CONNECTIONS

Account

Card

Customer

Merchant

MerchantTransaction

MerchantTransactionAlert

Views

Routines

ORACLE CLOUD INFRASTRUCTURE

MYSQL SHELL TASKS

Welcome

BankSQL

Editor: DB Notebook

sql> .\about

Welcome to the MySQL Shell - DB Notebook.

Press Cmd+Enter to execute the code block.

Execute \sql to switch to SQL, \js to JavaScript and \ts to TypeScript mode.

Execute \help or \? for help;

sql> .Use BankSQL;

OK, 0 records retrieved in 1.27ms

sql> .SELECT * FROM Customer

CustomerID	FirstName	LastName	Address	Email	PhoneNumber	Occupation
1	John	Doe	123 Main St	john.doe@example.com	1234567890	Software Engineer

OK, 1 record retrieved in 3.56ms

1 sql> .INSERT INTO Customer (CustomerID, FirstName, LastName, Address, Email, PhoneNumber, Occupation)

2 VALUES

3 (2, 'Jane', 'Smith', '456 Oak St', 'jane.smith@example.com', '9876543210', 'Data Analyst'),

4 (3, 'Bob', 'Johnson', '789 Pine St', 'bob.johnson@example.com', '5551234567', 'Teacher'),

5 (4, 'Alice', 'Williams', '101 Elm St', 'alice.williams@example.com', '4445556666', 'Accountant'),

6 (5, 'Charlie', 'Brown', '202 Maple St', 'charlie.brown@example.com', '3332221111', 'Graphic Designer'),

7 (6, 'Eva', 'Miller', '303 Birch St', 'eva.miller@example.com', '2223334444', 'Software Developer'),

8 (7, 'Frank', 'Davis', '404 Cedar St', 'frank.davis@example.com', '1112223333', 'Project Manager'),

9 (8, 'Grace', 'Martinez', '505 Pine St', 'grace.martinez@example.com', '9998887777', 'HR Specialist'),

10 (9, 'Henry', 'Anderson', '606 Oak St', 'henry.anderson@example.com', '8887776666', 'Financial Analyst'),

11 (10, 'Isabel', 'Taylor', '707 Elm St', 'isabel.taylor@example.com', '7776665555', 'UX Designer'),

12 (11, 'Jack', 'Moore', '808 Maple St', 'jack.moore@example.com', '6665554444', 'Marketing Manager'),

13 (12, 'Katie', 'White', '909 Birch St', 'katie.white@example.com', '5554443333', 'Software Engineer'),

14 (13, 'Liam', 'Hall', '123 Oak St', 'liam.hall@example.com', '4443332222', 'Data Scientist'),

15 (14, 'Mia', 'Lee', '234 Cedar St', 'mia.lee@example.com', '3332221111', 'Teacher'),

16 (15, 'Noah', 'Baker', '345 Pine St', 'noah.baker@example.com', '2221110000', 'Accountant'),

17 (16, 'Olivia', 'Ward', '456 Elm St', 'olivia.ward@example.com', '1110009999', 'Graphic Designer'),

18 (17, 'Paul', 'Fisher', '567 Maple St', 'paul.fisher@example.com', '9990001111', 'Software Developer'),

19 (18, 'Quinn', 'Cruz', '678 Birch St', 'quinn.cruz@example.com', '8889990000', 'Project Manager'),

20 (19, 'Rachel', 'Hill', '789 Cedar St', 'rachel.hill@example.com', '7778889999', 'HR Specialist'),

< 0 0 0 0

Top Investigations / Future enhancements

- Which Merchant received the same transactions more than once at the same transaction datetime? case-3
- Flagging the Merchant - Which Merchant had most of the alerts associated with them? case-4
- Customer/Merchants that have the most anomalous amount of Transactions? case-2



- Which Customer has record of anomalous record of history and if they will be qualified for loans in the future. Features - associated alerts, qualifications, transaction history, occupation, credit score change, etc. Model - Binary classification ML model to predict qualification of customer for loan approval.
- Future case - If the fraud is positive, we can freeze the customer Cards and take actionable case on the Merchant.

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THANK YOU

- Tahsin Nayeem Shrestha