KEBAABETSWE AGNES SENNELO

Web Designer

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ABOUT ME

I am Kebaabetswe A. Sennelo, beginner software engineering student, currently studying with the Power Learn Project Africa, cohort 2025. I am a passionate self-starter who has embarked on a journey into carving a career in the tech industry. I have since found a field I am actively pursuing as my desired area of specialty, which is Web Development and Cybersecurity. I have been fortunate enough to put some of my self-taught web design skills to use under the ETDP SETA work placement program at Lenaka Business Solutions, where I was tasked with refreshing their company logo, and website. I am currently upskilling my web development skills by studying coding to better render quality service to future clients. I want to create solutions using tech innovations.

EDUCATION

TSHWANE UNIVERSITY OF TECHNOLOGY

National Diploma: Tourism Management

TSOGO SECONDARY 2005

Senior Certificate (Grade 12 Matric)

LEARNERSHIP PROGRAM

ETDP SETA Learnership - Digital Marketing and E-Commerce

2024-2025

2013

Host Company - Lenaka Business Solutions

Digital marketing and E-commerce learneship aimed at equipping student with skills to become digital entrepreneurs and become players in the digital 4IR.

- Design and maintain the company website and digital assets.
- · Create promotional materials for marketing campaigns.
- · Collaborate with the social media manager to ensure consistent branding

SKILL

• HTML • CSS • Python

MySQL DataBase
 Basic Graphic Design
 Photography

WORK EXPERIENCE

Nine on Nexus Media - Photographer

2018-NOW

Freelance Photographer specializing in Location/Outdoor portrait photography, events photography and model testing

- · Location scouting for photoshoots.
- Photo retoruching and editing

WORK EXPERIENCE

EOH CSO - Senior Escalations Consultant

2019-2020

Samsung back office callcentre handling customer complaints and providing solutions inline with comapany policy and the Consumer Protection Act

- Investigating complaints by gathering all relevant documentation, and provide excellent customer service by managing customer expectation.
- Effective communication both oral and written to all parties involved in the claim, and accurately log updates of all customer interactions on SAP.

2017-2018

Motus Honda ERM - Cadet

Motor vehicle Technician's Assistant. Assisting with carrying out basic car service, and inspection of new cars upon arrival from factory or another dealership. Bike Technicians Apprentice carrying out services on motorcycles and assist with di-agnostics, services and new bike assembly.

- Create car and bike service bookings.
- Conduct car and motorbike check-in and inspection before service.

CERTIFICATES

BASIC GRAPHIC DESIGN AB4IR	2024
DIGITAL AWARENESS: MAWIGA CISCO NetAcad	2024
DIGITAL LITERACY MADE EASY 2024/25 Nemisa	2024
COMPUTER HARDWARE BASICS CISCO NetAcad	2024