

Curriculum Vitae

PERSONAL INFORMATION



Tsotos Alexandros

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[GitHub Profile](https://github.com/TsotosA) : <https://github.com/TsotosA>
[Date of Birth](#) : 26th October 1984
[Military Service](#) : Fulfilled

CAREER OBJECTIVE

Pursue a promising and challenging career change into the fascinating field of programming, combining the skills acquired by previous working experience on project management, customer focus and interpersonal communication.

PROFESSIONAL EXPERIENCE

10 Oct 2016–30 Mar 2017

R&D Project Engineer - Coordinator

Lalizas - Max Power, Athens (Greece)

Design and implementation of new product (tunnel thruster). Industrialization of existing product (retractable thruster). Daily responsibilities included: Administration of the project's timetables and coordination of the involved departments – Design in CAD – Production of the final assembly and implementation of the required quality tests at the factory in Monza/Italy – Reports generation – Production and User Manuals

01 Oct 2010–30 Σεπ 2016

Customer Service

CyTA Hellas Telecommunications S.A, Athens (Greece)

B2C & B2B sales - Handling of customer inquiries/ complaints/ comments - Communication and coordination with internal departments - First level technical support - Close cooperation with the regional manager to ensure sales target's achievement and to maximize store's team sales productivity

01 Dec 2009–30 Apr 2010

Automotive Technical Advisor

Sfakianakis AEBE, Athens (Greece)

Workshop floor coordination - Customer rapport and records maintenance

17 Mar 2004–Dec 2011

Insurance Agent

Interamerican, Chania (Greece)

Clientele development and retention – Customer support throughout the claims process.

EDUCATION AND TRAINING

Jul 2017–Present

Junior Full-Stack Java Developer (AFDEmp Coding BootCamp)

Coding Bootcamp

Alliance For Digital Employability (<http://www.afdemp.org>)

Technologies: HTML/CSS – JavaScript - JQuery – Java – Spring – MySql – Maven – Tomcat – Bootstrap – Git – NginX

Nov 2005–Nov 2007

MSc in Engineering & Manufacturing Management

Postgraduate Degree

Coventry University, United Kingdom

Dissertation Topic: "Supply Chain Management In The Airline Industry"

Mar 2007–Nov 2007

Insurance Agent Supervisor – Insurance Agent

Occupational Licence

Hellenic Ministry Of Development, Athens (Greece)

Indicative Seminar Topics: Team Leadership & Motivation – Work Ethics – Goal Setting – Resistance To Change – Time Management.

Sep 2002–Jul 2005

BA (Hons) in Business Management

Bachelors Degree

University Of Wales, United Kingdom

CERTIFICATIONS & COURSES

Feb 2018

PeopleCert: **Software Developer Practitioner**

License No.GR689000148AT

Jan 2018

PeopleCert: **Software Developer Foundation**

License No.GR688000157AT

Oct 2017

Udemy: **JavaScript Essentials**

Licence No.UC-58B8AC6X

Oct 2017

Udemy: **Web Design for Web Developers**

Licence No.UC-SJTJCRD0

ADDITIONAL INFORMATION

English Language

Excellent verbal and writing skills

Licenses

Car, Motorcycle, Speed Boat, Open Sea Sailing, Lifeguard

Other Skills

▪ Excellent use of **Microsoft Office™**, **Siebel CRM™**, Online Partners Portal.

▪ **Solidworks™ & Catia™** CAD: Basic knowledge and operation, solid models design and assemblies' manipulation.

▪ Project management skills focused on performance-driven and on-time implementation.

▪ Understanding of the technical and sales aspects of services and products, acquired through academical studies and enhanced by work experience.