

# Curriculum Vitae

## PERSONAL INFORMATION



## Tsotos Alexandros

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[GitHub Profile](https://github.com/TsotosA) : <https://github.com/TsotosA>  
[Date of Birth](#) : 26<sup>th</sup> October 1984  
[Military Service](#) : Fulfilled

## CAREER OBJECTIVE

Pursue a promising and challenging career change into the fascinating field of programming, combining the skills acquired by previous working experience on project management, customer focus and interpersonal communication.

## PROFESSIONAL EXPERIENCE

10 Oct 2016–30 Mar 2017

### R&D Project Engineer - Coordinator

**Lalizas - Max Power, Athens (Greece)**

Design and implementation of new product (tunnel thruster). Industrialization of existing product (retractable thruster). Daily responsibilities included: Administration of the project's timetables and coordination of the involved departments – Design in CAD – Production of the final assembly and implementation of the required quality tests at the factory in Monza/Italy – Reports generation – Production and User Manuals

01 Oct 2010–30 Σεπ 2016

### Customer Service

**CyTA Hellas Telecommunications S.A, Athens (Greece)**

B2C & B2B sales - Handling of customer inquiries/ complaints/ comments - Communication and coordination with internal departments - First level technical support - Close cooperation with the regional manager to ensure sales target's achievement and to maximize store's team sales productivity

01 Dec 2009–30 Apr 2010

### Automotive Technical Advisor

**Sfakianakis AEBE, Athens (Greece)**

Workshop floor coordination - Customer rapport and records maintenance

17 Mar 2004–Dec 2011

### Insurance Agent

**Interamerican, Chania (Greece)**

Clientele development and retention – Customer support throughout the claims process.

## EDUCATION AND TRAINING

Jul 2017–Present

### Junior Full-Stack Java Developer (AFDEmp Coding BootCamp)

Coding Bootcamp

**Alliance For Digital Employability** (<http://www.afdemp.org>)

Technologies: HTML/CSS – JavaScript - JQuery – Java – Spring – MySql – Maven – Tomcat – Bootstrap – Git – NginX

Nov 2005–Nov 2007

### MSc in Engineering & Manufacturing Management

Postgraduate Degree

**Coventry University, United Kingdom**

Dissertation Topic: "Supply Chain Management In The Airline Industry"

Mar 2007–Nov 2007

### Insurance Agent Supervisor – Insurance Agent

Occupational Licence

**Hellenic Ministry Of Development, Athens (Greece)**

Indicative Seminar Topics: Team Leadership & Motivation – Work Ethics – Goal Setting – Resistance To Change – Time Management.

Sep 2002–Jul 2005

### BA (Hons) in Business Management

Bachelors Degree

**University Of Wales, United Kingdom**

## CERTIFICATIONS & COURSES

Feb 2018

PeopleCert: **Software Developer Practitioner**

License No.GR689000148AT

Jan 2018

PeopleCert: **Software Developer Foundation**

License No.GR688000157AT

Oct 2017

Udemy: **JavaScript Essentials**

Licence No.UC-58B8AC6X

Oct 2017

Udemy: **Web Design for Web Developers**

Licence No.UC-SJTJCRD0

## ADDITIONAL INFORMATION

English Language

Excellent verbal and writing skills

Licenses

Car, Motorcycle, Speed Boat, Open Sea Sailing, Lifeguard

Other Skills

▪ Excellent use of **Microsoft Office™**, **Siebel CRM™**, Online Partners Portal.

▪ **Solidworks™ & Catia™** CAD: Basic knowledge and operation, solid models design and assemblies' manipulation.

▪ Project management skills focused on performance-driven and on-time implementation.

▪ Understanding of the technical and sales aspects of services and products, acquired through academical studies and enhanced by work experience.