

# Noah Arevalo

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Front Royal, Virginia

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## RELEVANT EXPERIENCE

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### **Business Intelligence Analyst**

*Virtual Service Operations (August 2021 - February 2022)*

- Designed, coded, and distributed business intelligence and data visualization tools using Microsoft PowerBI and PowerApps
- Tracked and managed inventory and statuses of over 8,000 Cisco Catalyst 9300 Series Switches using a Microsoft Azure SQL Database

### **Unemployment Claims Specialist**

*Virtual Service Operations & NYSDOL (June 2020 - August 2021)*

- Processed unemployment claims for residents of New York State who lost their jobs primarily due to the COVID-19 pandemic
- Utilized legacy COBOL-based applications to process payments
- Facilitated the process of claimants applying for and managing benefits over the phone through empathy and understanding

### **Air Sealing Technician**

*Air Barrier Solutions, Inc. (February 2018 - August 2019)*

- Installed and repaired weatherstripping and sealed interior ducts on private and commercial properties, saving clients thousands on inflated costs of HVAC operation
- Refurbished doors, windows, and building penetrations to achieve proper CFM specifications

## EDUCATION

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### **Christendom College (August 2018 - May 2022)**

*Bachelor of Arts, Major in Mathematics*

- Concentration in Number Theory
- Used Python to design various prime testing algorithms and measure their time complexity

## TECHNICAL SKILLS

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HTML, CSS, Javascript, SQL, Python, Microsoft Power Platform, UX Design, Jira