**Please read carefully till the end.**

**Important instructions related to assessment on Doselect:**

1. This assessment is camera enabled and strictly proctored, ensure that your webcam is working and it is producing clear image.
2. Prefer sitting in the room with plain background (no pictures or frames) and enough light, for your face is clearly visible in the camera throughout the assessment.
3. Ensure you use only Chrome browser. Don’t move away from the test window during the test, else the test will be auto-submitted with a warning message.
4. Ensure to have stable internet connection with decent speed during the entire assessment period.
5. Do not use mobile phones to make/receive calls during the assessment.
6. Using electronic accessories like headset, earphones, air pods and other gadgets are strictly prohibited during the assessment.
7. Please turn off all system notifications to avoid any obstructions during assessment.
8. In case of any unexpected error during assessment, please write on top of the Invitation mail to Doselect Assessment support team on email id given below:
   1. [support@Doselect.com](mailto:support@doselect.com).
   2. Include Varsha <[varsha.lonkar@capgemini.com](mailto:varsha.lonkar@capgemini.com)> and your Learning Partner SPOC in CC of that mail.
   3. Please provide below mentioned mandatory details in the mail
      1. EMP ID
      2. Batch Name ( As per Doselect)
      3. Test Name
   4. Please follow Doselect Live Support Process instructions mentioned below, to get the problem resolved (during the test on test day) in case of any issues – ONLY AFTER you have sent mail to support team

Note: Deviating from any of the above mentioned instruction (point #4 to #7), will be flagged as suspicious and action will be taken on case to case basis.

**Important points regarding Doselect Live Support meeting**

* All participants having assessment on a given day, will receive meeting invite from Varsha Lonkar ([Varsha.lonkar@capgemini.com](mailto:Varsha.lonkar@capgemini.com))/ Bharti Bhaghela([bharti.bhaghela@capgemini.com](mailto:bharti.bhaghela@capgemini.com)) with subject line as Connect To Seek Doselect Live Support-<Test Date>
* As mentioned in point # 8 above, after writing a mail to Doselect team (as per given instruction), please join the Doselect live support using the shared invite, to get the problem resolved
* There will be a Doselect SPOC available to look into the details of issue and help
* Please note if the response from Doselect SPOC is to contact test administrator, you MUST forward the mail sent to Doselect team to < [Geetha.thomas@capgemini.com](mailto:Geetha.thomas@capgemini.com)>, keep Varsha <[varsha.lonkar@capgemini.com](mailto:varsha.lonkar@capgemini.com)> and Learning Partner SPOC in CC
* Additionally, you can post your message in the live support meeting chat within 10-15 min in case no response received from Doselect SPOC
* If the issue remains unresolved, request you to share the details