



LE NGOC TUAN

INFORMATION TECHNOLOGY

02/04/2004

CONTACT



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EDUCATION

Hutech University of Technology
Major: Information Technology

2022-2026 | GPA: 3.0

CERTIFICATE

- Cisco Networking Basics – Cisco Networking Academy (2025)
- JavaScript Essentials 1 – Cisco Networking Academy (2025)
- JavaScript Essentials 2 – Cisco Networking Academy (2025)
- General English Test at Intermediate Level CEF Level B1

ABOUT ME

IT student majoring in Machine Learning and Applications, aiming to become a Machine Learning Engineer. Aspiring to apply knowledge of Python, Data Science, and machine learning algorithms to develop real-world AI systems, while enhancing analytical skills and model deployment capabilities in enterprise environments.

EXPERIENCE

- **Customer Review Sentiment Classification System**
 - Technologies: Python, Scikit-learn, TensorFlow, Pandas
 - Description: Collected hotel review data and trained an NLP model to classify feedback as positive or negative.
 - Result: Achieved 85% accuracy.
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- **Hotel Booking Cancellation Prediction Application**
 - Technologies: ML.NET, ASP.NET MVC, SQL Server
 - Description: Integrated a cancellation prediction model into the hotel management system.
 - Result: Enabled early warnings for high-risk booking cancellations.
- **Customer Segmentation by Booking Behavior**
 - Technologies: Python, K-Means Clustering, Matplotlib, Power BI
 - Description: Grouped customers based on booking data to support personalized marketing strategies.
 - Result: Improved customer insights for targeted campaigns.

SKILL

- Programming Languages: Python, C#, SQL
- Machine Learning & Data Science: TensorFlow, Scikit-learn, Pandas, NumPy, Matplotlib
- Databases: SQL Server, MySQL
- Tools: Git, Jupyter Notebook, Google Colab, Power BI
- Soft Skills: Teamwork, Problem-Solving, Presentation
- Language: English.