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| **USE CASE – UC01** | | | |
| **Use Case No.**  **Use Case Name** | UC01 | **Use Case Version** | 1.0 |
| Ask Questions | | |
| **Author** | Nguyễn Minh Tuấn | | |
| **Date** | 30/10/2020 | **Priority** | Normal |
| *Actor:*   * Leaner   *Summary:*   * This use case use allow leaner to make new question.   *Goal:*   * Bind the question to expert to resolve it and both leaner and expert exchange reply about the question.   *Trigger:*   * Learner submit question form.   *Preconditions:*   * User must login into the system with role Leaner.   *Post Conditions:*   * Success: Customers search the PT. * Fail: Show error message.   *Main Success Scenario:*   |  |  |  | | --- | --- | --- | | **Step** | **Actor Action** | **System Response** | | 1 | Leaner click fill question form include: question topic, problem need to resolve and click submit | System check number of question that remain for the leaner and binding one expert to this reply this question and decrease it when it find expert  [Exception 1] [Exception 2] [Exception 3] | | 2 | Leaner continually send reply to answer of the expert | System check the timestamp for the create time of reply and compare it to timestamp for the timeout of this question.  [Exception 4] | | 3 | Leaner finally submit the review form. | System record the review form. |   *Alternative Scenario:*   |  |  |  | | --- | --- | --- | | **No** | **Actor Action** | **System Response** | | 1 | If leaner exits the app before system can find expert to resolve the question | System stop find & bind the expert to the question. |   *Exceptions:*   |  |  |  | | --- | --- | --- | | **No** | **Actor Action** | **System Response** | | 1 | Leaner fill the question form and submits it. | System shows error message to ask user input missing required fields. | | 2 | Leaner fill completely form and submits it. | System shows error message to require leaner to buy more questions. | | 3 | Leaner fill completely form and submits it. | System shows error message to report that no expert available to resolve the question | | 4 | Leaner keep submit the reply to question | System show nofity that error message to notice that question is timeout and ask leaner to charge more turn to keep resolve question. | | | | |