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| **Use case – UC01** | | | |
| **Use case No** | **UC 01** | **Use Case version** | **!.0** |
| **Use case Name** | **Matching Question** | | |
| **Author** | **Nguyễn Minh Tuấn** | | |
| **Date** | **13/3/2021** | **Priority** | **Normal** |
| 1. **Actor:**  * **Expert**  1. **Summary:**  * **This use case shows how Expert matching new question from Leaner**  1. **Goal:**  * **Matching and resolve question for leaner and both leaner and expert can exchange reply about the question**  1. **Trigger:**  * **Expert accept the Question**  1. **Preconditions:**  * **User must log into the system with role expert and have certificate of subject he/she want to resolve**  1. **Post conditions:**  * **Create chat form**   **Main Success scenario:**   |  |  |  | | --- | --- | --- | | **Step** | **Actor action** | **System Response** | | **1** | **Expert click to choose subject, level and click matching** | **System checks expert certificate and blinding leaner then expert resolve learner question [EXCEPTION 1][EXCEPTION 2][EXCEPTION 3]** | | **2** | **Expert send resolve for leaner and wait leaner understand or not** | **System check reply from the leaner understand or not and same time compare with time out of session** | | **3** | **Expert get review form from learner and match new question** | **System records the review form** | | | | |
| **Alternation scenario:**   |  |  |  | | --- | --- | --- | | **No** | **Actor action** | **System Response** | | **1** | **If expert exits the app when resolving for leaner** | **They get 1 warning from the system, if they get 3 warning, system ban expert follow information** | | **2** | **If leaner exits the app when expert resolving the question** | **Show mess and add for expert half of salary than usaal** | | | | |
| **Exception scenario:**   |  |  |  | | --- | --- | --- | | **No** | **Actor action** | **System Response** | | **1** | **Expert don’t have certification** | **Show message error and ask expert choose again** | | **2** | **Expert get 1 or 2 warning** | **Show time warning for expert and remind expert carefully** | | **3** | **Expert click matching question** | **System shows error message to report that no question has been created** | | | | |