

# Introduction to NIST Cybersecurity Framework

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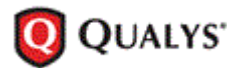
**Twitter: TrustedAgentGRC**

**August 2014**

# Introducing Trusted Integration, Inc.

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- Alexandria-based small business, founded in 2001
- Core focus on creating adaptive, scalable, and cost-effective Governance, Risk & Compliance (GRC) Solutions.
- Privately-held
- Memberships: ISSA, ISACA, AFCEA, Shared Assessments
- Deep relationships with Security, Risk and Technology Communities:



# GRC Innovator since 2003

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- 2014 SC Magazine Review for Risk & Policy Management
- 2013 Golden Bridge Technology Recipient for:
  - Gold Award for Government Compliance Solution
  - Silver Award for Governance, Risk and Compliance Solution
- Several Government Agencies and Commercial Enterprises depend on TrustedAgent GRC.

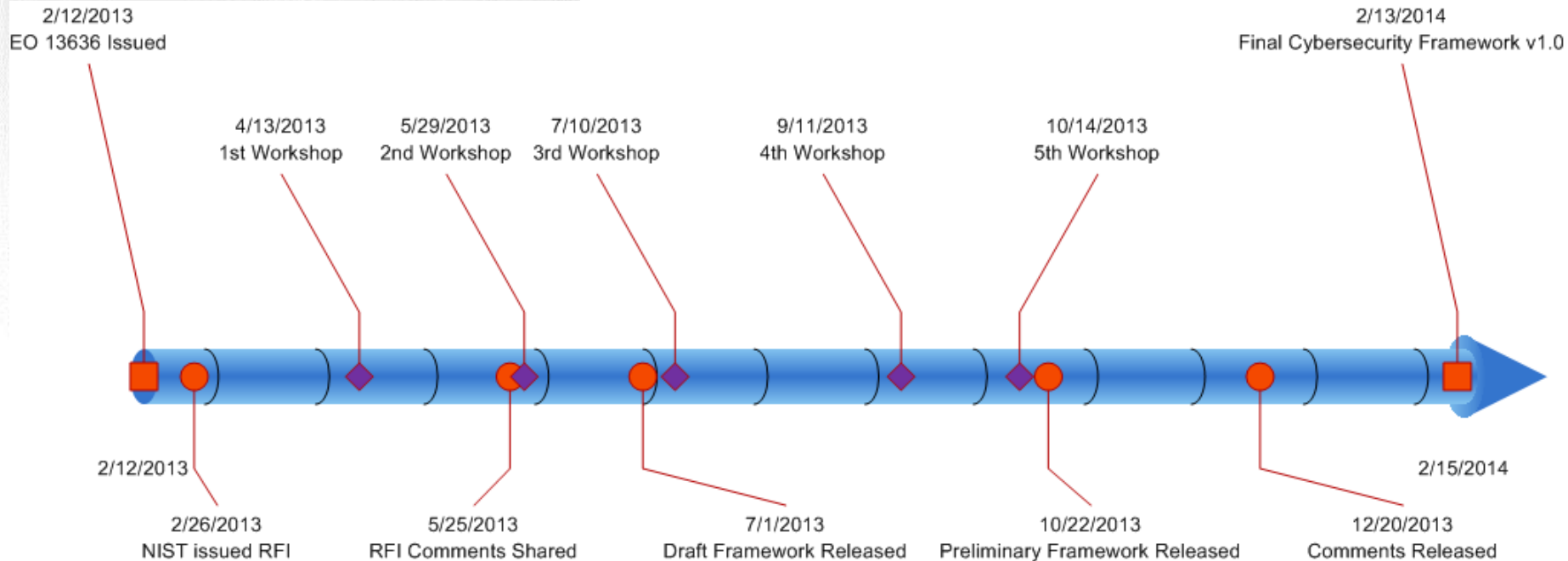
# What is Cybersecurity Framework

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- Voluntary risk-management approach
- Guidance to manage cybersecurity risk
- Encourage organizations to consider cybersecurity risk and their impact on the organization similar to:
  - Financial risk
  - Operational risk
  - Safety risk
- Does not displace or substitute for governing regulations applicable to the organizations:
  - HIPAA-HITECH
  - NERC CIP
  - PCI DSS
  - FFIEC

# What is Cybersecurity Framework (cont'd)

- Collaborative in nature:
  - Incorporating over 2,700 comments since original RFI.
  - From EO 13636 until preliminary framework took over 8 months
  - Major road shows for NIST covering 5 major locations across US
  - When release, the final framework will have taken over a year to develop.





# Goals of the Framework

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- Adaptable, flexible, and scalable
- Improve organization's readiness for managing cybersecurity risk
- Flexible, repeatable and performance-based
- Cost-effective
- Leverage standards, methodologies and processes
- Promote technology innovation
- Actionable across the enterprise → Focus on outcomes

# Applicability

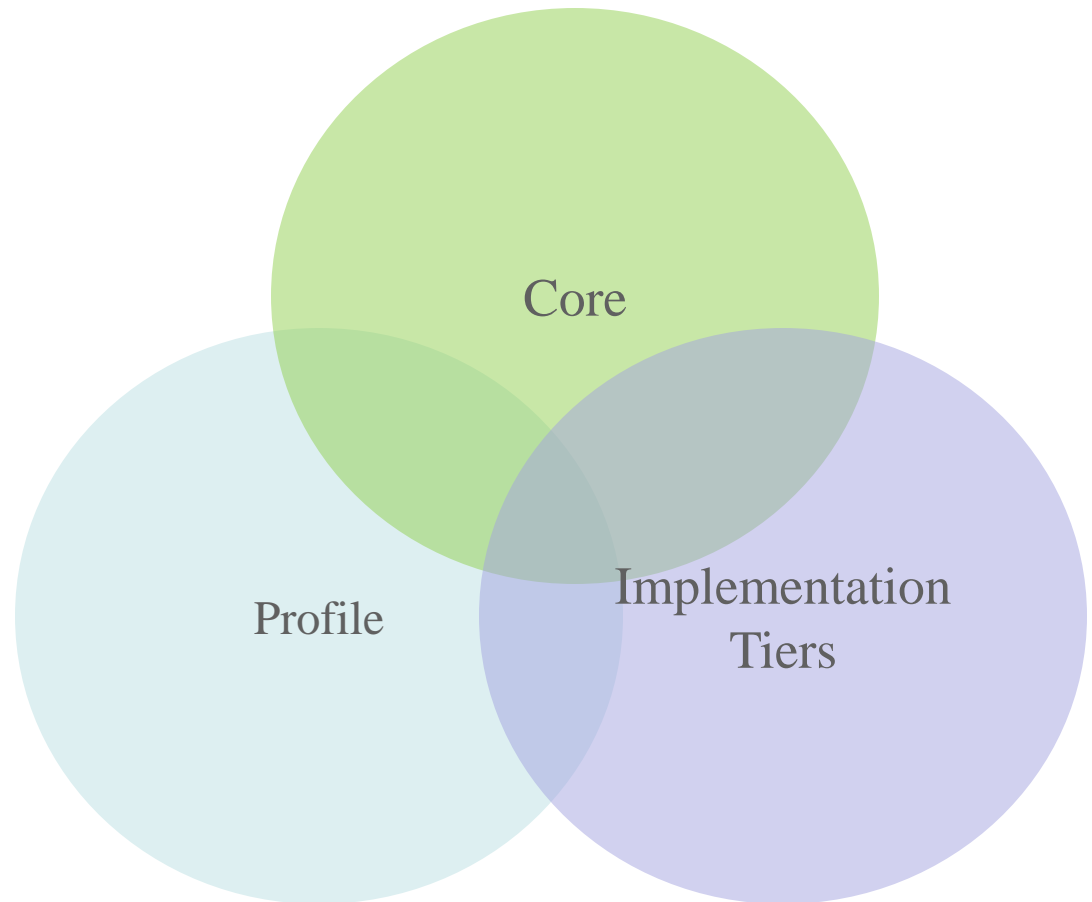
- Critical infrastructure (CI) community
  - Owners
  - Operators
- Covers 16 critical infrastructure sectors:



Raise your hand if your sector is not listed

# Key Parts of the Framework

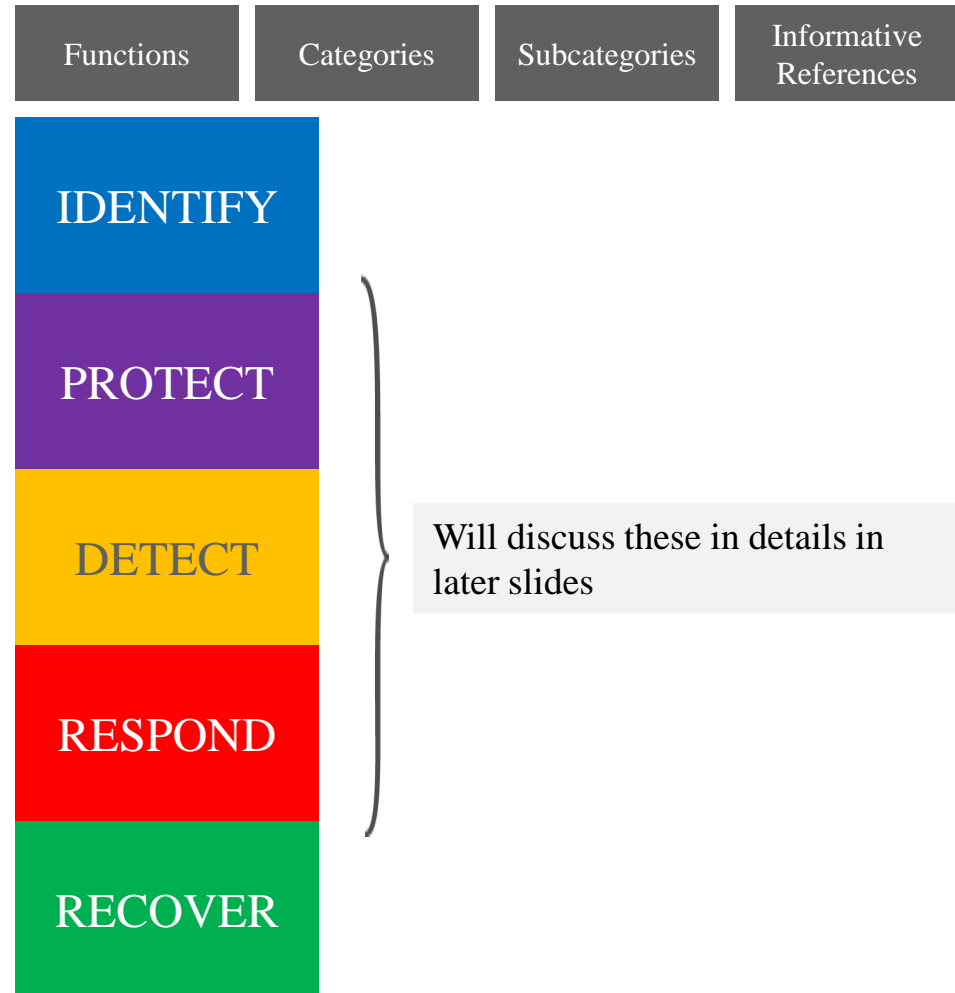
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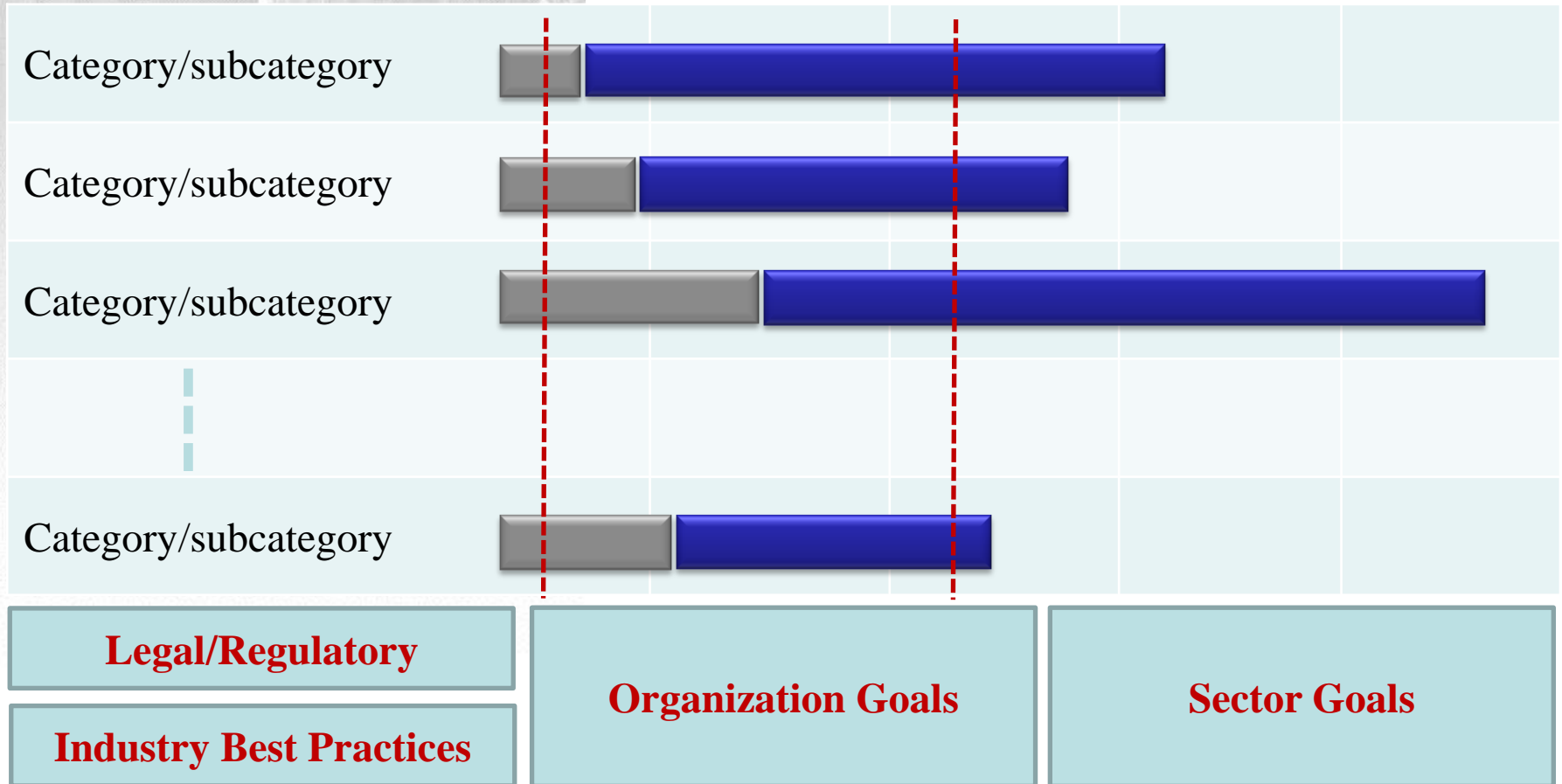
# Framework Core

- Details cybersecurity activities and key references.
- Not intended to be a checklist.
- Normalizes activities to commonly used standards and guidelines.
- Has four elements:
  - **Functions:** High-level cybersecurity activities to be developed, prioritized, and implemented.
  - **Categories:** Groups of cybersecurity outcomes
  - **Subcategories:** Decomposed the activities within the Categories
  - **Information References:** Illustrative standards, guidelines and practices



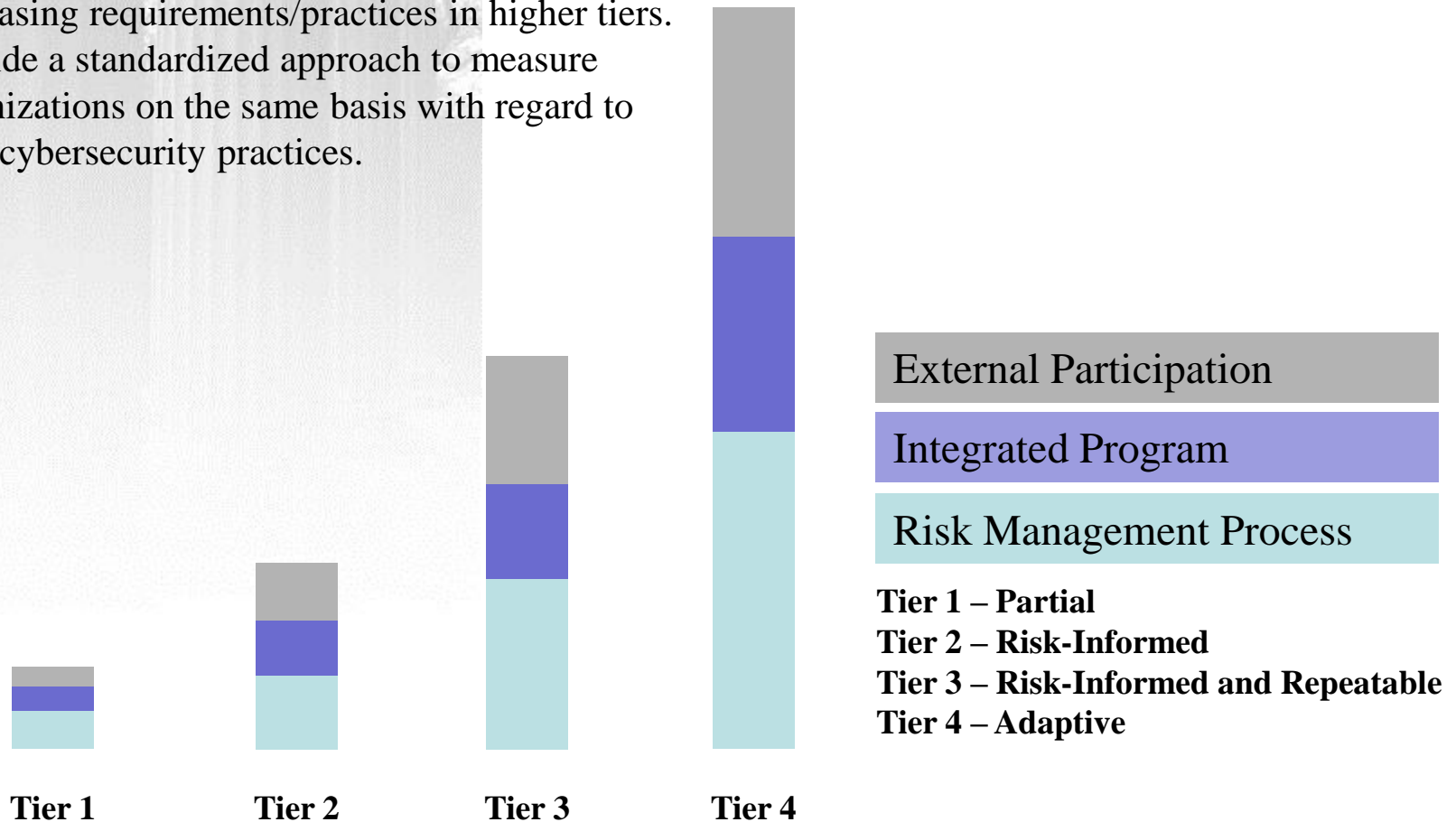
# Framework Profile

Current  Future

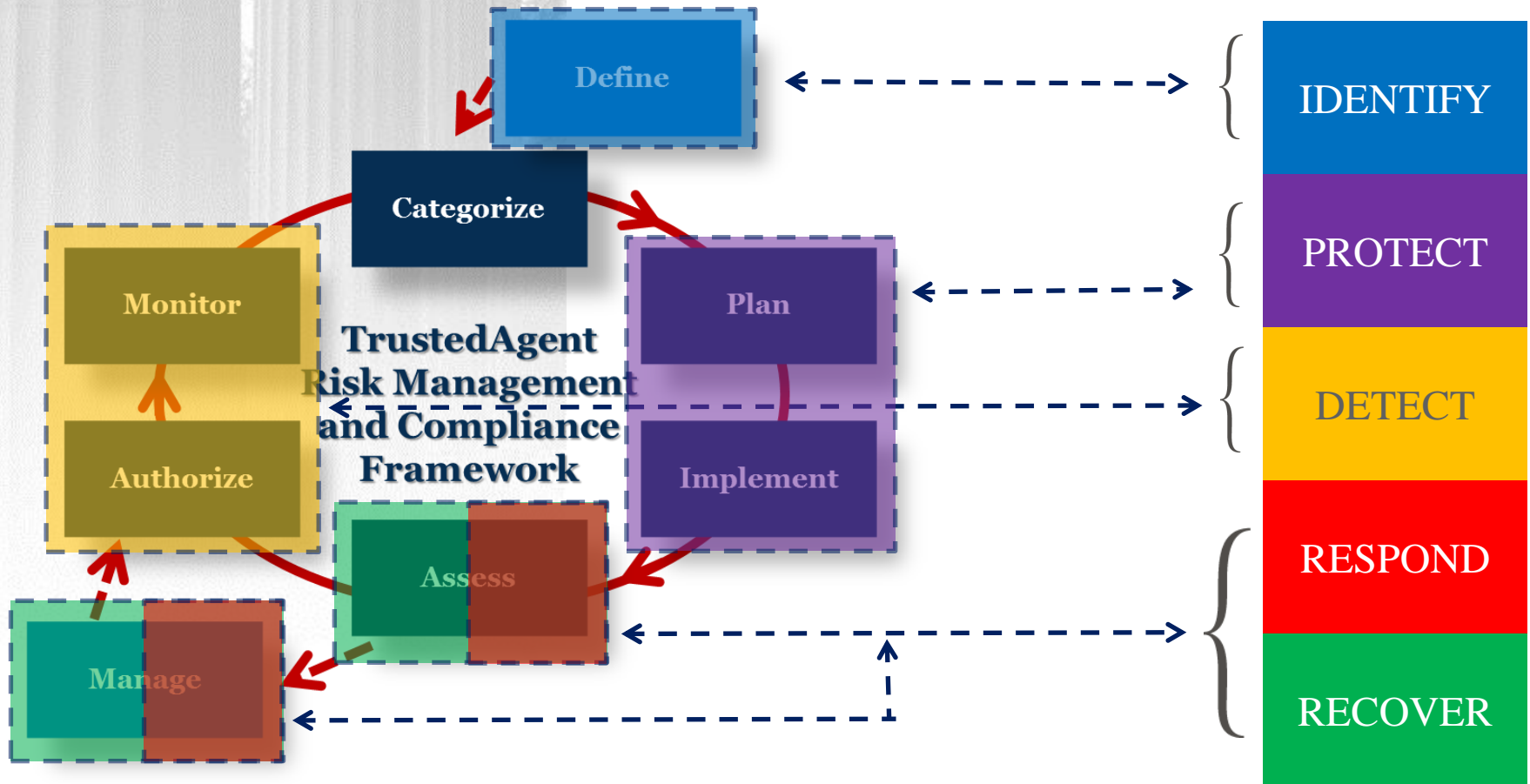


# Framework Implementation Tiers

- Describe the maturity of the organization with regard to management of cybersecurity activities.
- Increasing requirements/practices in higher tiers.
- Provide a standardized approach to measure organizations on the same basis with regard to their cybersecurity practices.

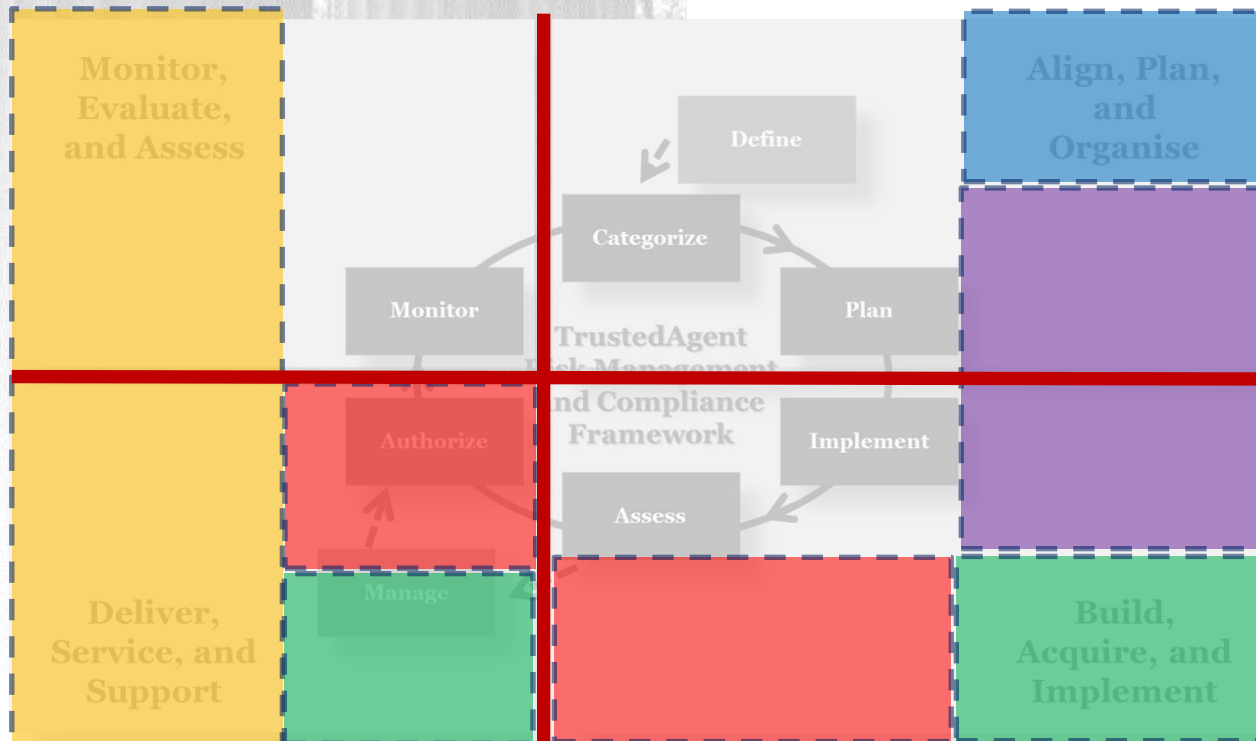


# Mapping to Risk Management Framework





# Mapping to COBIT/ISO 27001



IDENTIFY

PROTECT

DETECT

RESPOND

RECOVER

# High-Level Requirements → Categories

Develop the organizational understanding to manage cybersecurity risk to systems, programs, assets and capabilities.

- Asset Management (ID.AM)
- Business Environment (ID.BE)
- Governance (ID.GV)
- Risk Assessment (ID.RA)
- Risk Management (ID.RM)

IDENTIFY

PROTECT

DETECT

RESPOND

RECOVER

# High-Level Requirements → Categories

Develop and implement the appropriate safeguards and controls to ensure delivery of critical infrastructure services.

- Access Control (PR.AC)
- Awareness and Training (PR.AT)
- Data Security (PR.DS)
- Information Protection Processes and Procedures (PR.IP)
- Maintenance (PR.MA)
- Protective Technology (PR.PT)

IDENTIFY

PROTECT

DETECT

RESPOND

RECOVER

# High-Level Requirements → Categories

Develop and implement the appropriate activities and controls to identify occurrence of a cybersecurity event.

- Anomalies and Events (DE.AE)
- Security Continuous Monitoring (DE.CM)
- Detection Processes (DE.DP)

IDENTIFY

PROTECT

DETECT

RESPOND

RECOVER



# High-Level Requirements → Categories

Develop and implement the appropriate activities and controls to take action regarding a detected cybersecurity event.

- Response Planning (RS.PL)
- Communications (RS.CO)
- Analysis (RS.AN)
- Mitigation (RS.MI)
- Improvements (RS.IM)

IDENTIFY

PROTECT

DETECT

**RESPOND**

RECOVER

# High-Level Requirements → Categories

Develop and implement the appropriate activities to maintain plans for resilience and to restore any capabilities or services that were impaired due to a cybersecurity event.

- Recovery Planning (RC.RP)
- Improvements (RC.IM)
- Communications (RC.CO)

IDENTIFY

PROTECT

DETECT

RESPOND

RECOVER

# Key Updates with CSF since Feb 2014

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## Privacy

- Design considerations for the privacy framework has been established.
- 2<sup>nd</sup> Privacy Engineering Workshop is scheduled for Sep 15-16, 2014

## Security

- NIST released draft RFP to solicit experience from industries.
- NIST opens comment period for 45 days on Tuesday this week.
  - *TI is looking to work with organizations and members of the chapter to support this RFI response.*

## Law-making

- Increased activities on Capitol Hill to pass consensus pieces of cybersecurity legislation (data breach, information sharing, privacy protections, DHS role in cyber workforce)
- Industry-groups (Auto-ISAC, NEMA, NEI) and sector-specific regulators (SEC, DOT/NHTSA, FTC) ramp up standards and clarifications

# Conclusion

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- Foundational framework for cybersecurity management flexible to support any organization:
  - Applicable to many industries
  - Size or organization
  - Scalable
  - Maturity
- Offer choices of standards to assess, evaluate and monitor progress:
  - NIST
  - COBIT/ISO 27001
  - ISA
- Significant data to indicate that CSF is making good progress among industries.
- Adoption in SMBs may still need additional work.



# Demo of TrustedAgent GRC using CSF



## TRUSTED INTEGRATION



**Compliance Management**   **Audit Management**   **Vulnerability Management**

**Enterprise Risk Management**   **Incident Management**   **IT Governance**

**Continuous Monitoring**

# TrustedAgent GRC

**Risk and Compliance**   **Policy Management**

**Vendor Risk Management**   **Governance**

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# Thank You



# Contact Information

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# Supplement Slides



# Useful References

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- <http://www.nist.gov/cyberframework/>
- [www.isaca.org/cobit/documents/cobit5-introduction.ppt](http://www.isaca.org/cobit/documents/cobit5-introduction.ppt)
- [www.27000.org/iso-27001.htm](http://www.27000.org/iso-27001.htm)

# Categories: Asset Management (ID.AM)

SUBCATEGORY	POSSIBLE ACTIVITIES
ID.AM-1: Physical devices and systems within the organization are inventoried	<ul style="list-style-type: none"><li>• Inventory of systems and key applications are documented.</li></ul>
ID.AM-2: Software platforms and applications within the organization are inventoried	<ul style="list-style-type: none"><li>• Hardware, software, and devices are documented against the inventories.</li></ul>
ID.AM-3: The organizational communication and data flow is mapped	<ul style="list-style-type: none"><li>• Data flows</li><li>• Architecture diagrams</li><li>• Boundary diagrams</li></ul>
ID.AM-4: External information systems are mapped and catalogued	<ul style="list-style-type: none"><li>• Interconnections</li><li>• Cloud systems</li></ul>
ID.AM-5: Resources are prioritized based on the classification / criticality / business value of hardware, devices, data, and software	<ul style="list-style-type: none"><li>• Type of inventory (MA, GSS, vendor, program, data center)</li><li>• Sensitivity classification</li><li>• Security categorization</li></ul>
ID.AM-6: Workforce roles and responsibilities for business functions, including cybersecurity, are established	<ul style="list-style-type: none"><li>• Key points of contact are defined and assigned to inventories.</li><li>• POCs address key roles within organization.</li></ul>

# Categories: Business Environment (ID.BE)

SUBCATEGORY	POSSIBLE ACTIVITIES
ID.BE-1: The organization's role in the supply chain and is identified and communicated	<ul style="list-style-type: none"><li>• A participant in any of 16 CI sectors?</li></ul>
ID.BE-2: The organization's place in critical infrastructure and their industry ecosystem is identified and communicated	<ul style="list-style-type: none"><li>• Articulate in organization's mission and objectives by management, BoD, and organizational staff.</li><li>• Reflect in annual training of employees</li></ul>
ID.BE-3: Priorities for organizational mission, objectives, and activities are established	<ul style="list-style-type: none"><li>• Organization's CI objectives cascade to individual annual objectives/goals</li></ul>
ID.BE-4: Dependencies and critical functions for delivery of critical services are established	<ul style="list-style-type: none"><li>• Identified SLAs or MOUs for interconnections</li><li>• Cloud deployment models</li><li>• Cloud service models</li></ul>
ID.BE-5: Resilience requirements to support delivery of critical services are established	<ul style="list-style-type: none"><li>• FMEA/FTA/HAZOP or any other criticality assessments performed to determine weaknesses within the supply of the critical services</li></ul>

# Categories: Governance (ID.GV)

SUBCATEGORY	POSSIBLE ACTIVITIES
ID.GV-1: Organizational information security policy is established	<ul style="list-style-type: none"><li>Established policies and procedures supporting CI and management of cybersecurity.</li></ul>
ID.GV-2: Information security roles & responsibility are coordinated and aligned	<ul style="list-style-type: none"><li>Established POCs for inventories that address the key security roles.</li></ul>
ID.GV-3: Legal and regulatory requirements regarding cybersecurity, including privacy and civil liberties obligations, are understood and managed	<ul style="list-style-type: none"><li>Identified governing regulations, and standards</li><li>Policies and procedures reference applicable regulations, or standards</li></ul>
ID.GV-4: Governance and risk management processes address cybersecurity risks	<ul style="list-style-type: none"><li>Use of risk management approach that is adopted and place into practice by BOD and senior management.</li></ul>

# Categories: Risk Assessment (ID.RA)

SUBCATEGORY	POSSIBLE ACTIVITIES
ID.RA-1: Asset vulnerabilities are identified and documented	<ul style="list-style-type: none"><li>• Use of vulnerability assessment tools and map findings from tools to impacted assets.</li></ul>
ID.RA-2: Threat and vulnerability information is received from information sharing forums and sources.	<ul style="list-style-type: none"><li>• Use of NIST NVD, ISACs</li><li>• Subscribe through vulnerability assessment tools</li></ul>
ID.RA-3: Threats to organizational assets are identified and documented	<ul style="list-style-type: none"><li>• Use of risk assessment per NIST 800-30 and standardized threat vectors</li></ul>
ID.RA-4: Potential impacts are analyzed	<ul style="list-style-type: none"><li>• Likelihood and impact levels are determined</li><li>• Assigned risk levels to identified findings</li></ul>
ID.RA-5: Risk responses are identified.	<ul style="list-style-type: none"><li>• Findings include recommended mitigation actions</li></ul>



# Categories: Risk Management (ID.RM)

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SUBCATEGORY	POSSIBLE ACTIVITIES
ID.RM-1: Risk management processes are managed and agreed to	<ul style="list-style-type: none"><li>• Risk management methodology is clearly defined as part of the CI or IS program.</li></ul>
ID.RM-2: Organizational risk tolerance is determined and clearly expressed	<ul style="list-style-type: none"><li>• Risk appetite/tolerance is defined.</li></ul>
ID.RM-3: The organization's determination of risk tolerance is informed by their role in critical infrastructure and sector specific risk analysis	<ul style="list-style-type: none"><li>• Risk tolerance must be comparable to the sector.</li></ul>

# Categories: Access Control (PR.AC)

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SUBCATEGORY	POSSIBLE ACTIVITIES
PR.AC-1: Identities and credentials are managed for authorized devices and users	<ul style="list-style-type: none"><li>• Users are uniquely identified and authenticated before granting access to resources.</li></ul>
PR.AC-2: Physical access to resources is managed and secured	<ul style="list-style-type: none"><li>• Use of physical security, locks, gates, guards, and perhaps dogs!</li></ul>
PR.AC-3: Remote access is managed	<ul style="list-style-type: none"><li>• Remote access requires additional security measures including more complex passwords with shorten validity period.</li><li>• Multi-factor authentication</li></ul>
PR.AC-4: Access permissions are managed	<ul style="list-style-type: none"><li>• User access is reviewed, authorized, based on approved role, before granting access.</li></ul>
PR.AC-5: Network integrity is protected	<ul style="list-style-type: none"><li>• Information flow enforcement is place.</li></ul>

# Categories: Awareness and Training (PR.AT)

SUBCATEGORY	POSSIBLE ACTIVITIES
PR.AT-1: General users are informed and trained	<ul style="list-style-type: none"><li>• Users are trained based on their roles and responsibilities within the organization.</li><li>• Training covers everyone!</li><li>• Vendors, suppliers, and other third-party providers acknowledge their roles and responsibilities through contracts.</li></ul>
PR.AT-2: Privileged users understand roles & responsibilities	
PR.AT-3: Third-party stakeholders (suppliers, customers, partners) understand roles & responsibilities	
PR.AT-4: Senior executives understand roles & responsibilities	
PR.AT-5: Physical and information security personnel understand roles & responsibilities	

# Categories: Data Security (PR.DS)

SUBCATEGORY	POSSIBLE ACTIVITIES
PR.DS-1: Data-at-rest is protected	<ul style="list-style-type: none"> <li>Use of data encryption, firewalls, filtering routers, etc.</li> </ul>
PR.DS-2: Data-in-motion is secured	<ul style="list-style-type: none"> <li>Communication paths are protected using physical and logical means (SSL, encryption)</li> </ul>
PR.DS-3: Assets are formally managed throughout removal, transfers, and disposition	<ul style="list-style-type: none"> <li>Assets are updated from inventories when they are no longer in use.</li> </ul>
PR.DS-4: Adequate capacity to ensure availability is maintained.	
PR.DS-5: There is protection against data leaks	<ul style="list-style-type: none"> <li>Use of boundary protection mechanisms.</li> </ul>
PR.DS-6: Intellectual property is protected	
PR.DS-7: Unnecessary assets are eliminated	<ul style="list-style-type: none"> <li>Assets are updated from inventories when they are no longer in use.</li> <li>Inventories are updated when they disposed (end-of-life).</li> </ul>
PR.DS-8: Separate testing environments are used in system development	<ul style="list-style-type: none"> <li>Use of DEV and VAL environments separately from PROD environment</li> </ul>
PR.DS-9: Privacy of individuals and personally identifiable information (PII) is protected	<ul style="list-style-type: none"> <li>Use of recommended privacy controls</li> </ul>

# Categories: Information Protection Processes and Procedures (PR.IP)

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SUBCATEGORY	POSSIBLE ACTIVITIES
PR.IP-1: A baseline configuration of information technology/operational technology systems is created	<ul style="list-style-type: none"><li>• Use of security configuration baseline for computing assets (FDCC)</li></ul>
PR.IP-2: A System Development Life Cycle to manage systems is implemented	<ul style="list-style-type: none"><li>• Inventories must contain appropriate SDLC status.</li></ul>
PR.IP-3: Configuration change control processes are in place	<ul style="list-style-type: none"><li>• CM policies and procedures are in place.</li><li>• Configuration changes are tracked.</li></ul>
PR.IP-4: Backups of information are managed	<ul style="list-style-type: none"><li>• Data backup/archive policies and procedures addressing both onsite and offsite storage.</li></ul>
PR.IP-5: Policy and regulations regarding the physical operating environment for organizational assets are met.	<ul style="list-style-type: none"><li>• Assortments of physical and environment controls are implemented for inventories. Reference NIST PE family.</li></ul>
PR.IP-6: Information is destroyed according to policy and requirements	<ul style="list-style-type: none"><li>• Policies and procedures manage destruction of information including archives on data backups.</li></ul>



# Categories: Information Protection Processes and Procedures (PR.IP)

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SUBCATEGORY	POSSIBLE ACTIVITIES
PR.IP-7: Protection processes are continuously improved	<ul style="list-style-type: none"><li>• Ensure a culture of ongoing improvements</li></ul>
PR.IP-8: Information sharing occurs with appropriate parties	<ul style="list-style-type: none"><li>• Information are shared with authorized staff to ensure ongoing learning and improvements</li></ul>
PR.IP-9: Response plans (Business Continuity Plan(s), Disaster Recovery Plan(s), Incident Handling Plan(s)) are in place and managed	<ul style="list-style-type: none"><li>• Formal use of BCP and ITCP</li></ul>
PR.IP-10: Response plans are exercised	<ul style="list-style-type: none"><li>• Plans are tested on periodic basis</li></ul>
PR.IP-11: Cybersecurity is included in human resources practices (de-provisioning, personnel screening, etc.)	<ul style="list-style-type: none"><li>• Management of staff and key personnel access to IT resources accordingly to role changes and termination.</li></ul>

# Categories: Maintenance (PR.MA)

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SUBCATEGORY	POSSIBLE ACTIVITIES
PR.MA-1: Maintenance and repair of organizational assets is performed and logged in a timely manner, with approved and controlled tools	<ul style="list-style-type: none"><li>• Frequency of maintenance is defined</li><li>• Use of maintenance notifications</li><li>• Document of organization's facilitated maintenance activities/logs</li><li>• Document of vendor-provided maintenance activities</li></ul>
PR.MA-2: Remote maintenance of organizational assets is approved, logged, and performed in a manner that prevents unauthorized access and supports availability requirements for important operational and information systems.	<ul style="list-style-type: none"><li>• Automated audit trails</li><li>• Readily available for reviews and reports</li></ul>

# Categories: Protective Technology (PR.PT)

SUBCATEGORY	POSSIBLE ACTIVITIES
PR.PT-1: Audit and log records are stored in accordance with audit policy	<ul style="list-style-type: none"><li>Audit trails, at the minimum, should contain previous state, current state, by whom, and when.</li></ul>
PR.PT-2: Removable media are protected according to a specified policy	<ul style="list-style-type: none"><li>Safeguards of data backup tapes or removable media.</li></ul>
PR.PT-3: Access to systems and assets is appropriately controlled	<ul style="list-style-type: none"><li>Access is reviewed and authorized.</li><li>Use of physical and logic access controls to org assets.</li><li>Access is monitored.</li></ul>
PR.PT-4: Communications networks are secured	<ul style="list-style-type: none"><li>Wireless access is managed</li></ul>
PR.PT-5: Specialized systems are protected according to the risk analysis (SCADA, ICS, DCS)	<ul style="list-style-type: none"><li>Depth of protections must be comparable to the type of control systems.</li></ul>

# Categories: Anomalies and Events (DE.AE)

SUBCATEGORY	POSSIBLE ACTIVITIES
DE.AE-1: A baseline of normal operations and procedures is identified and managed	<ul style="list-style-type: none"><li>• Inventories are subjected to monitoring as part of an enterprise-wide continuous monitoring program.</li><li>• Monitoring takes place on IT systems both internal and external.</li><li>• Incidents are reported and managed. Notifications are employed where appropriate.</li><li>• Impact levels including any regulatory reporting are defined (i.e. HIPAA breach requirements, PII)</li><li>• Issues are tracked until fully remedied as part of a corrective action management.</li></ul>
DE.AE-2: Detected events are analyzed to understand attack targets and methods	
DE.AE-3: Cybersecurity data are correlated from diverse information sources	
DE.AE-4: Impact of potential cybersecurity events is determined.	
DE.AE-5: Incident alert thresholds are created	

# Categories: Security Continuous Monitoring (DE.CM)

SUBCATEGORY	POSSIBLE ACTIVITIES
DE.CM-1: The network is monitored to detect potential cybersecurity events	<ul style="list-style-type: none"> <li>• Use of IDS and IPS</li> <li>• Notifications of suspicious activities</li> </ul>
DE.CM-2: The physical environment is monitored to detect potential cybersecurity events	<ul style="list-style-type: none"> <li>• Cameras, ground/remote sensors, alarms</li> </ul>
DE.CM-3: Personnel activity is monitored to detect potential cybersecurity events	<ul style="list-style-type: none"> <li>• Access logs are reviewed for pattern of miss-use of unauthorized or repeated failed accesses.</li> </ul>
DE.CM-4: Malicious code is detected	<ul style="list-style-type: none"> <li>• Use of anti-virus and anti-spyware on computing devices.</li> <li>• Staff are trained on what to do in case of detection.</li> </ul>
DE.CM-5: Unauthorized mobile code is detected	<ul style="list-style-type: none"> <li>• Control of user environment - FDCC</li> </ul>
DE.CM-6: External service providers are monitored	<ul style="list-style-type: none"> <li>• Access of non-organizational users should be verified/monitored based on roles, risk profile and frequency.</li> </ul>
DE.CM-7: Unauthorized resources are monitored	<ul style="list-style-type: none"> <li>• Logs should be inspected for attempted access to unauthorized resources.</li> </ul>
DE.CM-8: Vulnerability assessments are performed	<ul style="list-style-type: none"> <li>• Network scans, pen testing are periodically performed.</li> <li>• Frequency and depth should be comparable to cybersecurity risk of the sector</li> </ul>



# Categories: Detection Processes (DE.DP)

SUBCATEGORY	POSSIBLE ACTIVITIES
DE.DP-1: Roles and responsibilities for detection are well defined to ensure accountability	<ul style="list-style-type: none"><li>POCs are defined for the incident response/BCP and inventories.</li></ul>
DE.DP-2: Detection activities comply with all applicable requirements, including those related to privacy and civil liberties	<ul style="list-style-type: none"><li>Inventories may subject to the requirements of conformity assessment, privacy review, or security authorization processes.</li></ul>
DE.DP-3: Detection processes are exercised to ensure readiness	<ul style="list-style-type: none"><li>Applicable controls are tested for the inventories and their response plans to ensure effectiveness.</li></ul>
DE.DP-4: Event detection information is communicated to appropriate parties	<ul style="list-style-type: none"><li>Notifications are sent to response</li></ul>
DE.DP-5: Detection processes are continuously improved	<ul style="list-style-type: none"><li>Use of automation detection technologies including SIEM, IDS, IPS, etc.</li></ul>

# Categories: Response Planning (RS.PL)

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SUBCATEGORY	POSSIBLE ACTIVITIES
RS.PL-1: Response plan is implemented during or after an event.	<ul style="list-style-type: none"><li>Incident response process is in place within threshold of incident reporting as established by the organization.</li></ul>

# Categories: Communications (RS.CO)

SUBCATEGORY	POSSIBLE ACTIVITIES
RS.CO-1: Personnel know their roles and order of operations when a response is needed	<ul style="list-style-type: none"> <li>Annual training on incident response and BCP</li> </ul>
RS.CO-2: Events are reported consistent with established criteria	<ul style="list-style-type: none"> <li>Thresholds of initial reviews, notifications (internal) and external notifications should be clearly defined along with the oversight required to ensure their practices are consistent to governing regulations.</li> </ul>
RS.CO-3: Detection/response information, such as breach reporting requirements, is shared consistent with response plans, including those related to privacy and civil liberties	<ul style="list-style-type: none"> <li>If incidents involved PII or PHI, privacy personnel should be included.</li> <li>Where applicable, depending on size, reports on PII and PHI breach also go to HHS.</li> </ul>
RS.CO-4: Coordination with stakeholders occurs consistent with response plans, including those related to privacy and civil liberties	
RS.CO-5: Voluntary coordination occurs with external stakeholders (ex, business partners, information sharing and analysis centers, customers)	<ul style="list-style-type: none"> <li>Communication is encouraged, not required.</li> </ul>

# Categories: Analysis (RS.AN)

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SUBCATEGORY	POSSIBLE ACTIVITIES
RS.AN-1: Notifications from the detection system are investigated	<ul style="list-style-type: none"><li>Incident/issue reported must be investigated.</li></ul>
RS.AN-2: Understand the impact of the incident	<ul style="list-style-type: none"><li>Risk analysis to be taken to determine if incident exceeds the risk tolerance defined for the organization requiring additional actions or violates any regulatory requirements.</li></ul>
RS.AN-3: Forensics are performed	<ul style="list-style-type: none"><li>Some incidents may require extended forensic reviews including logs, file reconstructions, file and offsite backups, etc.</li></ul>
RS.AN-4: Incidents are classified consistent with response plans	<ul style="list-style-type: none"><li>Incident management must follow defined policies and procedures, and is according to established thresholds.</li></ul>

# Categories: Mitigation (RS.MI)

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SUBCATEGORY	POSSIBLE ACTIVITIES
RS.MI-1: Incidents are contained	<ul style="list-style-type: none"><li>• Mechanisms to track incidents/issues</li><li>• Mechanisms to identify activities to contain the incidents. Need to be able to formulate corrective action plan and related milestones and assign them to various owners.</li><li>• Mechanisms to gain visibility to outstanding CAs/issues and their remediation plan</li></ul>
RS.MI-2: Incidents are eradicated	



# Categories: Improvements (RS.IM)

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SUBCATEGORY	POSSIBLE ACTIVITIES
RS.IM-1: Response plans incorporate lessons learned	<ul style="list-style-type: none"><li>• Use of lessons learned.</li><li>• Policies and procedures are periodically updated.</li><li>• Incorporated into annual training</li></ul>
RS.IM-2: Response strategies are updated	<ul style="list-style-type: none"><li>• Incident response strategies reflect current P&amp;P.</li></ul>

# Categories: Recovery Planning (RC.RP)

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SUBCATEGORY	POSSIBLE ACTIVITIES
RC.RP-1: Recovery plan is executed	<ul style="list-style-type: none"><li>• Recovery processes are tested and maintained.</li></ul>

# Categories: Improvements (RC.IM)

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SUBCATEGORY	POSSIBLE ACTIVITIES
RC.IM-1: Plans are updated with lessons learned	<ul style="list-style-type: none"><li>• BCP and incident response plan are updated on a regular basis.</li><li>• Personnel contact updates</li></ul>
RC.IM-2: Recovery strategy is updated	<ul style="list-style-type: none"><li>• Changes in technology and practices as well as supporting infrastructure impact recovery strategies.</li></ul>

# Categories: Communications (RC.CO)

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SUBCATEGORY	POSSIBLE ACTIVITIES
RC.CO-1: Public Relations are managed	<ul style="list-style-type: none"><li>• Breach notification according to governing regulations to regulatory bodies</li><li>• Prompt notifications to impacted consumers.</li></ul>
RC.CO-2: Reputation after an event is repaired	<ul style="list-style-type: none"><li>• Credit monitoring offer for one year for impacted people in PII or credit cards (Target, Michaels)</li></ul>