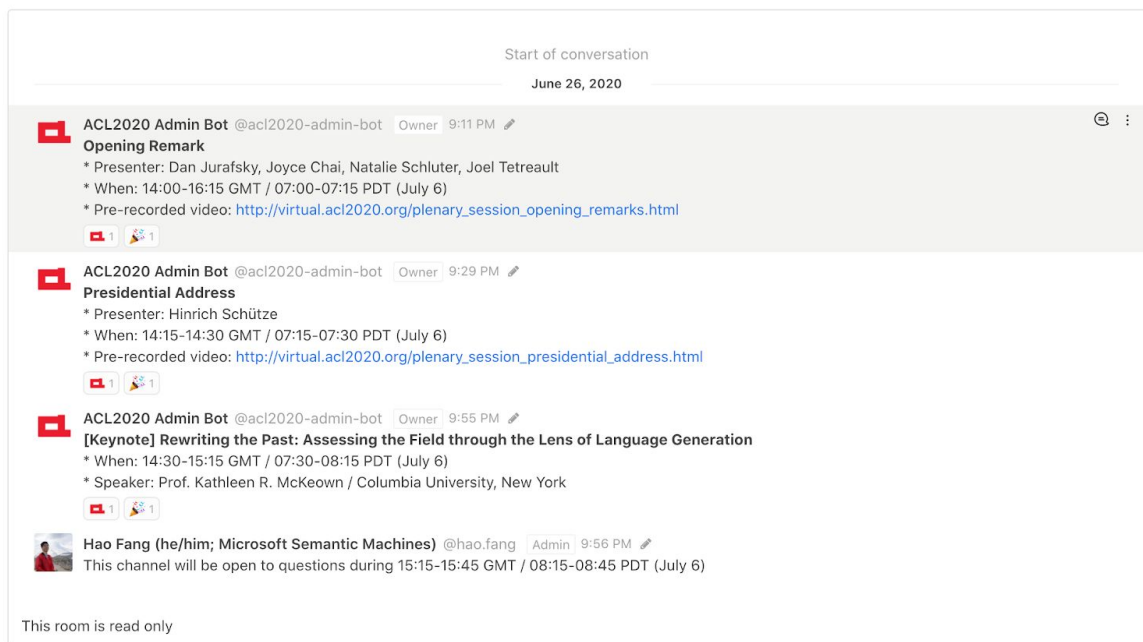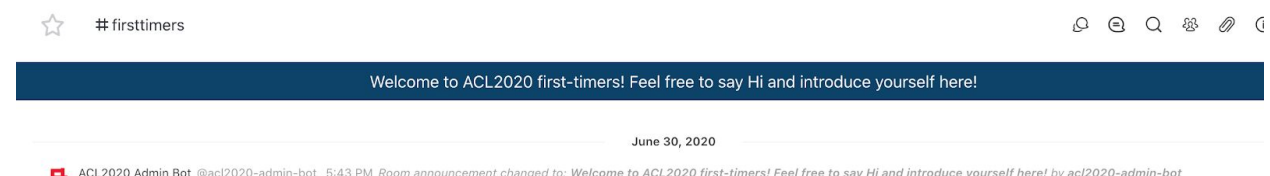**#announcements:** This channel is a read-only channel used by Program Chairs to make conference-wide announcements. It is displayed on the homepage of the virtual conference website.

#general: This channel is used to discuss general conference topics. The conversation can be about anything related to ACL2020.

#live: This channel is used for live plenary sessions. It will be open to discussion during the livestream, and remain read-only outside the livestream period.

#firsttimers: This channel can be used for people who attend ACL for the first time to say Hi to each other.

#helpdesk: This channel will be used by all ACL2020 attendees to request tech support for the ACL2020 virtual conference. Please use the following tradition to attach a relevant tag before your question.
- [Zoom] question about Zoom usage

- [RocketChat] question about RocketChat usage
- [Website] question about website usage
- [Other] other questions

On-call volunteers will start a thread when responding to a question. And continue the conversation in the thread.
Once the question is resolved, they will mark it with :checkmark: emoji.
See the screenshot below for a demonstration.

#presenter-helpdesk: This channel is dedicated to authors and sponsors. It will follow the same convention as the #helpdesk channel. Questions from non-presenters should be asked in #helpdesk. If you accidentally asked the non-presenter-related question here, our volunteer will remove it and re-ask in the #helpdesk channel and @ you there.

#incidents: This channel is used to report incidents in the conference. You can request the on-call volunteer in the channel to join your Zoom meetings as a co-host to handle disruptions or delete messages in RocketChat. Simply click "Reply" button to start a **private conversation** with the on-call volunteer.

Hao Fang (he/him; Microsoft Semantic Machines) @hao.fang Owner Admin 5:27 PM
Please click the "Reply" button below to report incidents.

↩**Reply**

#social-media-posts: This channel contains cross-posted social media posts published on various platforms by our official live tweeters and microbloggers. If you'd like your own posts to show up here as well, you can contact ACL2020publicity@uw.edu.

#professional-conduct-committee: Please use this channel to contact the Professional Conduct Committee if you need our assistance (e.g. related to a concern that might fall under the anti-harassment policy). PCC members will post here to let you know which of us are available and then you can contact us via RocketChat private message.