TUCKER J. FERGUSON

PROFESSIONAL SUMMARY

I am a highly-motivated individual who holds a Bachelor's Degree in Computer Science, and am seeking a position that is relevant to my field of study. I wish to leverage my strong knowledge of computing systems and the underlying technologies they utilize, in order to provide quality service. It is worth noting I am an inquisitive individual who openly embraces new ideas and methodologies to reflect on and better my own knowledge.

WORK HISTORY

Captioning Agent, 05/2019 to Present

CaptionCall Meridian, ID

- Provide verbatim dictation and accurate text to the hearing impaired, while maintaining complete customer confidentiality.
- Work remotely and communicate with team.

Lab Assistant, **08/2018 to 05/2019**
Kount Tutoring Center, Boise State University- Boise, ID

- Tutor other students in multiple programming languages and debugging skills.
- Emphasis on Java, JavaScript, C, and, Python.
- Linux System Management, SQL, and Git

Intern, **05/2018 to 08/2018**
High Desert Harley Davidson- Meridian, ID

- Update and optimize company website and mobile app using WordPress, maintain SEO, create Power Point presentations and Excel spreadsheets for executives.

EDUCATION

Bachelor of Science, **Computer Science, 05/2019**
Boise State University- Boise, ID
GPA: 3.01

SOFTWARE PROJECTS

https://tuckerferguson.github.io/tucker-ferg/
https://www.linkedin.com/in/tucker-ferguson/

CONTACT

Address : 1368 Warm River Kuna, ID 83634
Phone : 208-899-2997
Email : tuckerferguson208@gmail.com

SKILLS

- Advanced knowledge of Computers
- Energetic and Goal Oriented
- Customer Service Expert
- Articulate Communicator
- Computer System Management
- Problem Solving Abilities
- Critical Thinker
- Maintenance of Both Hardware/Software
- Time Management
- Remote Computing, SSH
- Strong Knowledge of Windows OS
- Linux, Macintosh OS
- Managerial Experience
- Excellent grammar
- Quality Assurance Experience
- Team Based Work Models
- Inquisitive Learner
- Diligent Workflow
- Self Starter
- Security and Data Privacy
- Work Place Etiquette
- Customer Confidentiality
- Ability to Prioritize
- Complete, Thorough Completion of Tasks