

# Esra Kalay

Senior Business Analyst

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 Istanbul, Istanbul, Turkey

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## PROFESSIONAL SUMMARY

Accomplished Senior Business Analyst with extensive expertise in data analysis and strategic planning. Demonstrated success in transforming data into actionable insights and enhancing business processes. Currently aiming to apply analytical prowess and business insight in a Product Owner role, focusing on mobile applications within the e-commerce industry.

## EXPERIENCE

### Senior Business Analyst at Migros Ticaret

August 2023 - Present

Leading data-driven initiatives to optimize business processes and enhance decision-making capabilities.

### Associate Business Analyst at Migros Ticaret

February 2022 - August 2023

Collaborated with cross-functional teams to analyze business requirements and implement effective solutions.

### Business Analyst at Migros Ticaret

September 2020 - February 2022

Conducted comprehensive data analysis to support strategic business decisions and improve operational efficiency.

### IT Project Assistant Specialist at Alshaya Group Türkiye

October 2019 - May 2020

Assisted in managing IT projects, ensuring timely delivery and alignment with business objectives.

### IT Assistant Specialist at Alshaya Group Türkiye

November 2017 - October 2019

Supported IT operations and contributed to the development and implementation of IT solutions.

### Software Developer at Teracity Yazılım Teknolojileri

June 2016 - December 2016

Developed software applications, enhancing functionality and user experience.

### Intern at Sorsware

July 2013 - August 2013

Gained practical experience in software development and project management.

### Intern at Bosch Rexroth

July 2012 - August 2012

Assisted in engineering projects, contributing to process improvements and technical documentation.

### SKILLS

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Agile Methodologies

Analytical Skills

Data Analysis

Product Ownership

Strategic Thinking

Technical Knowledge

Communication Skills

Relationship Building

Python

Microservices

Docker

Kubernetes

Distributed Systems

### EDUCATION

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#### Bachelor's - Bilgisayar Mühendisliği

Karadeniz Teknik Üniversitesi

2010 - 2015

#### Lise - Fen Bilimleri

Yozgat Fen Lisesi

2006 - 2010

#### Master - Bilgisayar Mühendisliği

Maltepe Üniversitesi

Until September 2023