



## Digital Receipt

This receipt acknowledges that Turnitin received your paper. Below you will find the receipt information regarding your submission.

The first page of your submissions is displayed below.

Submission author: Deil Sebastian  
Assignment title: Chapters 1-3  
Submission title: THESIS  
File name: TumacasSebastain\_-THESIS\_FINAL.pdf  
File size: 337.4K  
Page count: 20  
Word count: 4,792  
Character count: 28,762  
Submission date: 23-May-2021 04:38PM (UTC+0800)  
Submission ID: 1592160532

SUPPORT TICKET SEVERITY LEVEL PREDICTION USING BAG OF WORDS  
METHOD OF NATURAL LANGUAGE PROCESSING FOR WESTERN MINDANAO  
STATE UNIVERSITY LEARNING MODALITIES

by

Reniel Bentoy Tumacas  
Deil Robert Entera Sebastian

A Thesis Proposal Submitted in Partial Fulfillment of the Requirements for the  
Degree of Bachelor of Science in Computer Science

Western Mindanao State University  
Institute of Computer Studies  
Philippines  
June 2021