

Public transportation

Improve coverage:-

Improving code coverage is a great goal! Code coverage measures how much of your code is being executed during tests. It's an important metric to ensure that your tests are thorough and can catch potential bugs or issues in your code.

Here are a few tips to improve your code coverage:

- 1. Write comprehensive tests: Start by reviewing your existing tests and identifying any areas that are not adequately covered. Make sure your tests cover different scenarios, edge cases, and handle unexpected inputs. Remember, the goal is not just to write tests but to write effective tests that exercise as much of your code as possible.
- 2. Focus on critical areas: Prioritize the areas of your codebase that are critical or complex. These areas often have more chances of bugs or issues, so having comprehensive tests in these areas is crucial.
- 3. Refactor for testability: Sometimes, code might be difficult to test due to dependencies, complex logic, or lack of proper separation. Consider refactoring your code to make it more modular and testable. For example, you can break down large functions into smaller, self-contained functions that can be easily tested. Introducing dependency injection or using mocking frameworks can also help in isolating and testing specific parts of the code.
- 4. Use a coverage tool: Utilize a code coverage tool to track the coverage of your tests. These tools can give you insights into which parts of your code are covered and which ones need

more attention. Some popular coverage tools for different programming languages include JaCoCo for Java, coverage.py for Python, Istanbul for JavaScript, and many others.

5. Automate your tests: Setting up automated test suites can help ensure that your code is always thoroughly tested. Continuous Integration (CI) tools like Jenkins, Travis CI, or GitHub Actions can be configured to automatically run your tests whenever you make changes to your codebase. This helps catch any regressions or issues early on and ensures that your code coverage is consistently maintained.

Remember, achieving 100% code coverage is not always achievable or even necessary. The aim should be to strike a balance between the effort invested in writing tests and the value they provide in catching potential issues. Focus on areas that are critical or prone to bugs, and continually monitor and improve your code coverage over time.

Provide greater flexibility to passengers:-

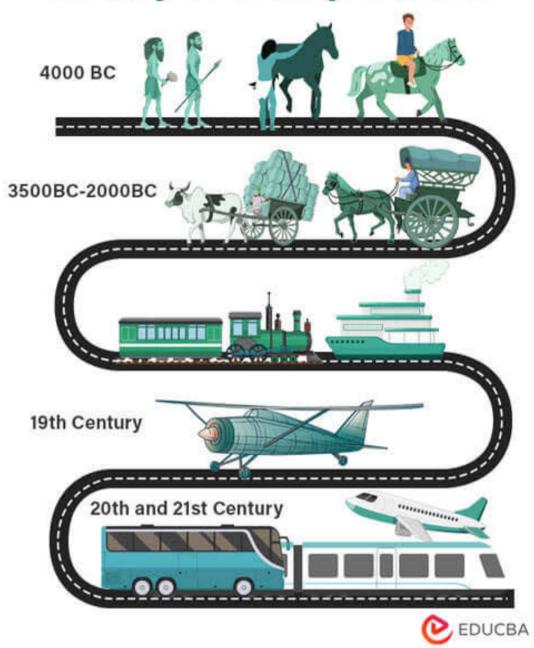
Providing greater flexibility to passengers is an excellent way to enhance their experience and meet their evolving needs. Here are some suggestions to achieve greater flexibility:

- 1. Flexible booking and ticketing: Offer flexible options for passengers to book and purchase tickets. This can include features like open-ended or flexible dates where passengers can make changes to their travel dates without incurring heavy penalties. Additionally, consider providing various ticketing options such as refundable, partially refundable, or transferable tickets to accommodate unforeseen changes in travel plans.
- 2. Amendable reservations: Allow passengers to easily modify their reservations, such as changing their flight time, date, or even their destination, without excessive fees or constraints. Providing self-service options through online portals or mobile apps can empower passengers to make changes conveniently.
- 3. Waiving or reducing change fees: Consider waiving or reducing change fees for passengers, especially for valid and unavoidable reasons such as medical emergencies, flight disruptions, or unforeseen circumstances. This demonstrates empathy towards passengers and makes it more feasible for them to adjust their plans without significant financial burden.

- 4. Flexible baggage policies: Review and revise baggage policies to provide passengers with more flexibility. Consider increasing the permitted weight or number of bags, waiving fees for oversized or overweight bags in certain circumstances, or providing a grace period for baggage adjustments during unforeseen circumstances.
- 5. Multiple fare types: Introduce different fare types that cater to passengers with diverse needs. For example, you could offer discounted off-peak fares for passengers who are flexible with their travel times, premium flexible fares for those who require maximum flexibility, or bundled fares that include additional services or benefits.
- 6. Customer-centric refund policies: Establish customer-centric refund policies that are fair and transparent. Ensure prompt and hassle-free refunds for canceled or disrupted flights, with clear communication about the refund process and timelines.
- 7. Personalization and loyalty programs: Implement personalized offers or benefits for frequent fliers or loyal customers. This can include priority boarding, access to premium lounges, complimentary upgrades, or exclusive discounts on ancillary services. Tailoring the experience to loyal customers rewards their loyalty and provides an added level of flexibility and convenience.

Remember, striking a balance between flexibility and operational feasibility is important. While it's beneficial to accommodate passenger needs, it's also essential to ensure the financial sustainability of the airline. By understanding your passengers' preferences, listening to their feedback, and continually adapting your offerings, you can provide greater flexibility and create a more satisfying travel experience.

History of Transportation



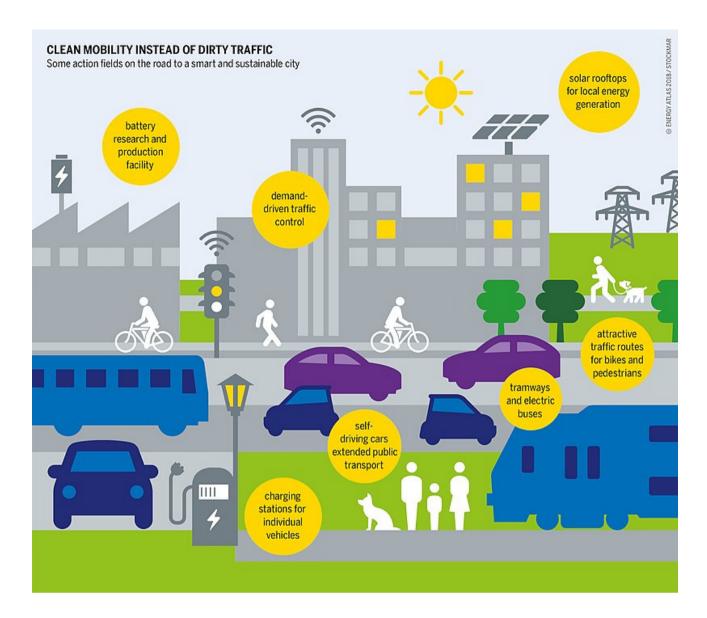
<u>Increase patronage:-</u>

Increasing patronage is a key goal for businesses and organizations. Here are some strategies to help boost patronage:

1. **Enhance customer experience**: Focus on providing excellent customer service and creating positive experiences for your patrons. Train your staff to be friendly, attentive, and knowledgeable. Ensure that all customer touchpoints, such as your website, physical premises, or customer support channels, are user-friendly, visually appealing, and easy to navigate.

- 2. **Offer incentives and promotions**: Develop attractive incentives and promotions to encourage new customers to try your products or services and to reward loyal patrons. This can include discounts, loyalty programs, referral programs, exclusive offers, or bundled packages. These incentives can help attract new customers and incentivize repeat business.
- 3. **Build a strong online presence**: In today's digital world, having a strong online presence is crucial. Create a professional website that showcases your offerings, provides relevant information, and allows for easy online reservations or purchases. Utilize social media platforms to engage with your audience, share updates, and run targeted advertising campaigns. Online reviews and testimonials can also help build trust and attract new patrons.
- 4. **Collaborate with complementary businesses**: Explore partnerships or collaborations with businesses that have a complementary customer base. For example, if you own a restaurant, consider partnering with local theaters, hotels, or event organizers to cross-promote each other's businesses. This can help expand your reach and tap into new customer segments.
- 5. **Implement loyalty programs**: Rewarding customer loyalty can foster repeat patronage. Create a loyalty program that offers perks, discounts, or exclusive benefits to customers who consistently choose your business. Make the program easy to understand, straightforward to participate in, and provide regular updates and rewards to keep customers engaged.
- 6. **Collect and act on customer feedback**: Actively seek feedback from your patrons and use their insights to improve your offerings. Implement methods to collect feedback, such as surveys, online reviews, or comment cards. Analyze the feedback received and make necessary changes to address any pain points or areas for improvement. Demonstrating that you value customer feedback and take action based on it can enhance customer satisfaction and loyalty.
- 7. **Host events or promotions**: Organize special events, promotions, or themed nights to attract new patrons and create buzz around your business. This can include live music performances, tasting events, holiday-themed celebrations, or collaboration events with other businesses. These initiatives can generate excitement and attract a larger audience.
- 8. **Word-of-mouth marketing**: Encourage satisfied customers to spread the word about your business. Provide exceptional service and quality experiences that people will naturally want to share with their friends, family, and colleagues. You can also implement referral programs or incentivize customers to refer others, rewarding both the referrer and the new patron.

Remember, increasing patronage is an ongoing effort that requires consistent focus and adaptation. Continuously monitor market trends, stay aware of customer preferences, and adjust your strategies accordingly. By providing a remarkable customer experience, leveraging digital platforms, and implementing targeted marketing initiatives, you can boost patronage and grow your business.



<u>Thank you</u>