

# NextbaseCRM

## INVEST Qualities of Stories

- Independent
- Negotiable
- Valuable
- Estimable
- Small
- Testable

### Story 1:

As a user, I should be able to **log in** to the NextBaseCRM.

#### **Acceptance Criteria:**

1. The login page title should be "**Authorization**".
2. Checkbox label should be displayed on the left side of "Remember me on this computer".
3. "Incorrect username or password" should be displayed under the "Authorization" header when a user enters the wrong username or password.

#### **scenarios :**

1. Verify the tile
2. Verify Users (HR, marketing, Helpdesk) login successfully
3. Verify Users see "Incorrect username or password" for the invalid login attempt

## Story 2:

As a user, I should be able to **save my user credential on a computer**.

### Acceptance Criteria:

1. There should be a Checkbox label displayed
2. "Remember me on this computer" should be displayed on the left side of the checkbox label.

### scenarios :

1. Verify Users are able to check the checkbox

### Story 3:

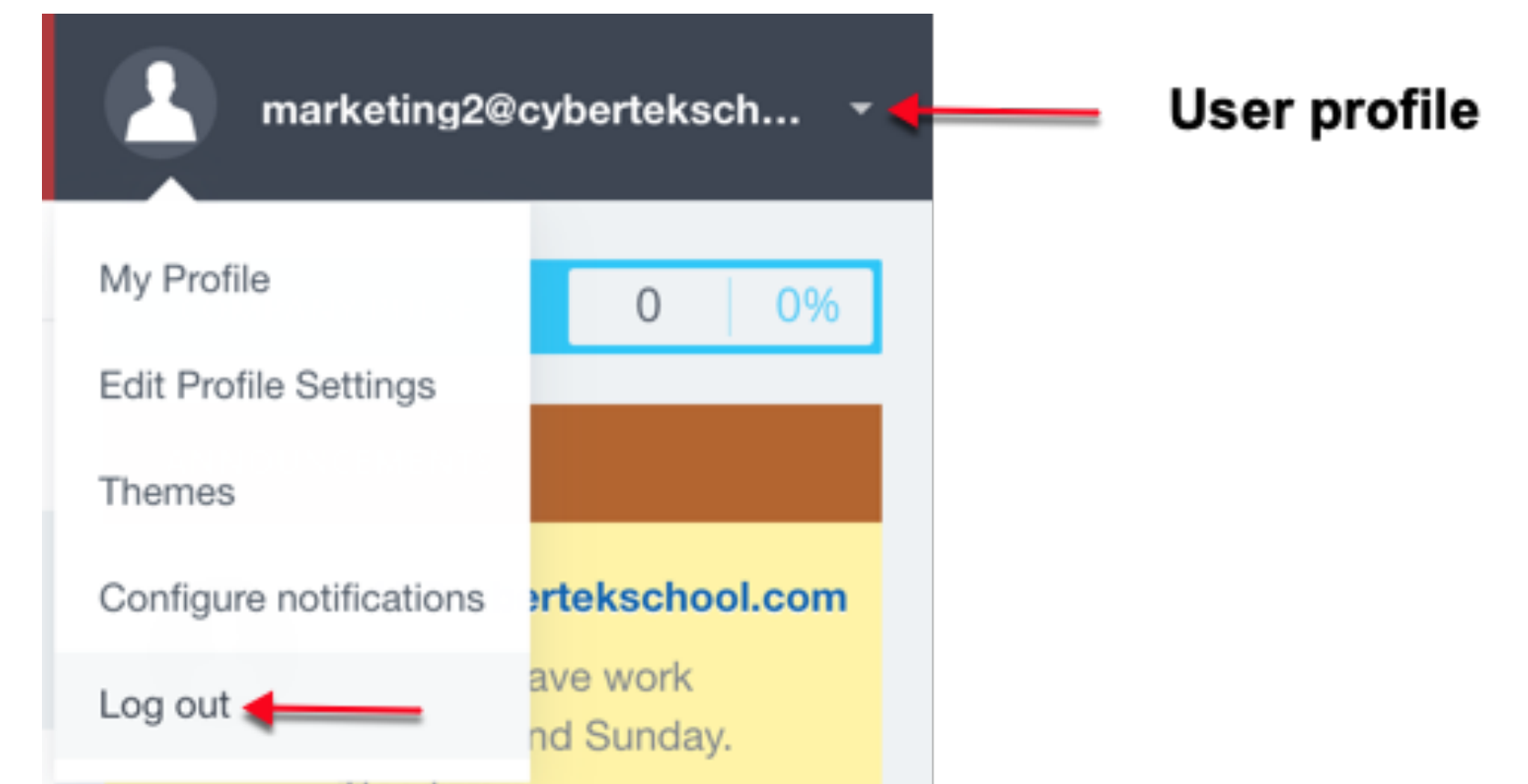
As a user, I should **log out** from the NextBaseCRM app.

### Acceptance Criteria:

1. The "Log out" option should be displayed when the user clicks the user profile from the homepage.
2. After clicking the logout button, the user should navigate back to the login page.

### Scenarios :

1. Verify Users (HR, marketing, Helpdesk) logout successfully

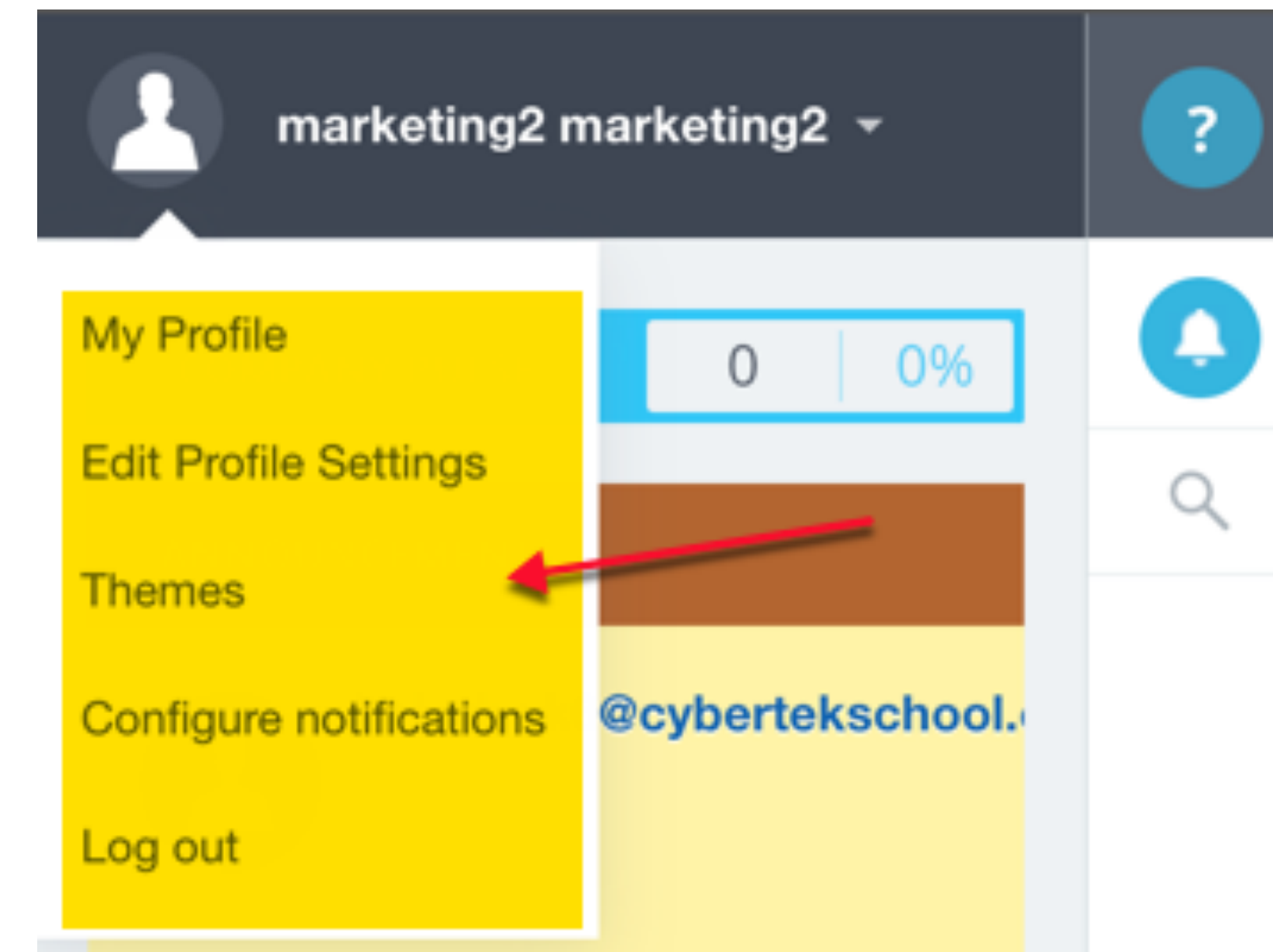


### Story 4:

As a user, I want to **see** all the **options under the user profile**.

### Acceptance Criteria:

1. Five options should be displayed under the user profile
  1. My Profile
  2. Edit Profile Settings
  3. Themes
  4. Configure notifications
  5. Logout



### Scenarios :

1. Verify users (HR, marketing, Helpdesk) access to 5 options under the user profile button

## Story 5:

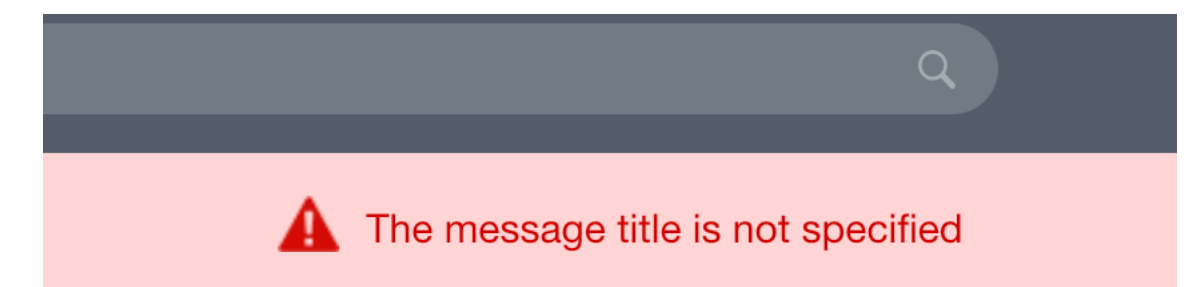
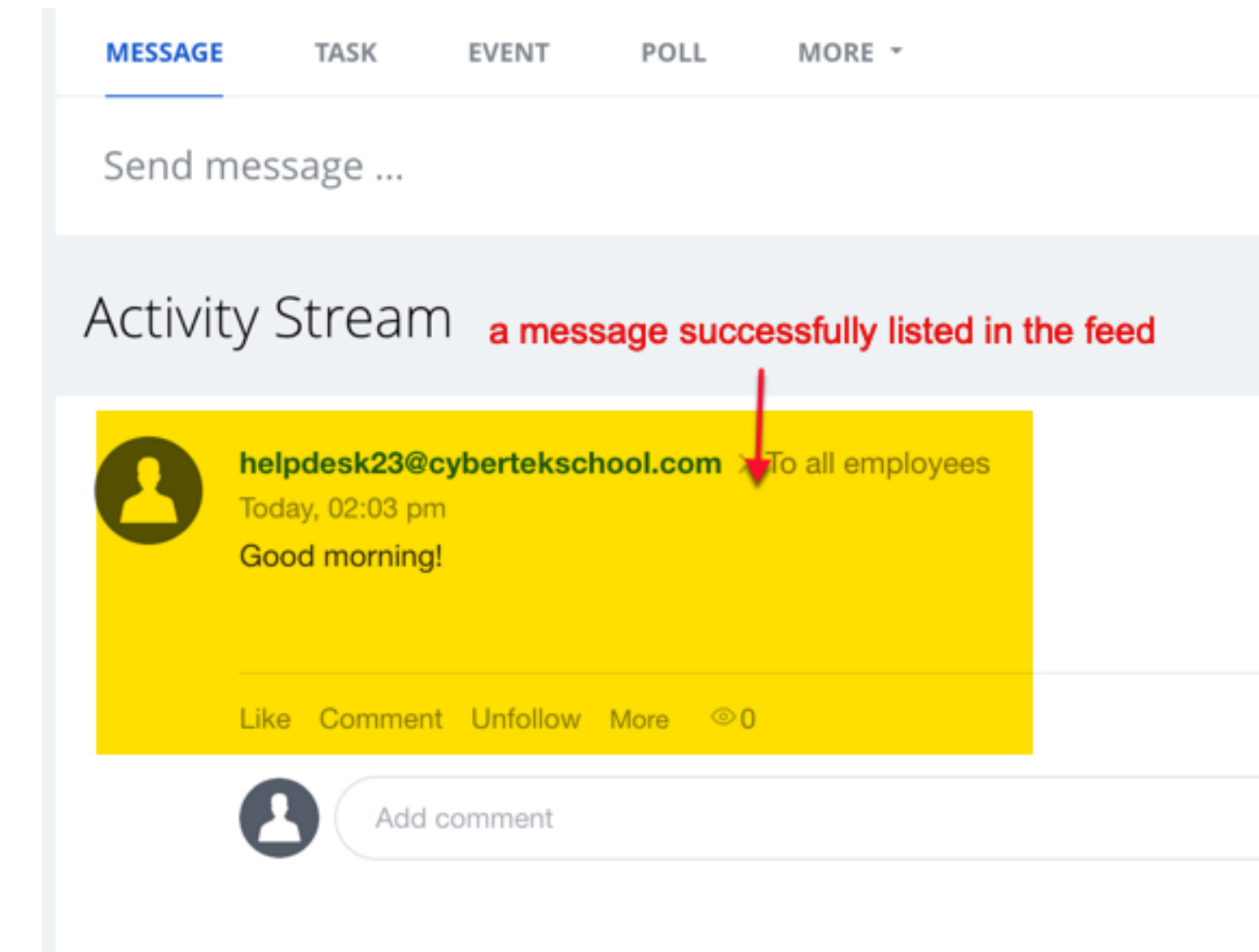
As a user, I should be able to **send simple text messages** using the message tab.

### Acceptance Criteria:

1. When users click the MESSAGE tab, they should be able to write the message body and send a message successfully to the feed.
2. *"The message title is not specified"*. Should be displayed when users send a message without a content.

### scenarios :

1. Verify users (HR, marketing, Helpdesk) Send messages successfully
2. Verify Users get working a message without a message body.

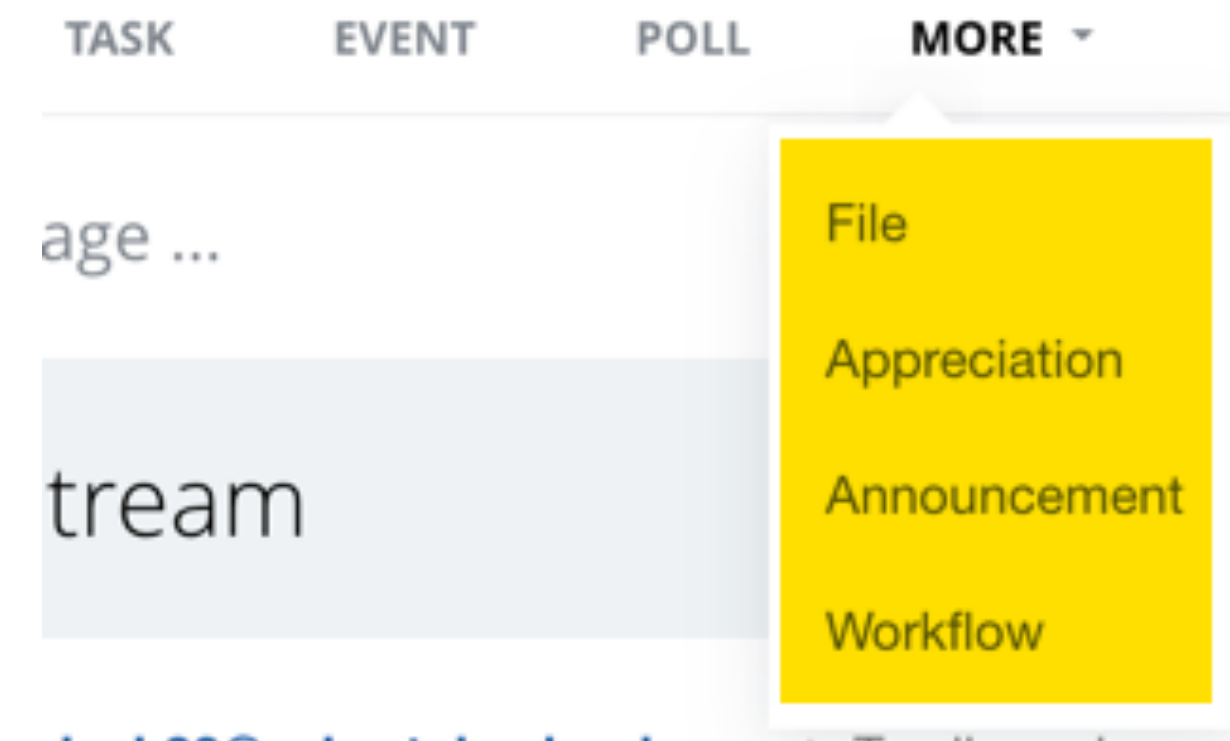


### Story 6:

As a user, I want to **see** all the **options under the MORE tab in the homepage.**

#### Acceptance Criteria:

1. Four options should be displayed under the MORE tab:
  1. File
  2. Appreciation
  3. Announcement
  4. Workflow



#### Scenarios :

1. Verify users (HR, marketing, Helpdesk) access more tabs

### Story 7:

As a user, I want to **vote** for a **poll with one answer**.

### Acceptance Criteria:

1. Users can select one answer and click the "VOTE" button to vote for a poll.

### scenarios :

1. Verify users (HR, marketing, Helpdesk) successfully vote for a poll.

The screenshot shows a user interface for a poll. At the top, there is a user profile icon and the email address 'helpdesk100@cybertekschool.com' with a link to 'To all employees'. Below this, the time 'Today, 09:57 am' and the poll title 'programming language' are displayed. The poll content is titled 'Which language to select?' and contains two radio button options: 'Java' and 'Python'. At the bottom of the poll, there are two buttons: a blue 'VOTE' button and a grey 'RESULTS' button. Below the poll, there is a row of interaction links: 'Like', 'Comment', 'Unfollow', 'More', and an eye icon with the number '1'.

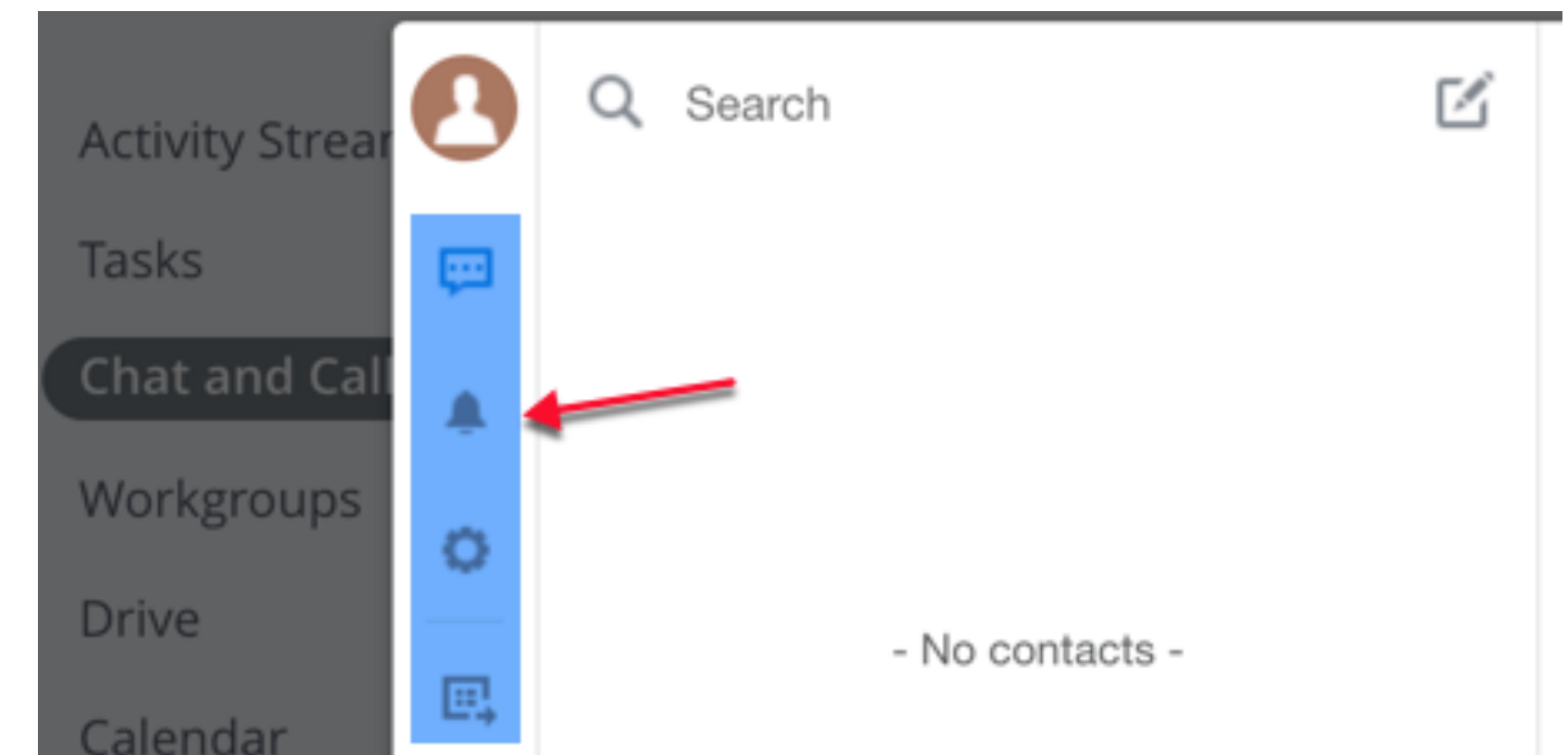


### Story 8:

As a user, I want to **access** the **Chat and Calls module**.

#### Acceptance Criteria:

1. There should be four sub-modules once the user click the Chat and Calls module:
  1. Message
  2. Notifications
  3. Settings
  4. Active Stream



#### scenarios :

1. Verify users (HR, marketing, Helpdesk) access to the Chat and Calls submodules.

Story 9:

As a user, I want to **access** the **correct modules**.












Acceptance Criteria:

- 1. Users should access the right page when they click on any module.

scenarios :

- 1. Verify sers (HR, marketing, Helpdesk) access to the Chat and Calls submodules.

Expected Module names | Expected titles

Activity Stream	 Portal
Tasks	 Site map
Chat and Calls	 Chat and Calls
Workgroups	 Workgroups and projects
Drive	 Site map
Calendar	 Site map
Contact Center	 Contact Center
Time and Reports	 Absence Chart
Employees	 Company Structure
Services	 Meeting Rooms
Company	 Company

## Story 10:

As a user, I want to **create** a **task** with just task content from the TASK tab.

### Acceptance Criteria:

1. Once a task is created successfully, there should be a confirmation message dimply in a popup. **"Task has been created"**
2. "The task name is not specified." The message should display when the user did not write the task title.

### scenarios :

1. Verify users (HR, marketing, Helpdesk) create a task successfully
2. Verify users get a warning message for creating a task without a title.

MESSAGE TASK EVENT POLL MORE ▾

Just write a title

write your task content here

📎 🔗 “ 👤 Checklist

▾ More (Project, Time tracking, Remind, Repeat, Gantt,

SEND CANCEL

MESSAGE TASK EVENT POLL MORE ▾

! The task name is not specified.

Things to do

📎 🔗 “ 👤 Checklist

Responsible person dada dada + Add more

Task has been created ×

You can now view and edit the task.

VIEW TASK

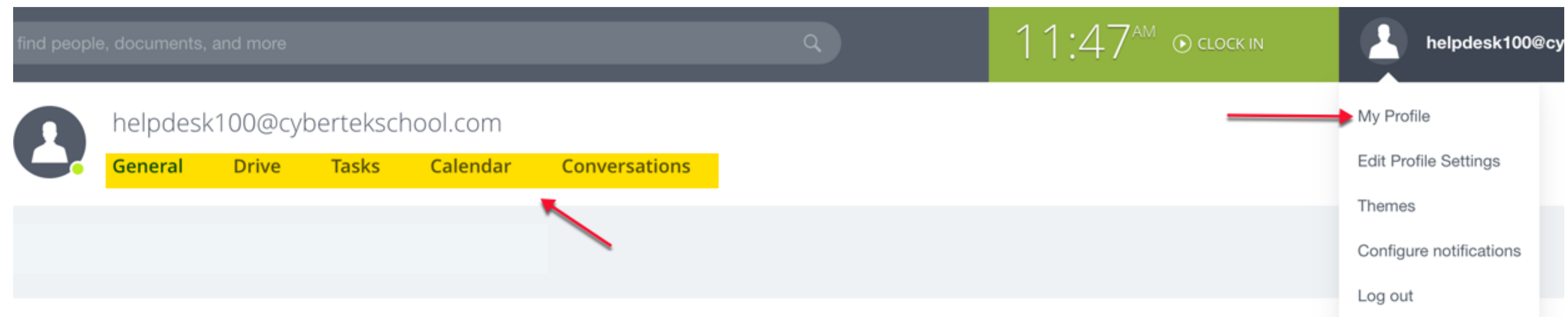
## Story 11:

As a user, I want to **access my profile page**.

### Acceptance Criteria:

1. "My Profile" option should be displayed when the user clicks the user profile from the homepage.
2. There should be five tabs in my profile page:

**"General" "Drive" "Tasks" "Calendar" "conversations"**



### scenarios :

1. Verify user (HR, marketing, Helpdesk) checks user profile info.

## Story 12:

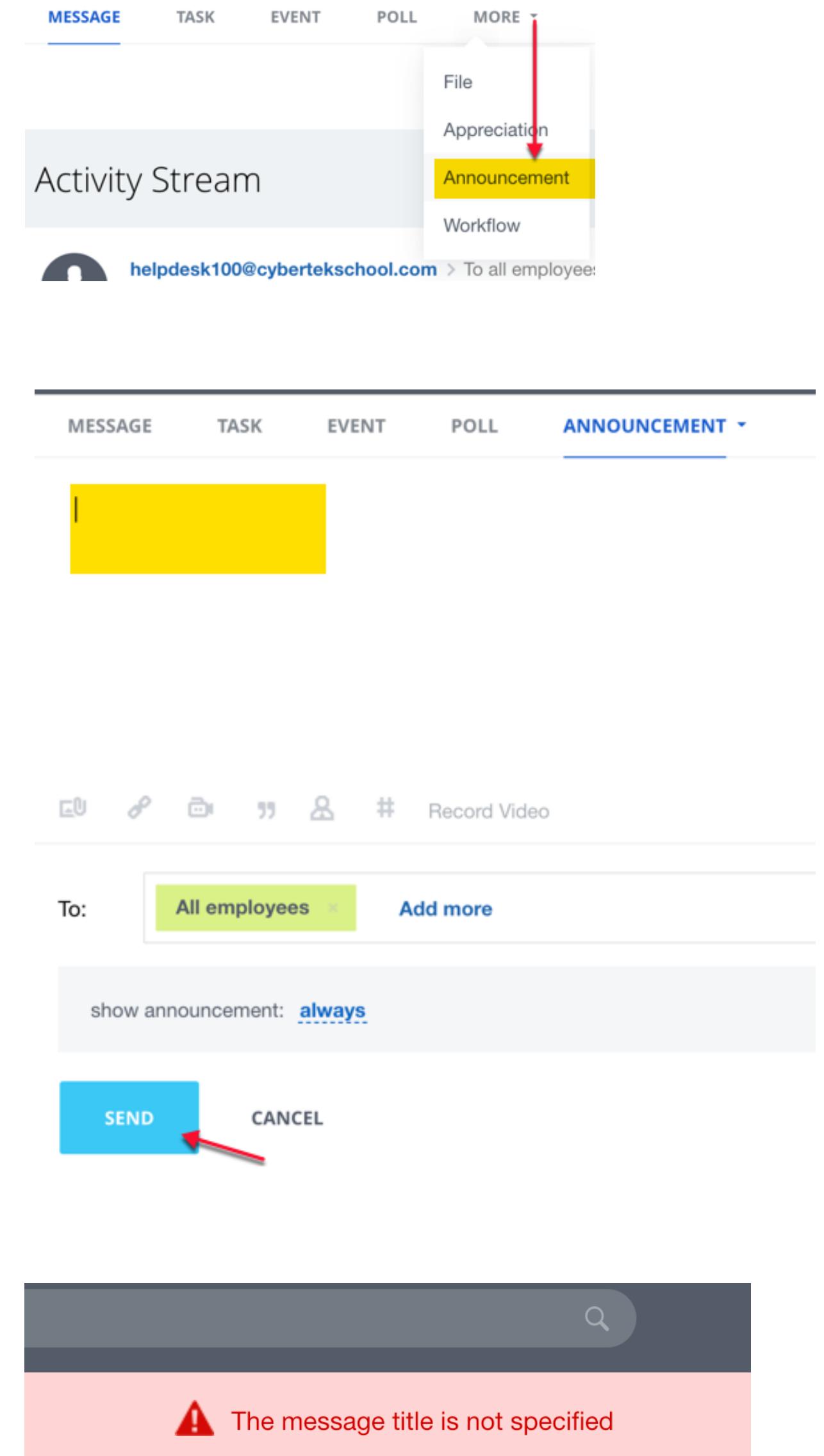
As a user, I should be able to **Make Announcements** using the **Announcements** tab.

### Acceptance Criteria:

1. Users should be able to write messages in and send announcements by clicking the **SEND** button.
2. When users attempt to make announcements without a message, there should be a working message *"The message title is not specified"*.

### scenarios :

1. Verify users (HR, marketing, Helpdesk) send announcements successfully
2. Verify users get working a message without a message body.



### Story 13:

As a user, I should be able to **Make Appreciation** using the **Appreciation** tab.

### Acceptance Criteria:

1. Users should be able to write messages in and send announcements by clicking the SEND button.
2. When users attempt to make announcements without a message, there should be a working message *"The message title is not specified"*.

### scenarios :

1. Verify users (HR, marketing, Helpdesk) send announcements successfully
2. Verify users get working a message without a message body.

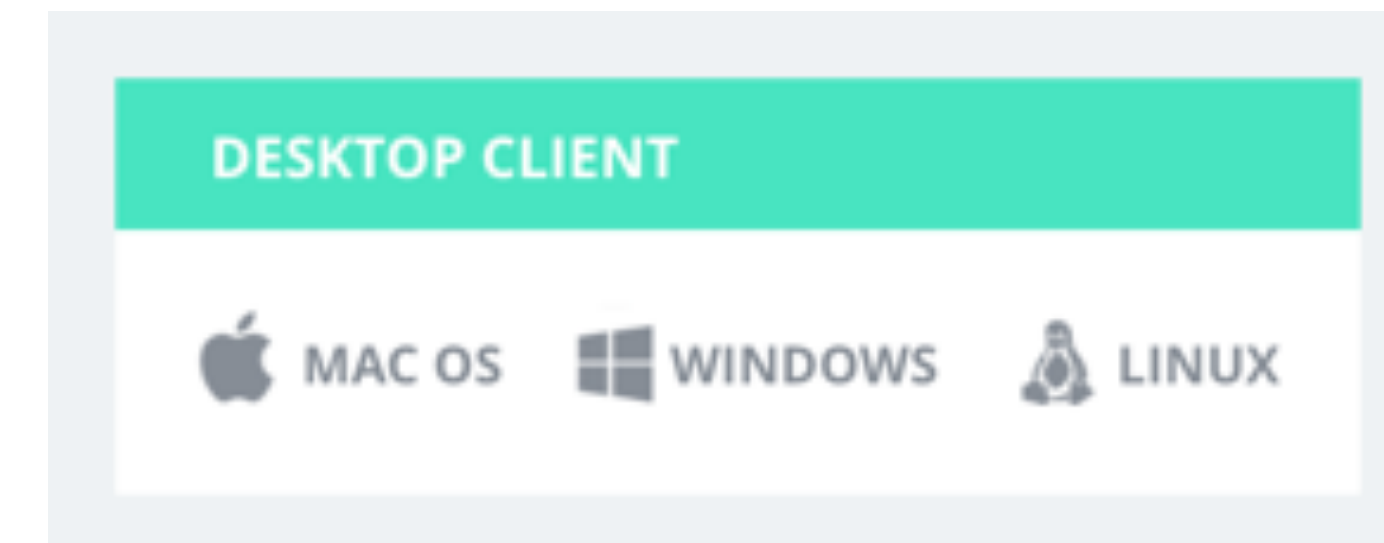
The screenshot displays the CYDEO application interface. At the top, a navigation bar includes tabs for MESSAGE, TASK, EVENT, POLL, and MORE. The MORE dropdown menu is open, showing options for File, Appreciation (highlighted in yellow), Announcement, and Workflow. Below this, a secondary navigation bar shows MESSAGE, TASK, EVENT, POLL, and APPRECIATION (highlighted in blue). The main content area shows a message composition screen. It includes a toolbar with icons for attachments, links, video recording, and other features. The 'To:' field is set to 'All employees' with an 'Add more' link. Below this, there is a section for the recipient, showing a thumbs-up icon and the word 'Recipient:'. At the bottom of the composition screen, there are 'SEND' and 'CANCEL' buttons. A red arrow points to the 'SEND' button. Below the composition screen, a red error message is displayed: 'The message title is not specified'.

### Story 14:

*As a user, I should be able to see 3 desktop options in the homepage.*

#### **Acceptance Criteria:**

1. *There should be 3 options for the desktop version:*
  - MAC OS
  - WINDOWS
  - LINUX



#### **scenarios :**

1. Verify users (HR, marketing, Helpdesk) view 3 desktop clients