



## Ready Made RC, LLC RMA Form

To be filled out for any items being returned for warranty or refund.

Returns policy can be found here: <http://goo.gl/Upd0e6>

All returns must include a support ticket number and have prior approval.

Support Ticket Number: \_\_\_\_\_

Order Number: \_\_\_\_\_ Date Ordered: \_\_\_\_\_

<b>Customer Information:</b> Name _____ Address _____ _____ _____ Email _____	<b>Ship Returned Items To:</b> Ready Made RC, LLC Ticket _____, Order _____ 7719 Graphics Way STE F Lewis Center, OH 43035 United States of America <small>*Please note that returns are processed in the order that they are received. Although typically processed within a week after receipt, returns processing could take up to 3 weeks under worst case scenarios. We recommend shipping the returns via the least expensive trackable shipping method. RMRC is not responsible for returns lost or damaged in transit.</small>
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Please fill out the next section for all items being returned. Fill in as much information as possible

Qty	Model Number/Item description	Reason for Return

Requesting: ☐ Refund ☐ Store Credit ☐ Replacement ☐ Other \_\_\_\_\_

PLEASE CHECK HERE IF THE SHIPPING ADDRESS IS DIFFERENT THAN WHAT WAS USED IN THE ORIGINAL ORDER: ☐

By signing this and/or returning items to RMRC, customer certifies that items being returned for refund, credit, or replacement were not damaged by misuse or customer error.

Signed: \_\_\_\_\_ Print: \_\_\_\_\_ Date: \_\_\_\_\_

For Office Use Only: \_\_\_\_\_ Evaluated by \_\_\_\_\_ Date \_\_\_\_\_

<b>Evaluation of Returned Items:</b>

<b>Questions for Customer:</b>

☐ Final Resolution Completed Date \_\_\_\_\_ By \_\_\_\_\_

☐ Refund Issued ☐ Store Credit Issued ☐ Replacement shipment scheduled ☐ Other \_\_\_\_\_