

P CCSO Services
P.O. BOX 660636
DALLAS TX 75266

Claim Number :	0530869972
Date of Loss :	January 11, 2019
Insured :	SINH PHUNG



LIEN DAO AND SINH V PHUNG
22955 ROCK HILL RD
STERLING VA 201669414

January 16, 2019



Re: Your Vehicle Loss

Dear LIEN DAO AND SINH V PHUNG,

Thank you for working with Allstate to process your claim. We strive for handling that is fast, fair and easy. We would like to expedite the conclusion of your claim.

If you are an Allstate policyholder, please contact your local Allstate agent to review your coverage or to add a new vehicle.

I have attached a sample copy of the Virginia Certificate of Title with instructions below to properly complete and return.

In order to finalize your claim, please complete the following:

- Please complete and sign the front side of the **Virginia Certificate of Title** as shown on the sample with arrows. **Incorrect** or **Illegible** signatures can delay settlement of your claim.
- Enter the mileage of your vehicle at the time of loss. Check the odometer discrepancy boxes **only** if the odometer reading was not the actual mileage.
- Please note that there can be **no** strikeouts or alterations to the signatures. Please **do not** make any other marks on the **Virginia Certificate of Title**. Please sign using **black** or **blue ink** only.
- Please send any keys/remotes you may have in your possession.
- If you are unsure about any of these instructions or have questions about the **Virginia Certificate of Title**, please call **before** signing or altering the document.

Instructions continued on next page

- Allstate **cannot** accept the **Virginia Certificate of Title** via email or fax. Please mail to the location indicated below.

Mail the above mentioned items to:

Copart
MD - BALTIMORE (YARD 102)
PO BOX 0147
FINKSBURG, MD 21048
United States

If you have any questions or concerns related to the instructions above please contact us at 1-866-851-8500. We truly appreciate and value your business and hope you feel you are in our Good Hands®.

It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Sincerely,

Total Loss Processing Team

Claims Department
Allstate Property and Casualty Insurance Company

Phone # 866-851-8500



KEEP IN SAFE PLACE - ANY ALTERATION OR ERASURE VOIDS THIS TITLE

SAMPLE

SAMPLE

THIS IS NOT A TITLE NUMBER
11536001A

SAMPLE

A Federal and State law requires that you state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment. The undersigned hereby certifies that the vehicle described in this title has been transferred to the following printed name and address of Buyer(s):

Buyer(s) Name _____
 Street _____ City, State, Zip _____
 I certify to the best of my knowledge that the odometer reading is ☐ ACTUAL, Mileage ☐ NOT ACTUAL, Mileage (odometer discrepancy) ☐ IN EXCESS of Mechanical Limits ☐ Motor year is 10 years or older and was exempt from odometer disclosure laws at the time of sale. I must present purchase tax showing exemption(s).
 ODOMETER READING (in Texting) _____ DATE OF SALE _____
 Signature of Seller(s) _____ Printed Name of Seller(s) _____
 Signature of Buyer(s) _____ Printed Name of Buyer(s) _____
 I am aware of the above odometer certification made by the Seller(s).
 I am aware of the above odometer certification made by the Seller(s).
 VUCJ22 Dealer's No. _____ Licensing Jurisdiction _____

SIGN HERE **PRINT HERE**