Quyen Dao, D.D.S. PLLC

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October 31, 2013

Weekly Staff Action Report

Week of: October 31, 2013 to November 6, 2013

Position: Public Relations Coordinator

Current Weekly Condition: Normal - majority of stats increasing

Basic Condition Handling:

- 1. Don't change anything. The way you maintain an increase is when you are in a state of normal operation, you don't change anything.
- 2. Every time a statistic betters, look it over carefully and find out what bettered it. And then do that without abandoning what you were doing before. Those are the only changes you make.
- 3. Every time a statistic worsens slightly, quickly find out why and remedy it.

Statistics Down:

1. None

Targets For This Week:

- 1. Work with communications coordinator to get mail out
- 2. Continue high-volume of calls to patient
- 3. Continue passing out care to share
- 4. Work with Mark to get updates before Dr. leaves for trip



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Staff Agreement:

I understand my condition n for the week, what brought about the condition, and have gone over with my manager a battle plan with appropriate actions to get an up statistic next week.	
Staff Name	Staff Signature
Manager Name	Manager Signature

Date