+256771039032
miltonagaba100@gmail.com

AGABA MILTON
Software developer and IT junior support officer

The only self description is that i am dynamic and ready to learn new things via information technology regarding to my passion and interest for computer literacy.

WORK EXPERIENCE

June 2018 - Present
Software developer and IT junior support officer
| Kampabits Digital School

• Identifying tasks that could be improved through automation.
• Performing low to medium and inter-mediate source code development.
• Investigating, diagnosing and correcting system issues.
• Testing software in controlled, real situations before it goes live.
• Resolving technical issues faced by other team members.
• Creating training manuals for others.
• Writing up reports, manuals and other documentation on the status, operation and maintenance of software, hardware and other technical solutions.
• Supporting and maintaining both software and hardware within an IT system once it is up and running.
• Developing new and maintaining other programs.
• Coding individual programs.
• Peer code reviews and interaction.
• Writing and executing tests for subsystems and components.
• Interacting with the hardware team on a daily basis.
• Carrying out technical root to boost analysis.
• Troubleshooting complex software systems that run in mixed-environments such as Linux and Windows.
• Gathering & analysing information.
• Working alongside wider operational teams to achieve set goals.
• Documenting all work in accordance with agreed standards.
• Participating in daily scrum meetings.
• Generates innovative solutions by approaching problems with curiosity and open mindedness, using existing information to its fullest potential
• Work in an effective, consistent manner maintaining quality assurance and compliance with established directives, policy and best practices
. Maintain a professional manner and appearance in the work place at all times

EDUCATION

2018 - 2020
Diploma in Information Technology , Software development , Graphics and Web designing
Labour College Of East Africa and KampaBits

I have good communication and engagement skills .
I am passionate about both teaching and learning new things with people in order to expand my knowledge day by day.
I bare class A and B driving skills .
Lastly, I bare good leadership skills in most aspects of life.

SKILLS

- Android development
- Application programming interfaces (API)
- Artificial intelligence (AI)
- Code documentation
- Database administration
- Database servers
- Github (or other software version management systems)
- HTML
- IT support
- IT training
- Information security
- JavaScript
- Linux
- Mobile applications
- Multimedia
- Office tools (MS office, open office, etc.)
- Operating systems
- Programming
- Programming methodologies
- Python
- Research and development
- Search engine optimization (SEO)
- Software architecture
- System administration
- System and network security
- User experience (UX and UI) design
- Web service and application development
- Windows
- Workstation management

LANGUAGE SKILLS

- English

HOBBIES

- making new friends and learning new things
- reading novels
- sports (football, rugby)

CERTIFICATES

September, 2018

Training of Trainers (TOT)

The TOT certification equips Trainers with the essential knowledge and pedagogy to perform effectively; as well as sharpening their skills by amalgamating them with the latest methodologies that allow them to purvey their expertise.