



## **Data Analyst - Technical Assessment**

### **Dataset Context:**

You are given two datasets '**retail\_sales\_raw.csv**' and '**customer\_reference.csv**' of ABC Company. The '**retail\_sales\_raw.csv**' dataset includes basic information such as transaction date, product details, customer ID, and sales amounts. And containing customer transactions across multiple stores. The '**customer\_reference.csv**' has all the demographics data of customers.

Your goal is to **create a Sales Report** using the datasets and highlight any key achievements of the company

### **Part 1: Excel Analysis**

#### **Task 1.1**

1. Download the provided '**retail\_sales\_raw.csv**' and '**customer\_reference.csv**' file
2. Create the following new columns using Excel formulas:
  - Customer demographics data columns from '**customer\_reference.csv**'
  - Transaction Month (MM – YYYY Format)
  - Average Transaction Value per Customer
  - Days Since Last Purchase

#### **Task 1.2**

1. Create multiple pivot tables showing:
  - Monthly sales trends by product category
  - Customer segment distribution
  - Customer wise Average Transaction Value
  - Top 3 products by revenue
2. Document any interesting patterns or insights you discover (Min 3 bullet points)

### **Part 2: Python Analysis**

#### **Task 2.1:**

1. Import the enhanced Excel file (output from Part 1) into Python
2. Create two additional features of your choice that would be useful for analysis

#### **Task 2.2:**

1. Create the following visualizations using any Python library (matplotlib, seaborn, or plotly):
  - Time series plot of daily/weekly sales trends
  - Customer segment performance comparison
2. Calculate and present key metrics:
  - Customer retention rate
  - Average order value by segment



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- Any other metric you find relevant

**Deliverables:**

1. Enhanced Excel file with all calculations and pivot tables
2. Python script (.py or .ipynb format. You may use any IDE)
3. Brief summary of your key findings and recommendations

**Note to Candidates:**

- Focus on clear, well-documented analysis
- You're welcome to make reasonable assumptions where needed, but please document them