Data-driven studies (CSS)

Identifying patterns and trends in toxicity and personal attacks in online communities (WWW '19, WWW '20)

Inform the design of Are Used as hools in

Inform the design of Validate

Computational models (NLP / ML)

Developing novel computational methods to forecast conversational outcomes (ACL '18, EMNLP '19) Are evaluated in

Help to refine

User studies (HCI)

Collaborating with real online communities to evaluate how my computational models can help address their needs (CSCW '22, 2 papers)