

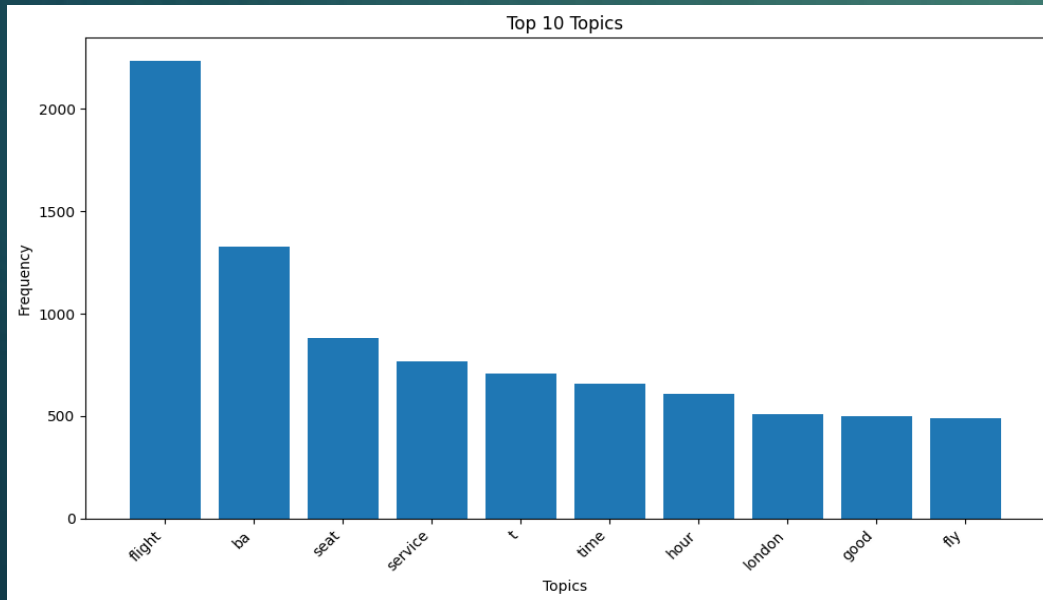
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EXPERIENCE

SKYTRAX AIRLINE REVIEW ANALYSIS

Results

Key topics

The frequency chart below shows that the key topics within the reviews include “flight”, “seat”, “service” and “time”, showing that people are actively talking about their experience and service.



Sentiment

Out of 1000 reviews, 560 were positive, 430 were negative and 10 were neutral. This means the majority of reviews were polarized as either positive or negative.

