CREDIT CARD

WEEKLY STATUS REPORT



Project Objective

To develop a comprehensive credit card weekly dashboard that provides real-time insights into key performance metrics and trends, enabling stakeholders to monitor.



DAX Queries

```
AgeGroup = SWITCH(
  TRUE(),
  'public cust detail'[customer age] < 30, "20-30",
   'public cust detail'[customer age] >= 30 && 'public cust detail'[customer age] < 40, "30-40",
   'public cust detail'[customer age] >= 40 && 'public cust detail'[customer age] < 50, "40-50",
   'public cust detail'[customer age] >= 50 && 'public cust detail'[customer age] <
60, "50-60", 'public cust_detail'[customer_age] >= 60, "60+",
   "unknown"
IncomeGroup = SWITCH(
  TRUE(),
   'public cust detail'[income] < 35000, "Low",
   'public cust detail'[income] >= 35000 && 'public cust detail'[income] <70000,
"Med",
   'public cust detail'[income] >= 70000, "High", "unknown")
```

DAX Queries

```
week_num2 = WEEKNUM('public cc_detail'[week_start_date])
Revenue = 'public cc detail'[annual fees] + 'public cc detail'[total trans amt] + 'public cc detail'[interest earned]
Current_week_Reveneue = CALCULATE(
  SUM('public cc_detail'[Revenue]),
  FILTER(
    ALL('public cc detail'),
    'public cc_detail'[week_num2] = MAX('public cc_detail'[week_num2])))
Previous_week_Reveneue = CALCULATE(
  SUM('public cc detail'[Revenue]),
  FILTER(
    ALL('public cc detail'),
    'public cc detail'[week num2] = MAX('public cc detail'[week num2])-1))
```

Project Insights

- Overall Revenue is 55M for 2023
- Total interest is 8M.
- The total transaction amount is 46M
- Male customers are contributing more in revenue 30M, females 25M
- Blue & Silver credit cards contribute to 93.51% of overall transactions
- TX, NY & CA is contributing to 69%
- Overall Activation rate is 57.5%
- Overall Delinquent rate is 6
- Average Customer satisfaction is 3.19 out of 5

